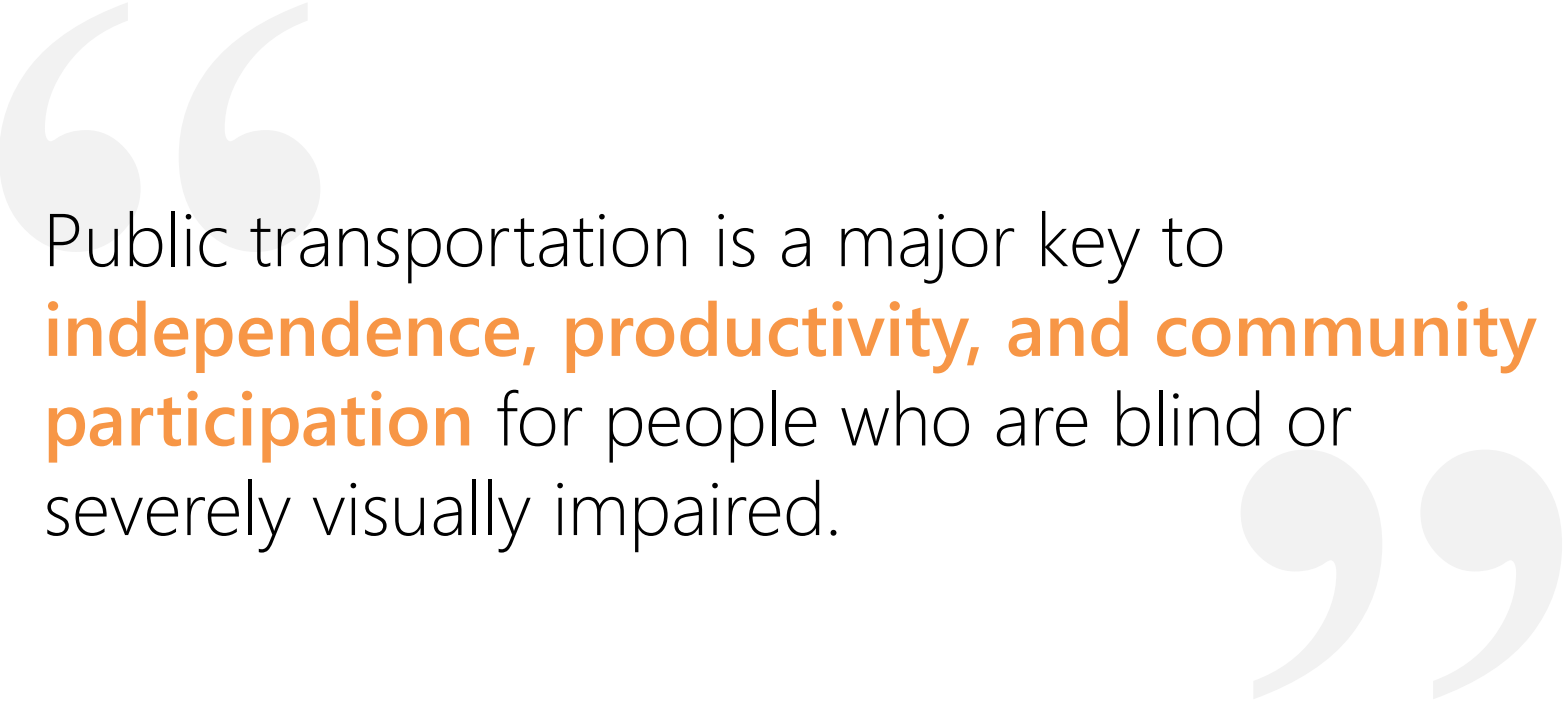


Improving Public Transit Accessibility for Blind Riders by Crowdsourcing Bus Stop Landmark Locations with Google Street View

Kotaro Hara[†], Shiri Azenkot[§], Megan Campbell[§],
Cynthia L. Bennett[§], Vicki Le[†], Sean Pannella[†], Robert Moore[†],
Kelly Minckler[§], Rochelle H. Ng[§], Jon E. Froehlich[†]



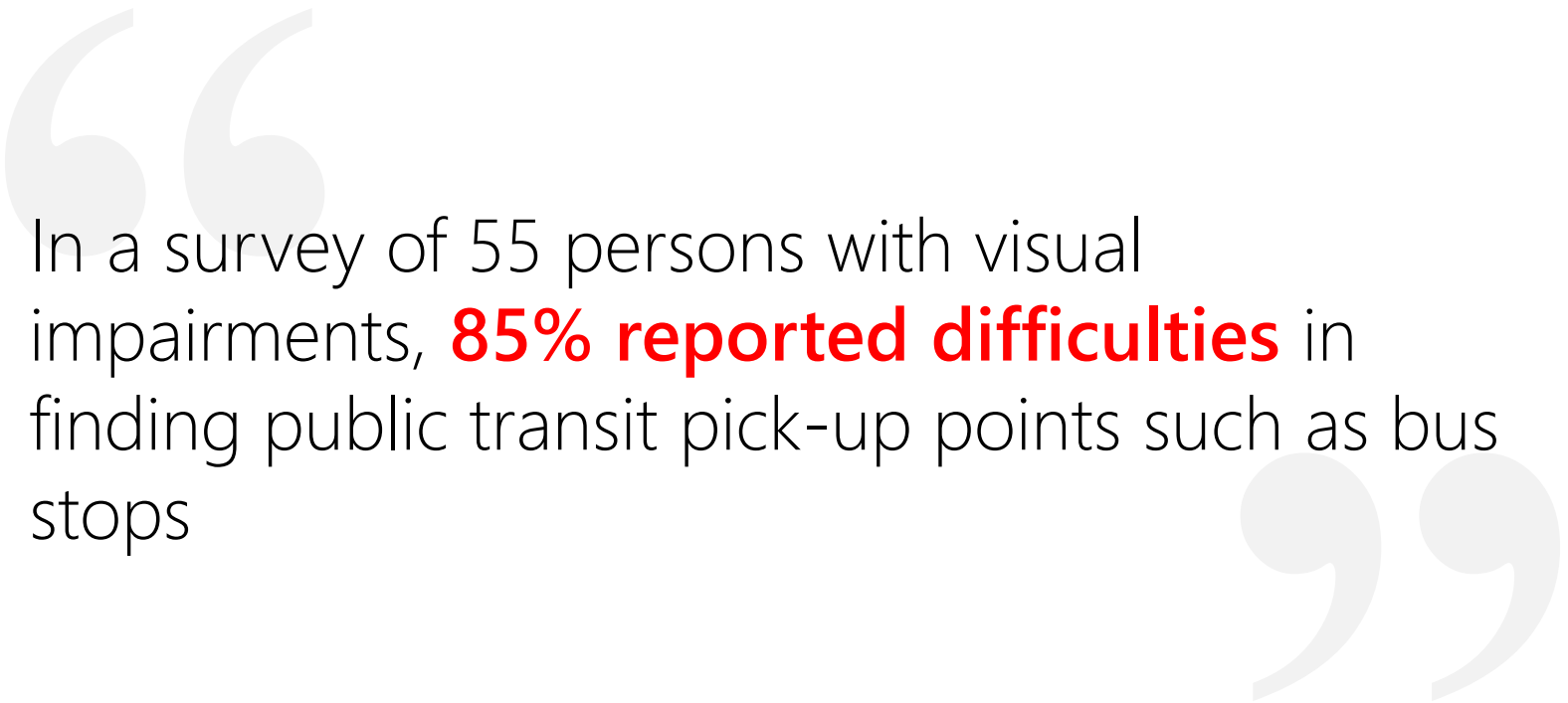


Public transportation is a major key to **independence, productivity, and community participation** for people who are blind or severely visually impaired.

The American Foundation for the Blind
Accessible Mass Transit

Locating bus stops is a **significant access barrier** often because the **bus stops are not clearly marked with non-visual indicators** or are placed inconsistently off roadways.

The American Foundation for the Blind
Accessible Mass Transit



In a survey of 55 persons with visual impairments, **85% reported difficulties** in finding public transit pick-up points such as bus stops

R.G. Golledge *et al*

Attitudes of Visually Impaired Persons Toward the Use of Public Transportation
J. of Vision Impaired & Blind, 1997

Navigating to a Bus Stop

- 1) Determine bus route
- 2) Find appropriate stop
- 3) Get on correct bus
- 4) Get off at correct stop



Navigating to a Bus Stop

- 1) Determine bus route
- 2) Find appropriate stop**
- 3) Get on correct bus
- 4) Get off at correct stop





ONE
WAY
←

DO NOT
ENTER

Roles of Technology



Mobile auditory guide
with GPS



Online public transit
trip planner

Roles of Technologies



Mobile auditory guide
with GPS

Require data to build upon



Online public transit
trip planner

Data Sources



City government
on-site auditing



Mobile
crowdsourcing



Crowdsourced
virtual auditing



Roles of Technologies



Mobile auditory guide
with GPS



Online public transit
trip planner

Data Sources



City government
on-site auditing



Mobile
crowdsourcing



Crowdsourced
virtual auditing

Roles of Technologies

This talk is about...



Mobile auditory guide
with GPS



Websites with
accessibility information

data

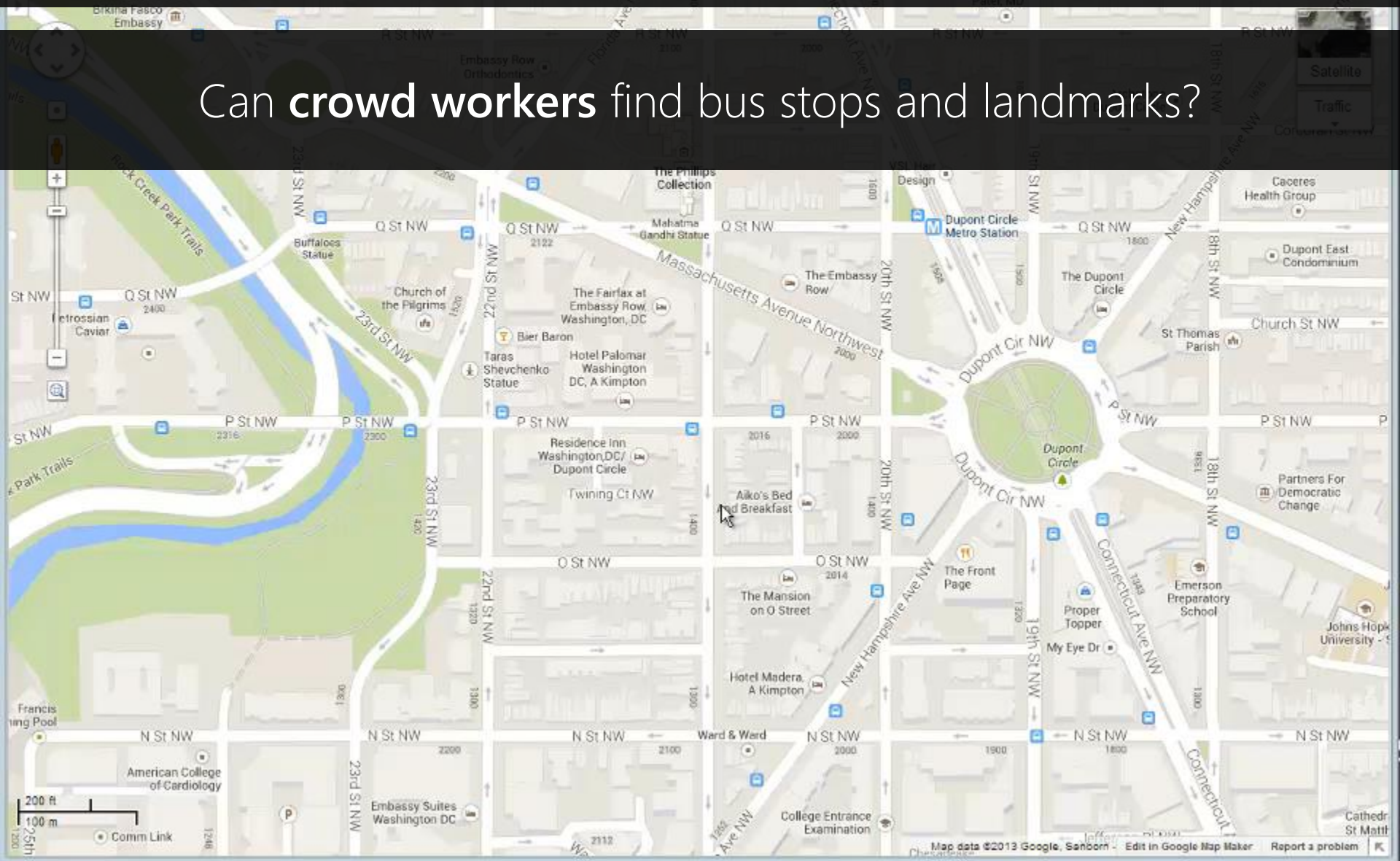


What landmarks are useful for people with visual impairment to find bus stops?

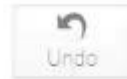


Can we use Google Street View to find bus stops and identify surrounding bus stop landmarks?

Can **crowd workers** find bus stops and landmarks?



Find and label the following



Status

Mission:
Your mission is to **find and label** a bus stop sign and landmarks near the sign.

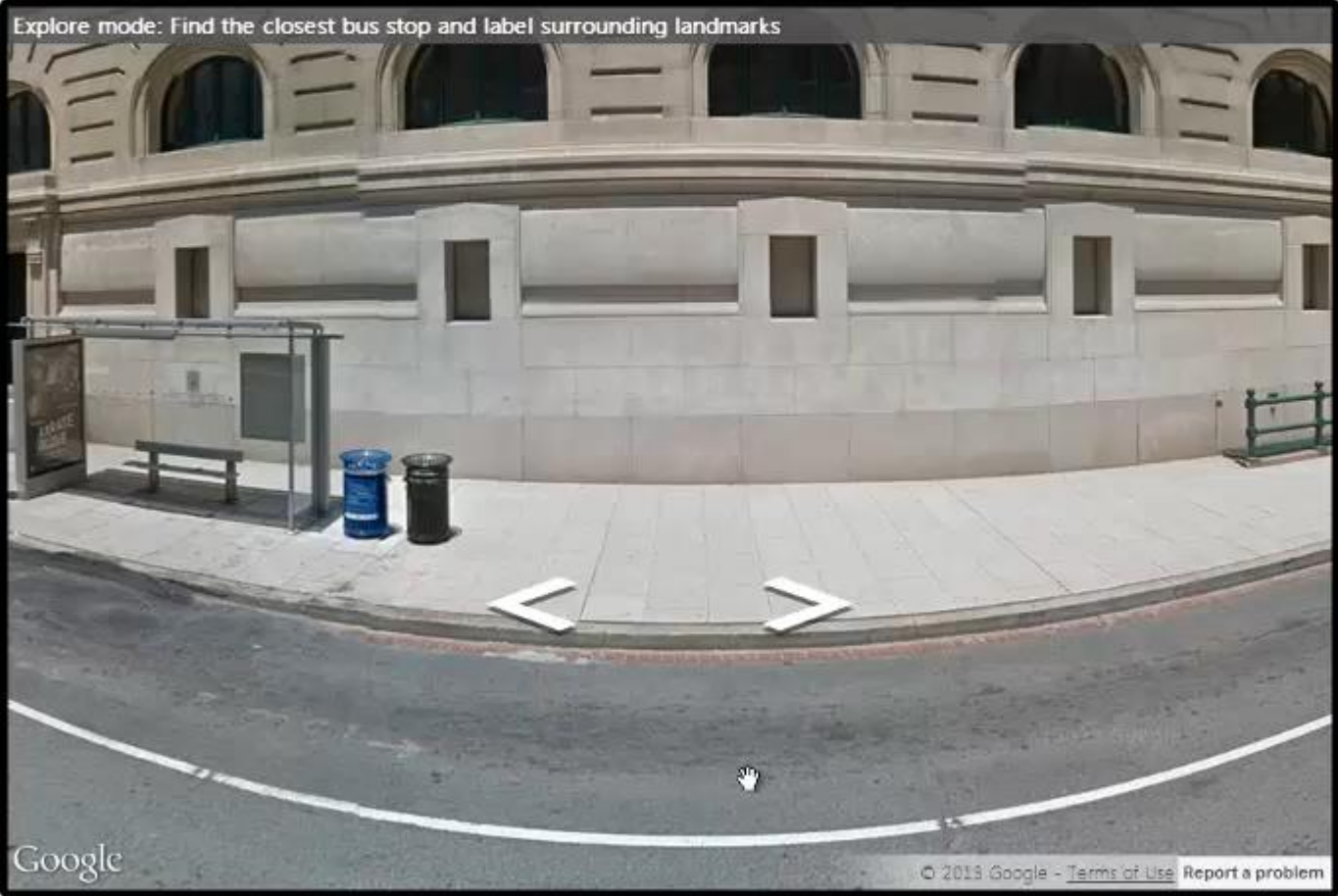
Progress:
You have finished 0 out of 1.

Labeled Landmarks:

0	0	0
0	0	0

Qualifications:

Bus Stop Auditor	Bus Stop Explorer



Please enter any comments about this bus stop that may affect people with visual impairment (optional)

I cannot find any bus stop

Submit



King County
Always at your service

Metro Transit

Online Trip Planner

Timetables
Route #

You are in: Metro Online > Trip Planner

[Metro Online Home](#)

[Plan Trip](#)

[Find Schedule](#)

[Find Routes](#)

[Find Stops](#)

[Trip Planner](#)

[Tips for using Trip Planner](#)

[About Trip Planner](#)

[Trip Planner Notices](#)

[Commuter Trip Plan \(Print or PDA\)](#)

[Point to Point Schedules \(Print or PDA\)](#)

**Dept. of Transportation
Metro Transit Division**

King Street Center
201 S Jackson St
Seattle, WA 98104

Stop Information for E Thomas St & 16th Ave E

The stop is on the first street at or near the second street or landmark. See below for more details about Tunnel Stations and Bays.

Stop Id	29274
Area	Seattle
Direction and Position	Eastbound / After the cross street or landmark
Shelter	Yes
Routes serving stop	MT 43-N , MT 8-E
Accessibility	Fully accessible
Comment	stop is South side, far

Online Trip Planner

King County Metro Transit

Tunnel Stations: The Downtown Seattle Transit Tunnel has five stations with four or more lettered stops, called Bays. The stations are International District Station, Pioneer Square Station, University Street Station, Westlake Station, and Convention Place Station. See



King County
Always at your service

Metro Transit

Online Trip Planner

search

Timetables

Route #

Go

You are in: Metro Online > Trip Planner

[Metro Online Home](#)

[Plan Trip](#)

[Find Schedule](#)

[Find Routes](#)

[Find Stops](#)

Trip Planner

[Tips for using Trip Planner](#)

[About Trip Planner](#)

[Trip Planner Notices](#)

[Commuter Trip Plan \(Print or PDA\)](#)

[Point to Point Schedules \(Print or PDA\)](#)

**Dept. of Transportation
Metro Transit Division**

King Street Center
201 S Jackson St
Seattle, WA 98104

Stop Information for E Thomas St & 16th Ave E

The stop is on the first street at or near the second street or landmark. See below for more details about Tunnel Stations and Bays.

Stop Id 29274

Area Seattle

Direction and Position Eastbound / After the cross street or landmark

Shelter Yes

Routes serving stop [MT 43-N](#), [MT 8-E](#)

Accessibility Fully accessible

Comment stop is South side, far

Tunnel Stations: The Downtown Seattle Transit Tunnel has five stations with four or more lettered stops, called Bays. The stations are International District Station, Pioneer Square Station, University Street Station, Westlake Station, and Convention Place Station. See



King County
Always at your service

HOME | NEWS | SERVICES | DIRECTORY | CONTACT

Metro Transit

Online Trip Planner

search

Timetables

Route #:

Go

You are in: Metro Online > Trip Planner

Metro Online Home

Plan Trip

Find Schedule

Find Routes

Find Stops

Trip Planner

Direction and Position Eastbound / After the cross street or landmark

↖ Location of the bus stop

Shelter Yes

↖ Absence/Presence of a shelter

Routes serving stop MT 43-N, MT 8-E

Accessibility Fully accessible

↖ Some accessibility information

Comment stop is South side, far

Comment stop is South side, far

Not all public transit organizations provide such information

Tunnel Stations: The Downtown Seattle Transit Tunnel has five stations with four or more lettered stops, called Bays. The stations are International District Station, Pioneer Square Station, University Street Station, Westlake Station, and Convention Place Station. See



King County
Always at your service

HOME | NEWS | SERVICES | DIRECTORY | CONTACT

Metro Transit

Online Trip Planner

search

Timetables

Route #:

Go

You are in: Metro Online > Trip Planner

Metro Online Home

Plan Trip

Find Schedule

Find Routes

Find Stops

Trip Planner

Direction and Position Eastbound / After the cross street or landmark

↖ Location of the bus stop

Shelter Yes

↖ Absence/Presence of a shelter

Routes serving the stop **Also, this information is still fairly coarse**

Accessibility Fully accessible

↖ Some accessibility information

Comment stop is South side, far

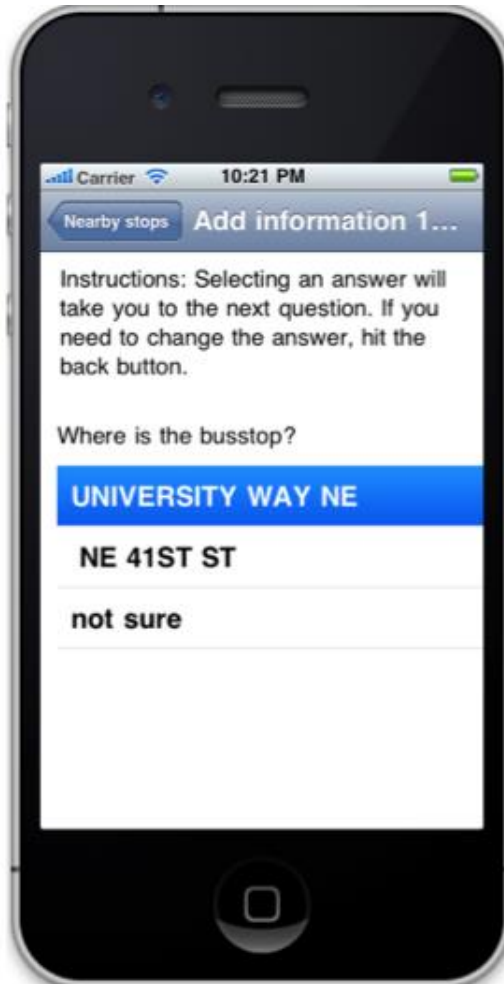
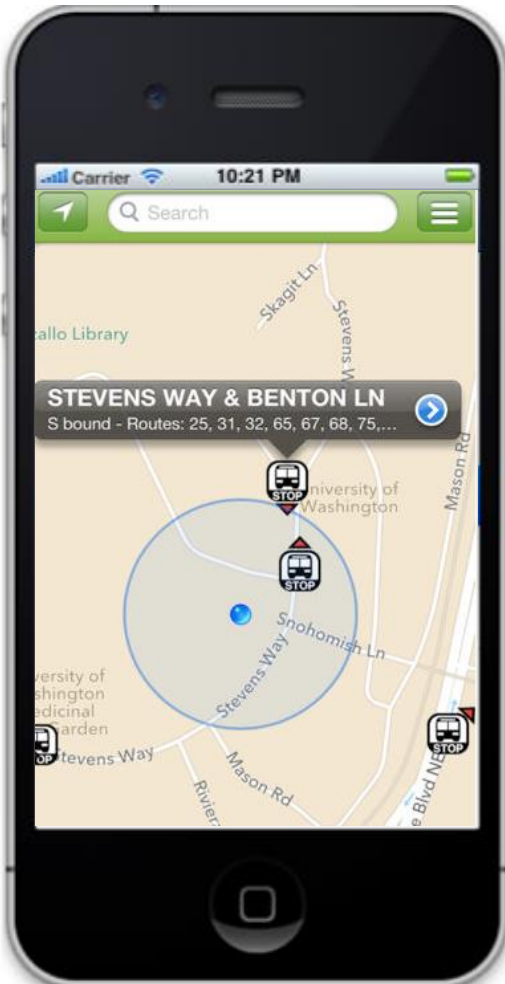
Comment stop is South side, far

Not all public transit organizations provide such information

Tunnel Stations: The Downtown Seattle Transit Tunnel has five stations with four or more lettered stops, called Bays. The stations are International District Station, Pioneer Square Station, University Street Station, Westlake Station, and Convention Place Station. See

Mobile Crowdsourcing

GoBraille [Azenkot 2011]; StopFinder [Prasain 2011]



Mobile Crowdsourcing

GoBraille [Azenkot 2011]; StopFinder [Prasain 2011]

Users can provide bus stop information **while they are waiting for the bus**

The system requires users to be **on-site**



A Feasibility Study of Crowdsourcing and Google Street View to Determine Sidewalk Accessibility

1. Problem

Identify and categorize sidewalk accessibility problems in Google Street View images with crowdsourcing

2. Approach

Labeling Geo-tagged Street View images with crowdsourcing

3. Study Method

Small screen and tablet at performing task with ~80% accuracy

4. Results

Small screen and tablet at performing task with ~80% accuracy

High Level Results

- 1000+ users, 2.2M assignments, 4,300 labels
- Average speed: 30 seconds / assignment
- Error: 12% (Overall: 41.5%, Rectangle: 43.5%)
- Overall image-level accuracy:
 - Free: 83%, Tutor: 88.8% and Rectangle: 79.2%

Key Interface Comparison Result

Although the point-and-click labeling interface resulted in the lowest labeling errors, the outline interface was not significantly slower and resulted in far more granular pixel data.

Accuracy vs. # of Turker Labels per Image

Accuracy (%)	# of Labels	Free	Tutor	Rectangle	Outline
0	1	0.00	0.00	0.00	0.00
10	2	0.00	0.00	0.00	0.00
20	3	0.00	0.00	0.00	0.00
30	4	0.00	0.00	0.00	0.00
40	5	0.00	0.00	0.00	0.00
50	6	0.00	0.00	0.00	0.00
60	7	0.00	0.00	0.00	0.00
70	8	0.00	0.00	0.00	0.00
80	9	0.00	0.00	0.00	0.00
90	10	0.00	0.00	0.00	0.00
100	11	0.00	0.00	0.00	0.00

Diversify Precision & Recall Scores

Task	Free	Tutor	Rectangle	Outline
Precision	0.83	0.88	0.83	0.83
Recall	0.83	0.88	0.83	0.83
F1 Score	0.83	0.88	0.83	0.83

ASSETS 2012 October 15-16, 2012

UNIVERSITY OF MARYLAND

HCIL Human-Computer Interaction Lab

A Feasibility Study of Crowdsourcing and Google Street View to Determine Sidewalk Accessibility

1. Problem

Identify and categorize sidewalk accessibility problems in Google Street View images with crowdsourcing

2. Approach

Labeling Geo-tagged Street View images with crowdsourcing

3. Study Method

Small screen and tablet at performing task with ~80% accuracy

4. Results

Small screen and tablet at performing task with ~80% accuracy

High Level Results

- 1000+ users, 2.2M assignments, 4,300 labels
- Average speed: 30 seconds / assignment
- Error: 12% (Overall: 41.5%, Rectangle: 43.5%)
- Overall image-level accuracy:
 - Free: 83%, Tutor: 88.8% and Rectangle: 79.2%

Key Interface Comparison Result

Although the point-and-click labeling interface resulted in the lowest labeling errors, the outline interface was not significantly slower and resulted in far more granular pixel data.

Accuracy vs. # of Turker Labels per Image

Accuracy (%)	# of Labels	Free	Tutor	Rectangle	Outline
0	1	0.00	0.00	0.00	0.00
10	2	0.00	0.00	0.00	0.00
20	3	0.00	0.00	0.00	0.00
30	4	0.00	0.00	0.00	0.00
40	5	0.00	0.00	0.00	0.00
50	6	0.00	0.00	0.00	0.00
60	7	0.00	0.00	0.00	0.00
70	8	0.00	0.00	0.00	0.00
80	9	0.00	0.00	0.00	0.00
90	10	0.00	0.00	0.00	0.00
100	11	0.00	0.00	0.00	0.00

F Scores

Task	Free	Tutor	Rectangle	Outline
Precision	0.83	0.88	0.83	0.83
Recall	0.83	0.88	0.83	0.83
F1 Score	0.83	0.88	0.83	0.83

ASSETS 2012 October 15-16, 2012

UNIVERSITY OF MARYLAND

HCIL Human-Computer Interaction Lab

Crowdsourcing & Google Street View
 Hara K., Le V., and Froehlich J.E. [ASSETS2012, CHI2013]



Crowdsourcing & Google Street View

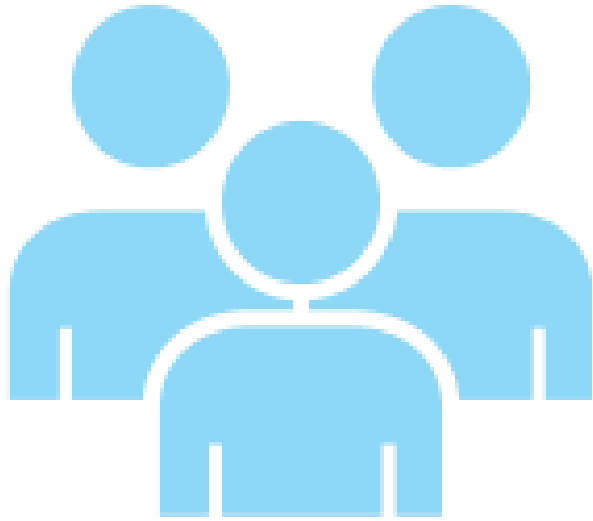
Hara K., Le V., and Froehlich J.E. [ASSETS2012, CHI2013]

...ably Ending Sidewalk (0) Other (0)

...ing impaired persons or feedback on the hit its

Skip the image

There are no accessibility problems in this image



amazon[®]
mechanical turk
beta



Amazon Mechanical Turk is an online labor market where **you can hire workers to complete small tasks**



Mechanical Turk is a marketplace for work.
We give businesses and developers access to an on-demand, scalable workforce.
Workers select from thousands of tasks and work whenever it's convenient.
390,514 HITs available. [View them now.](#)

Make Money by working on HITs

HITs - *Human Intelligence Tasks* - are individual tasks that you work on. [Find HITs now.](#)

As a Mechanical Turk Worker you:

- Can work from home
- Choose your own work hours
- Get paid for doing good work



or [learn more about being a Worker](#)

Get Results from Mechanical Turk Workers

Ask workers to complete HITs - *Human Intelligence Tasks* - and get results using Mechanical Turk. [Register Now](#)

As a Mechanical Turk Requester you:

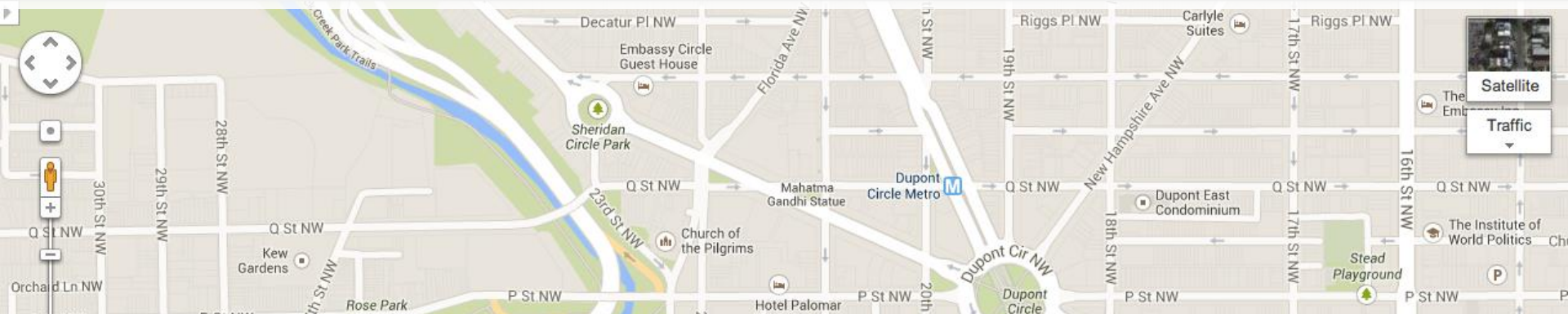
- Have access to a global, on-demand, 24 x 7 workforce
- Get thousands of HITs completed in minutes
- Pay only when you're satisfied with the results



RQ1: What landmarks are useful for finding bus stops?



RQ2: Can we use Google Street View to find bus stops and landmarks?



RQ3: Can crowd workers find bus stops and landmarks?

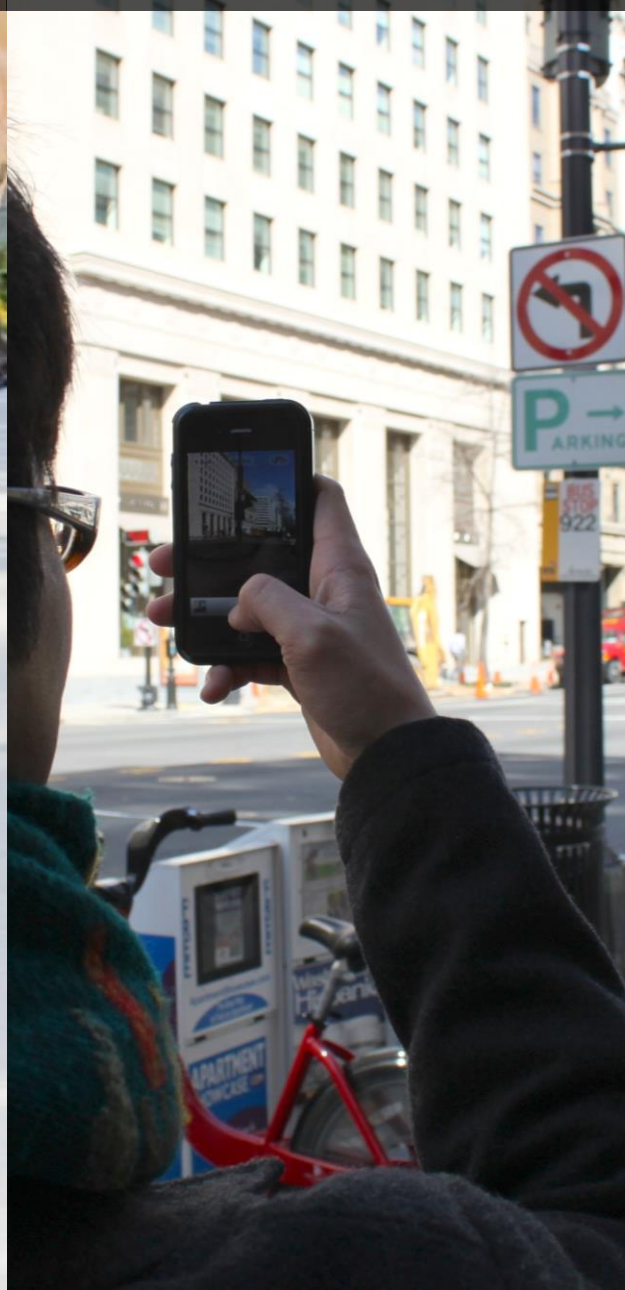


amazon
mechanical turk
beta

STUDY ONE:
FORMATIVE INTERVIEW STUDY



STUDY TWO:
BUS STOP AUDITING



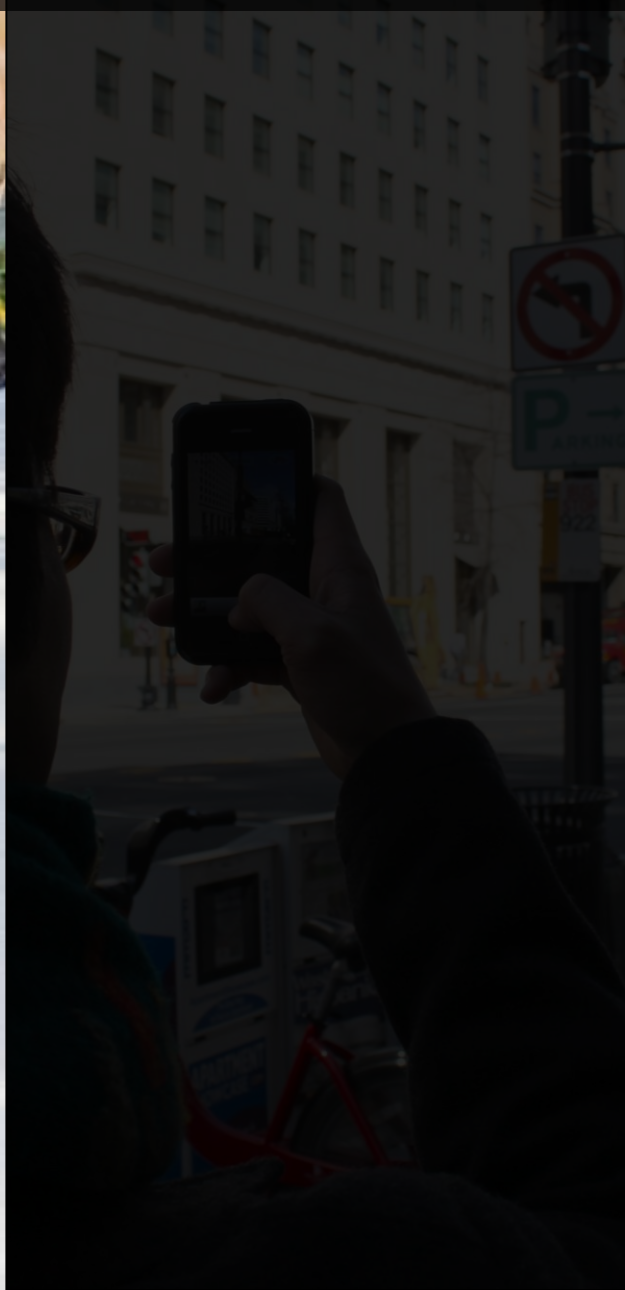
STUDY THREE:
MECHANICAL TURK STUDY



STUDY ONE: FORMATIVE INTERVIEW STUDY



STUDY TWO: BUS STOP AUDITING



STUDY THREE: MECHANICAL TURK STUDY





Study Method

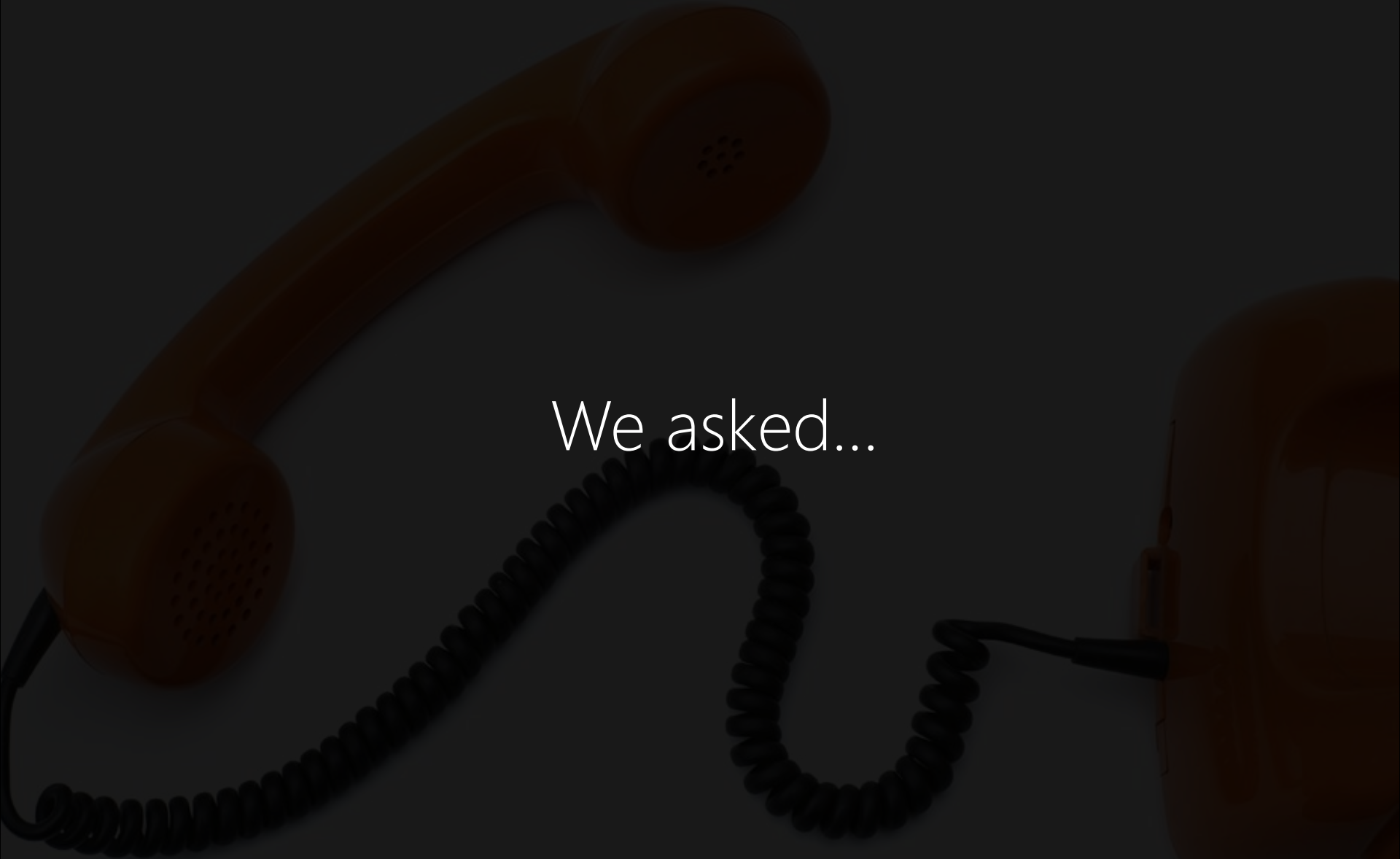
Phone-based semi-structured interviews

We recruited 18 people with visual impairments.
Of these, 7 had no functional vision

Age ranged from 24 to 67

Each session took ~40 minutes

We asked...





Patterns of public transit use



Challenges experienced



Coping strategies



Importance of landmarks

Formative Study Findings

To find bus stops, participants mentioned using walking directions from transit trip planners

Once participants reached the vicinity of the stop, **they commonly searched for landmarks**

There's really no rhyme or reason for where they put bus stops. And there's no way to...tell where a bus stop [is], 'cause **you don't ever know where the pole is, or how it's marked**, or... anything like that.



Participant 3
Age: 63, Blind

I look for landmarks... like a bus shelter at a certain place... or if there's a hedge, like bushes in front of a certain place and right by those bushes there's a newspaper rack or something like that **then I know that it's my stop.**



Participant 14
Age: 55, Blind



Bus Stop Sign



Bus Stop Shelter



Bench



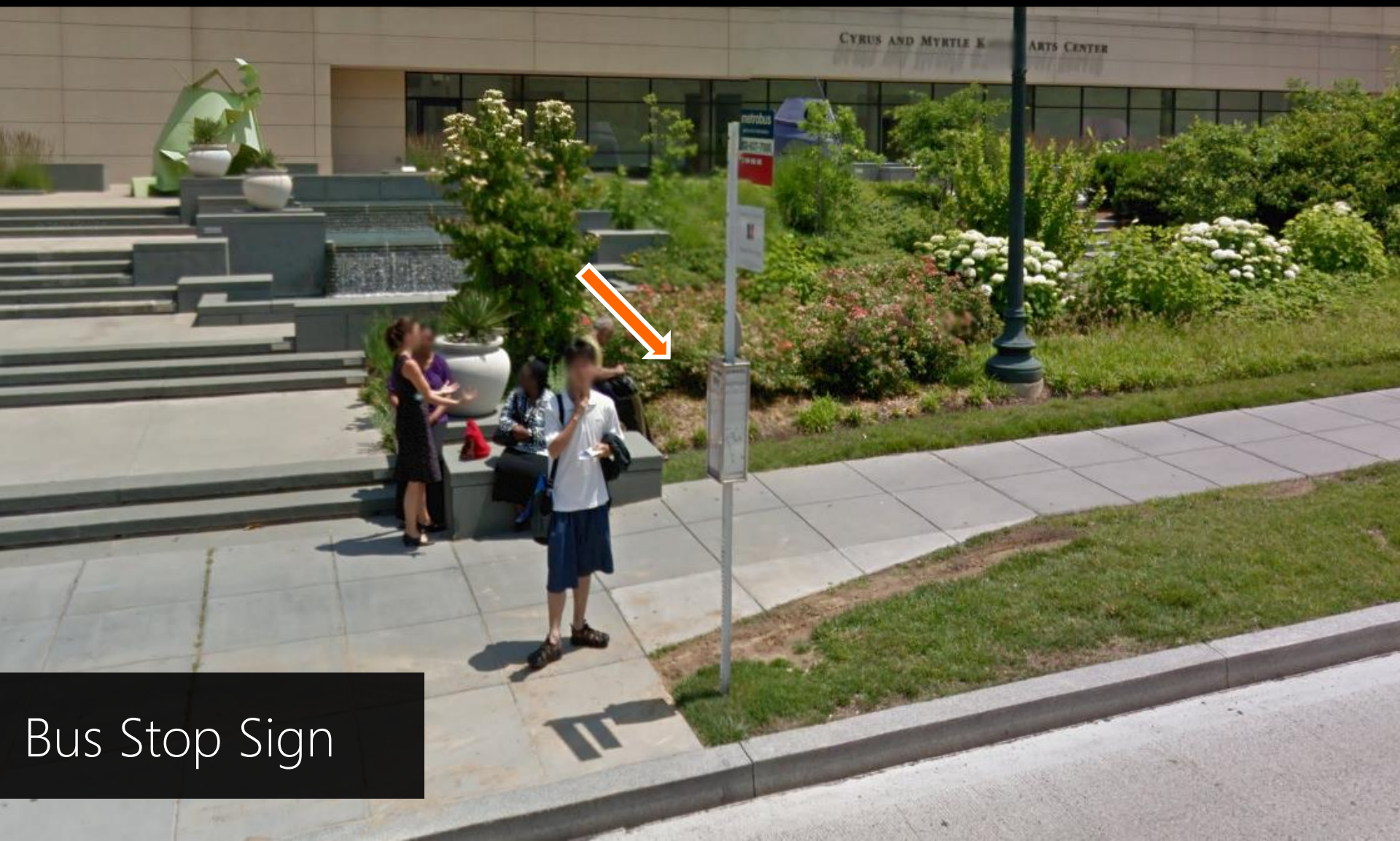
Trash Can



Newspaper Box



Traffic Sign



Bus Stop Sign



Bus Stop Sign



Bus Stop Shelter



Bench



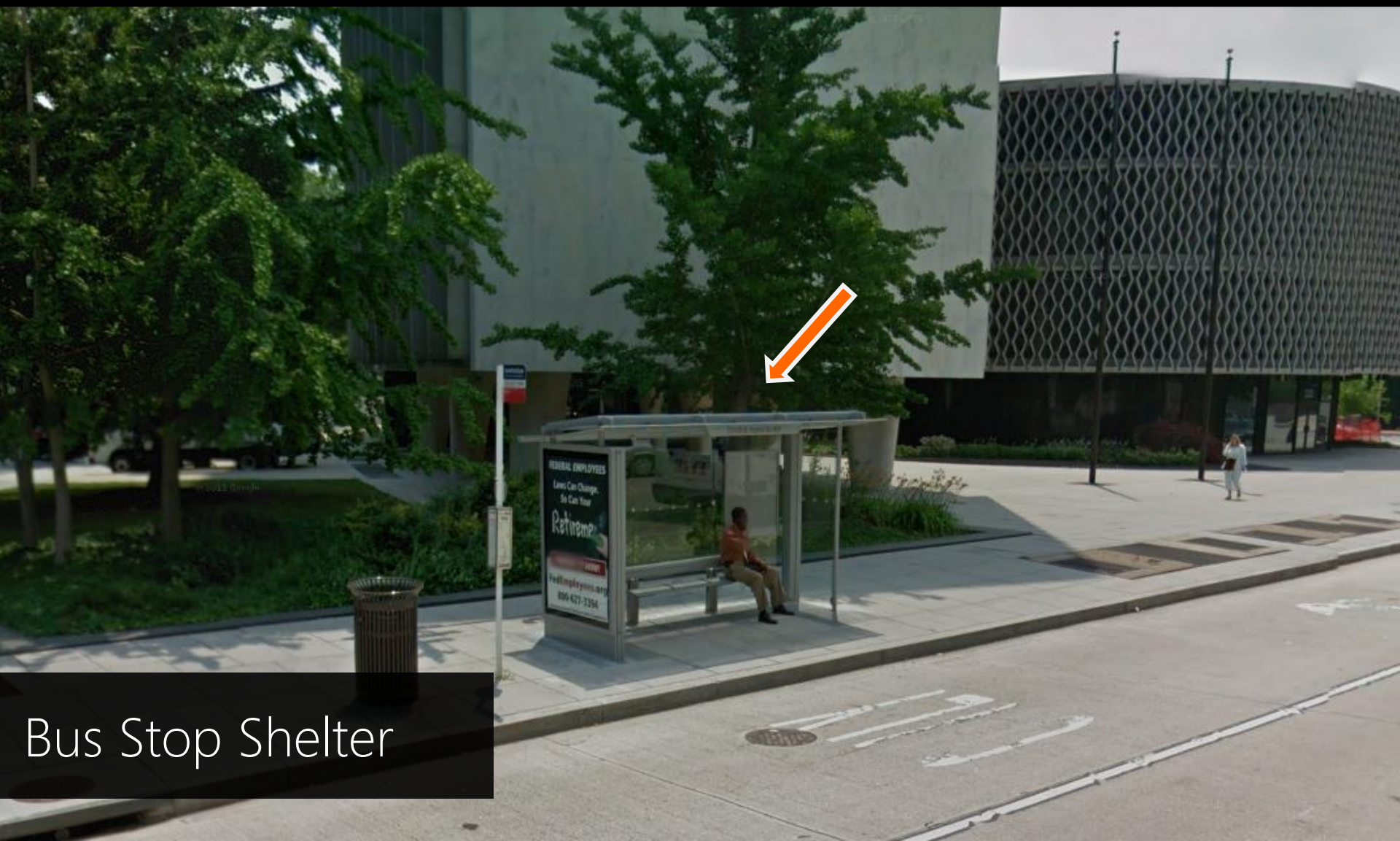
Trash Can



Newspaper Box



Traffic Sign



Bus Stop Shelter



Bus Stop Sign



Bus Stop Shelter



Bench



Trash Can



Newspaper Box



Traffic Sign



Bench



Bus Stop Sign



Bus Stop Shelter



Bench



Trash Can



Newspaper Box



Traffic Sign



Trash Can / Recycle Can



Bus Stop Sign



Bus Stop Shelter



Bench



Trash Can



Newspaper Box



Traffic Sign



Mail Box / Newspaper Box



Bus Stop Sign



Bus Stop Shelter



Bench



Trash Can



Newspaper Box



Traffic Sign



Traffic Sign / Pole

Information about landmark is useful, but **not readily available**



Can we collect these data from Google Street View?

← 601 13th St NW
Washington, DC 20005 – approximate address





Can we collect these data from Google Street View?

*How well does the Street View data reflect the **current state** of physical world?*



601 13th St NW
Washington, DC 20005 - approximate address



Physical bus stop

Vs.



Google Street View

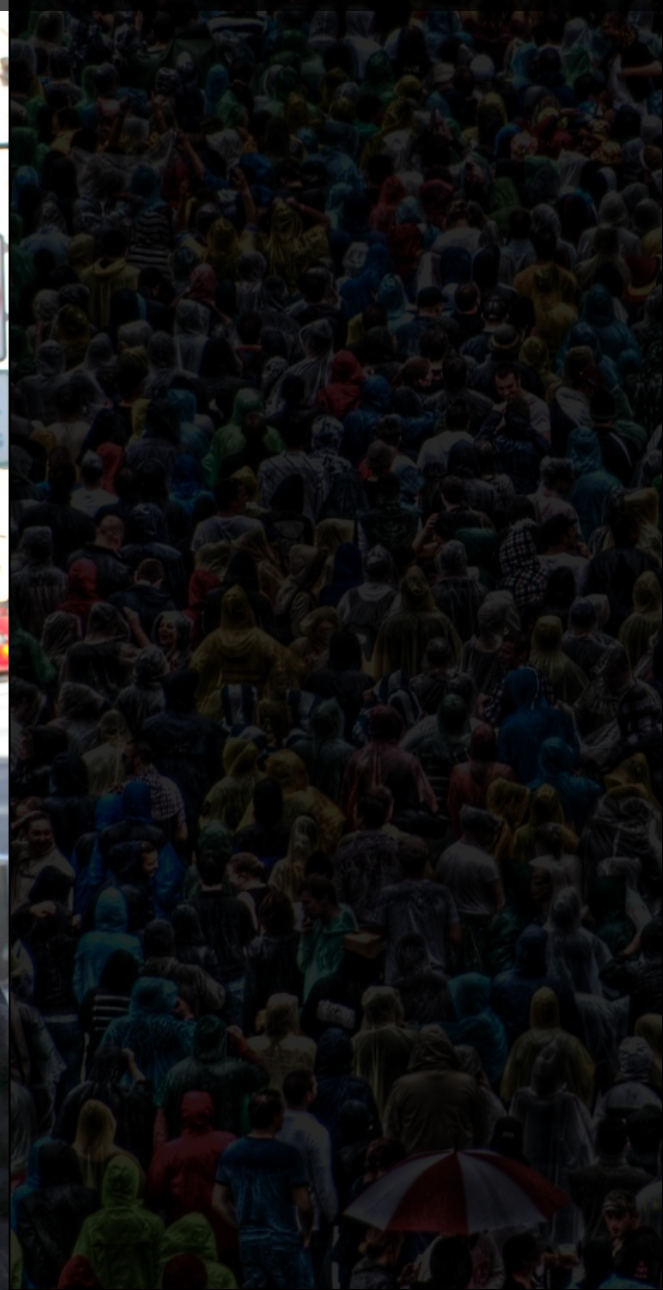
STUDY ONE: FORMATIVE INTERVIEW STUDY



STUDY TWO: BUS STOP AUDITING



STUDY THREE: MECHANICAL TURK STUDY



Study Method

1. Collecting bus stop pictures

Two groups of our research team **visited and took pictures of bus stops** across 4 areas


Physical audit pictures


2. Coding bus stop landmarks

We **counted number of bus stop landmarks** in Street View images and physical audit pictures

Evaluated the concordance between Street View images and physical audit using Spearman rank correlation

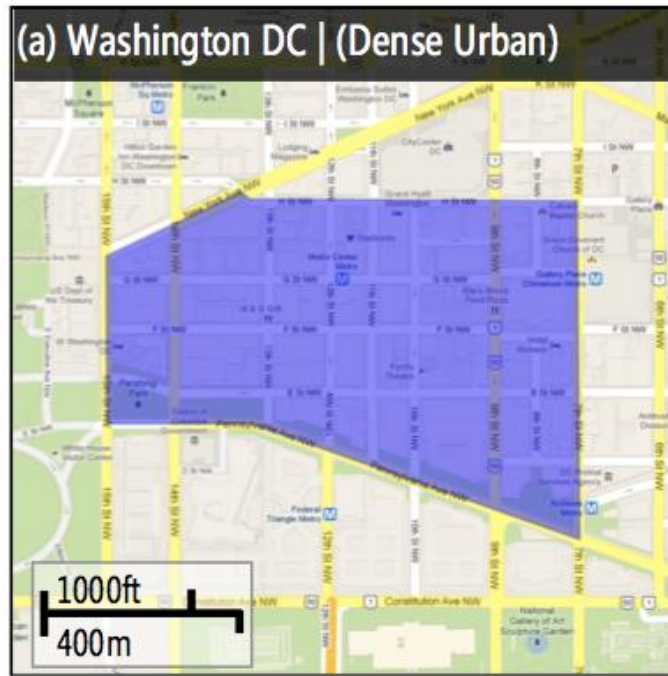


Collecting bus stop pictures

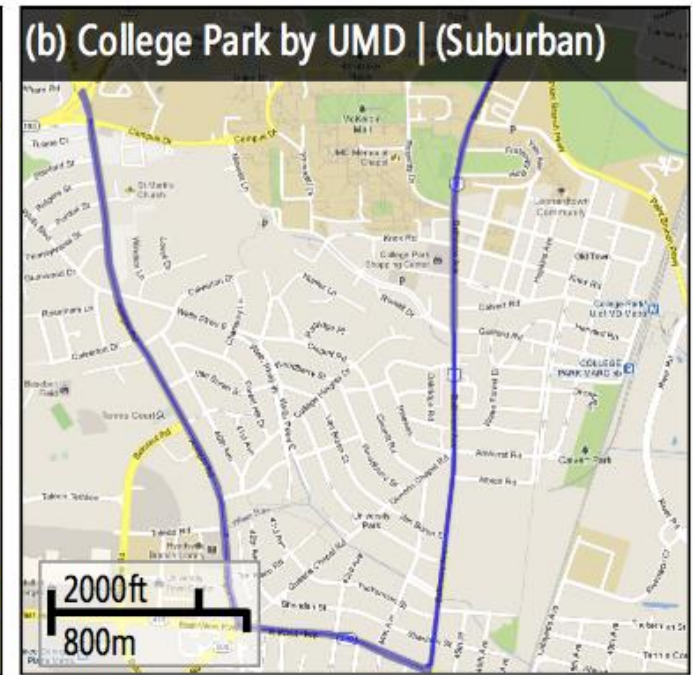
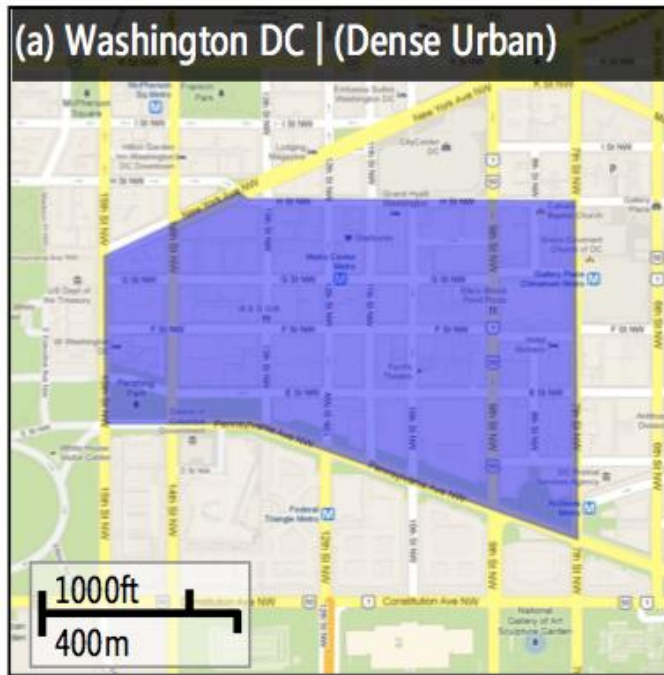


To investigate the robustness of the Google Street View data, we visited bus stops across 4 areas in 2 cities

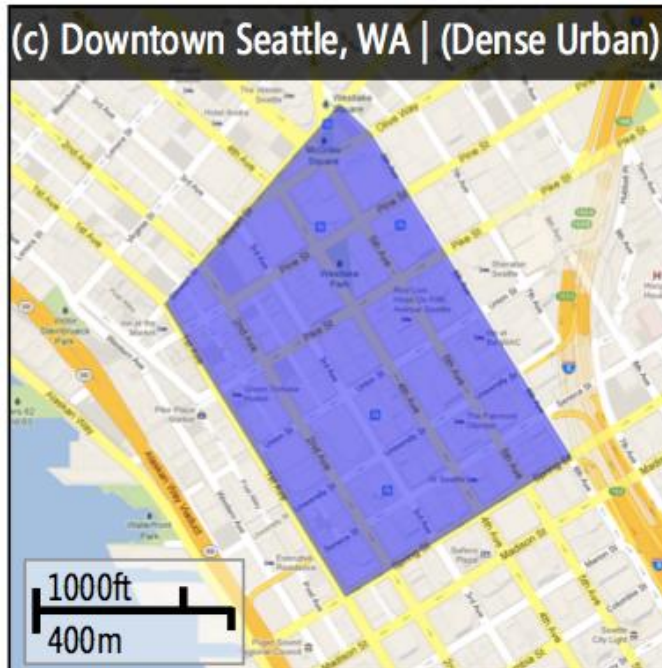
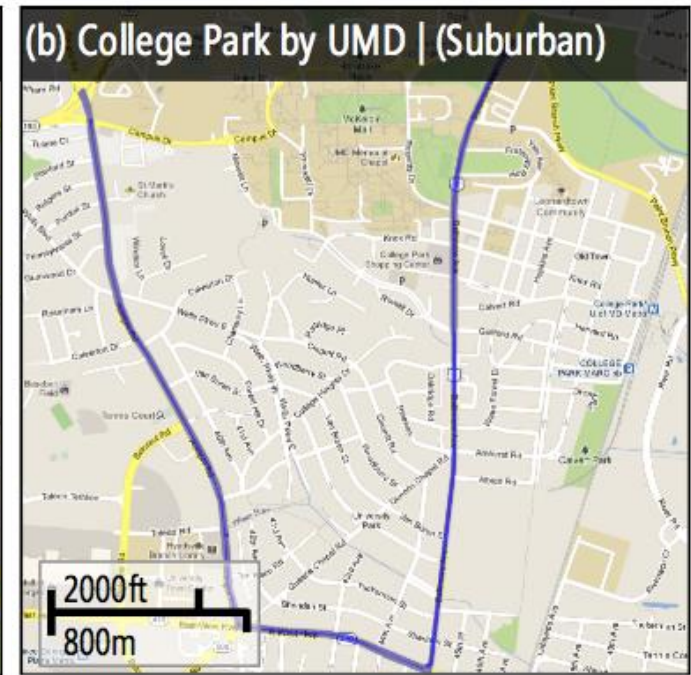
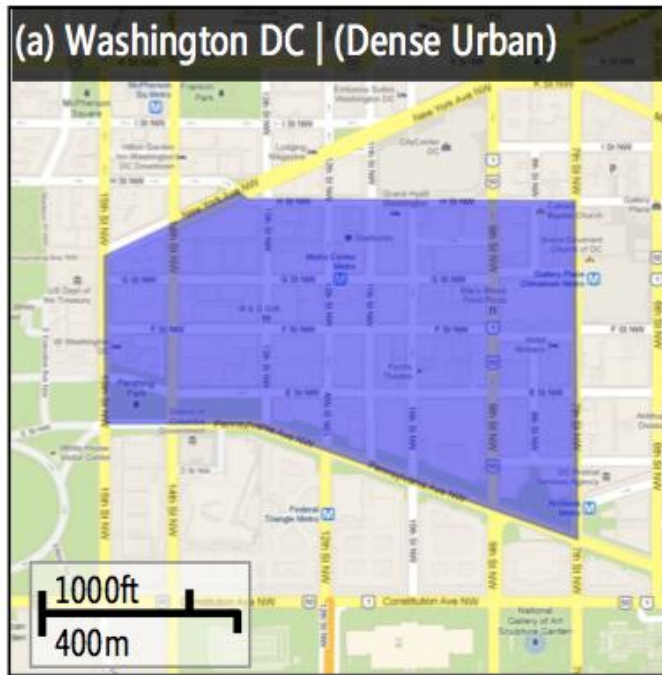
Four Audit Areas



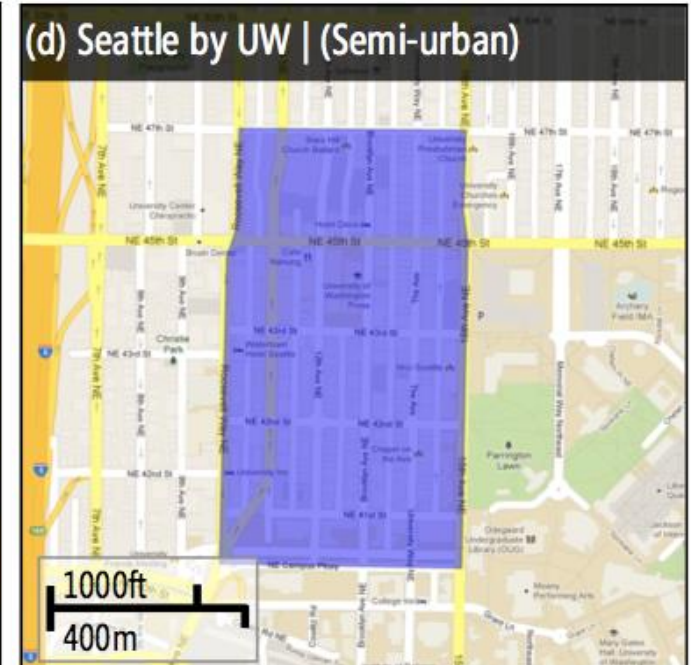
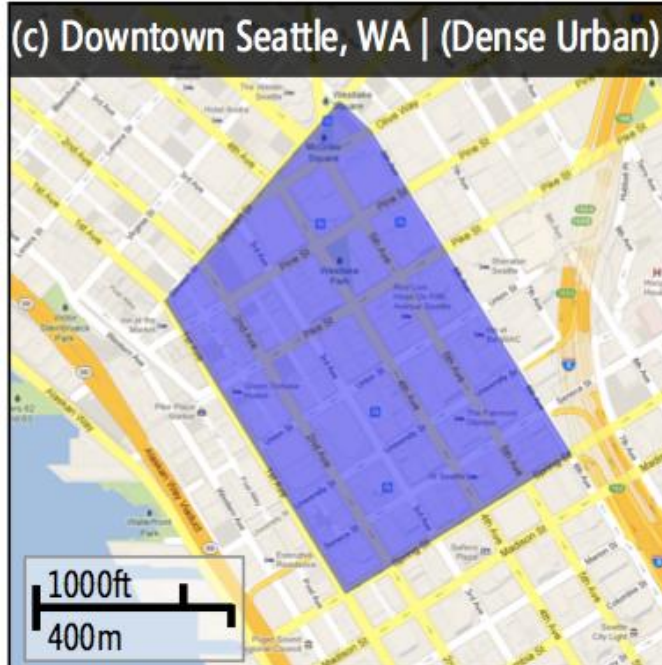
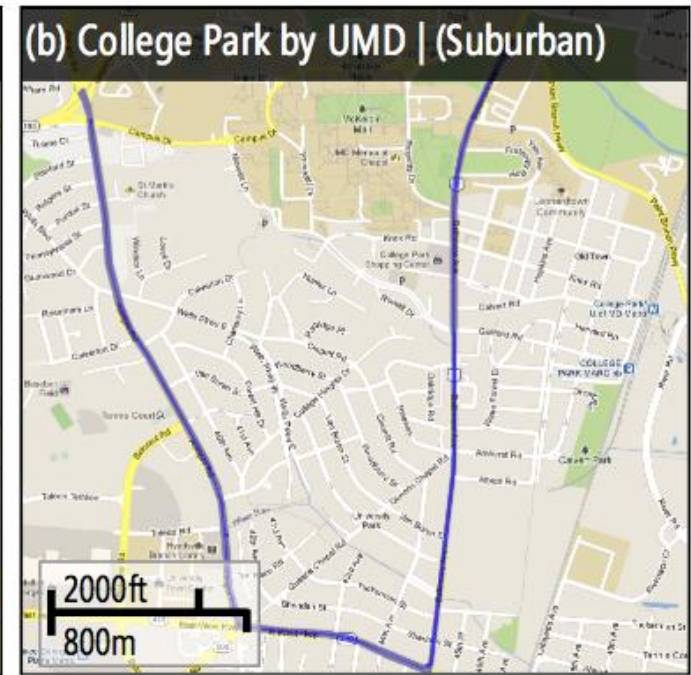
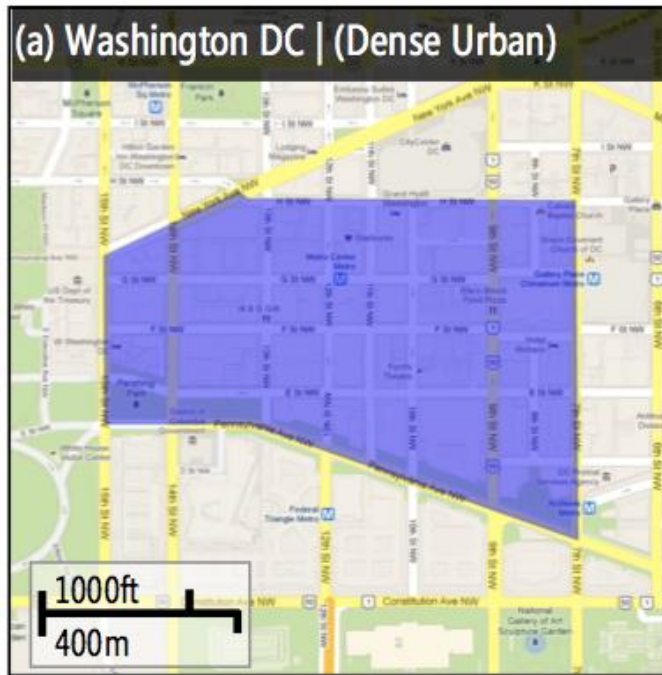
Four Audit Areas



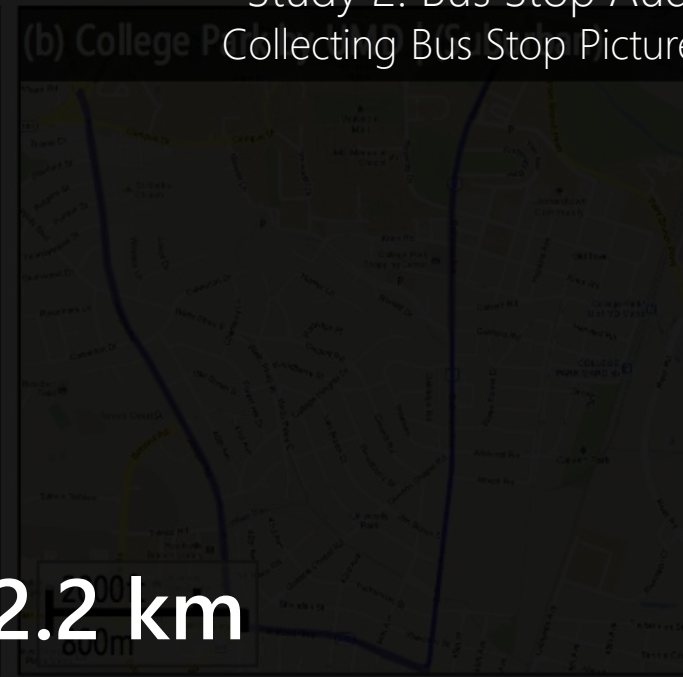
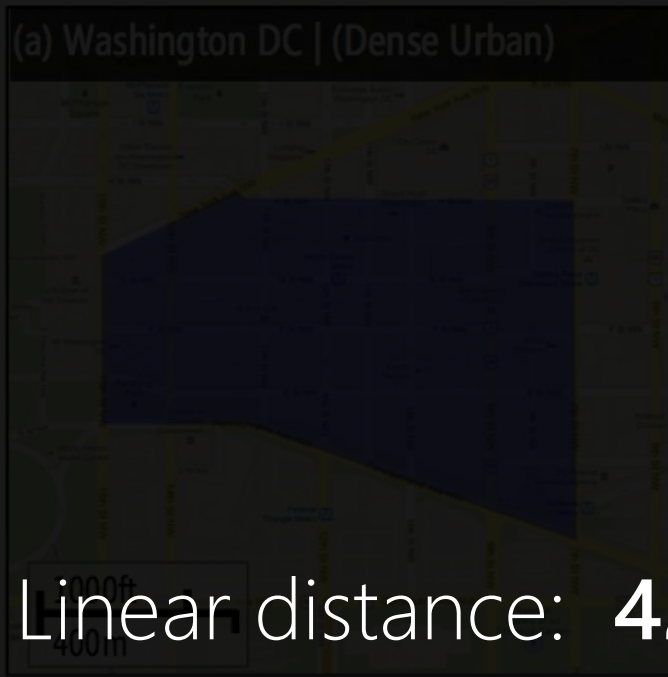
Four Audit Areas



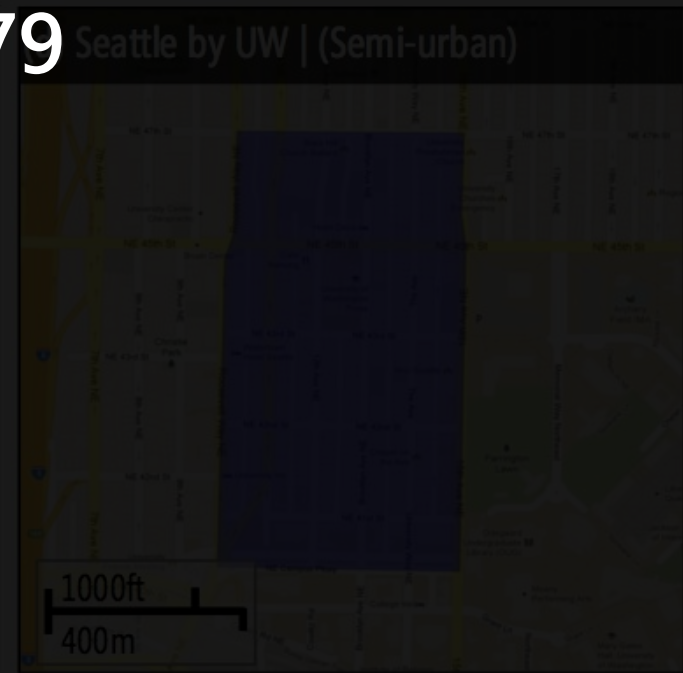
Four Audit Areas

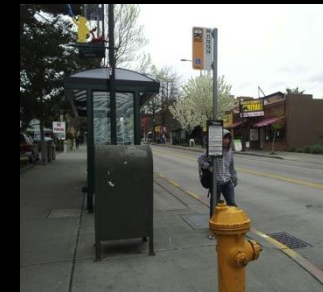
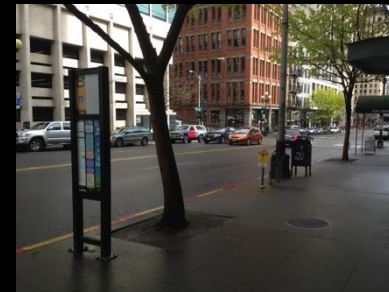
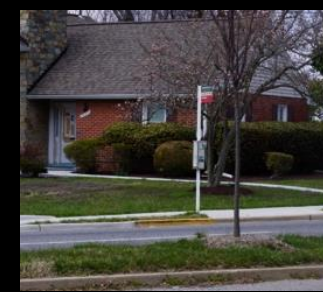
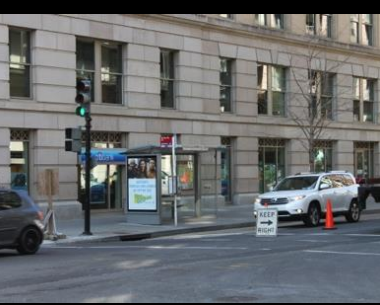


Four Audit Areas

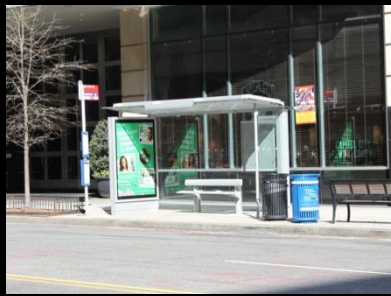


Number of Bus Stops: **179**





Bus Stop 1



Bus Stop 2

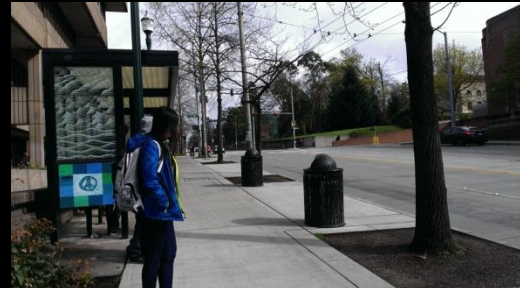


Bus Stop 3



•
•
•

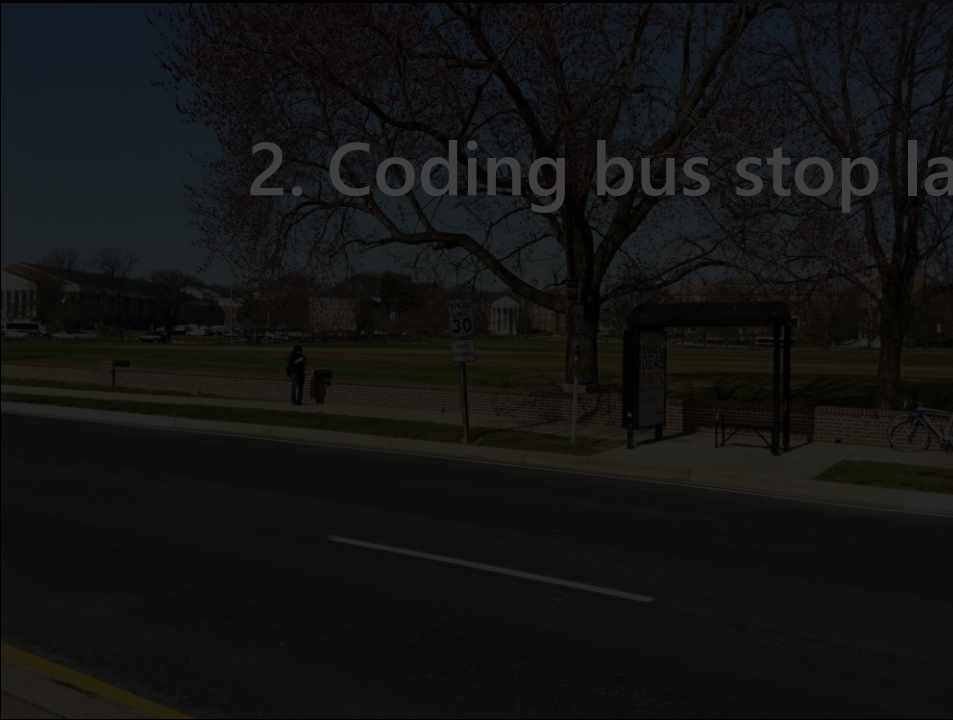
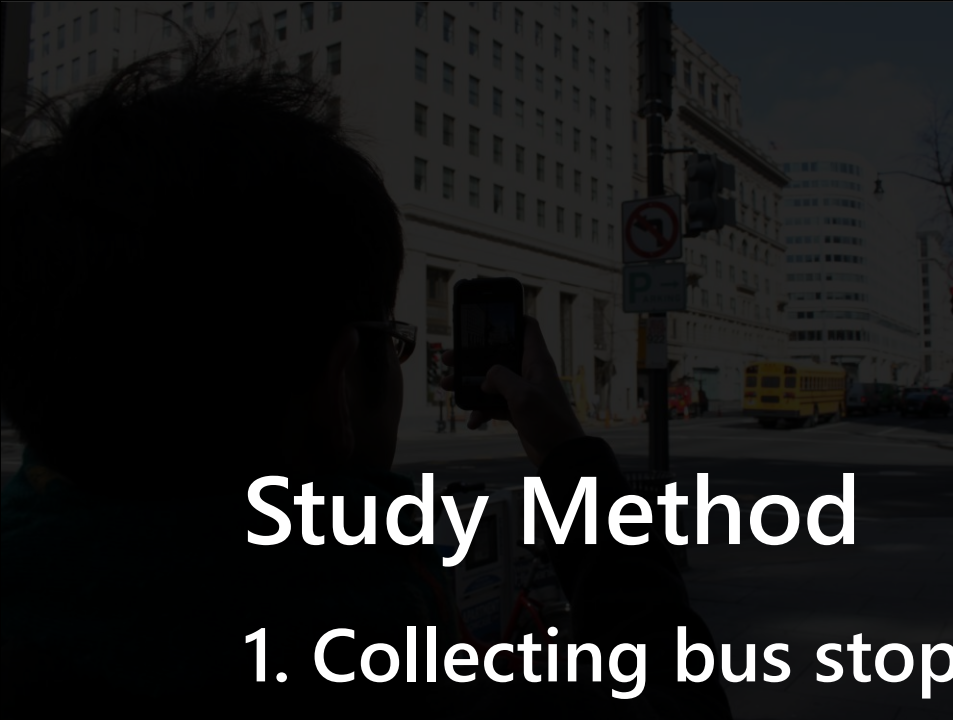
Bus Stop 179



Study Method

1. Collecting bus stop pictures

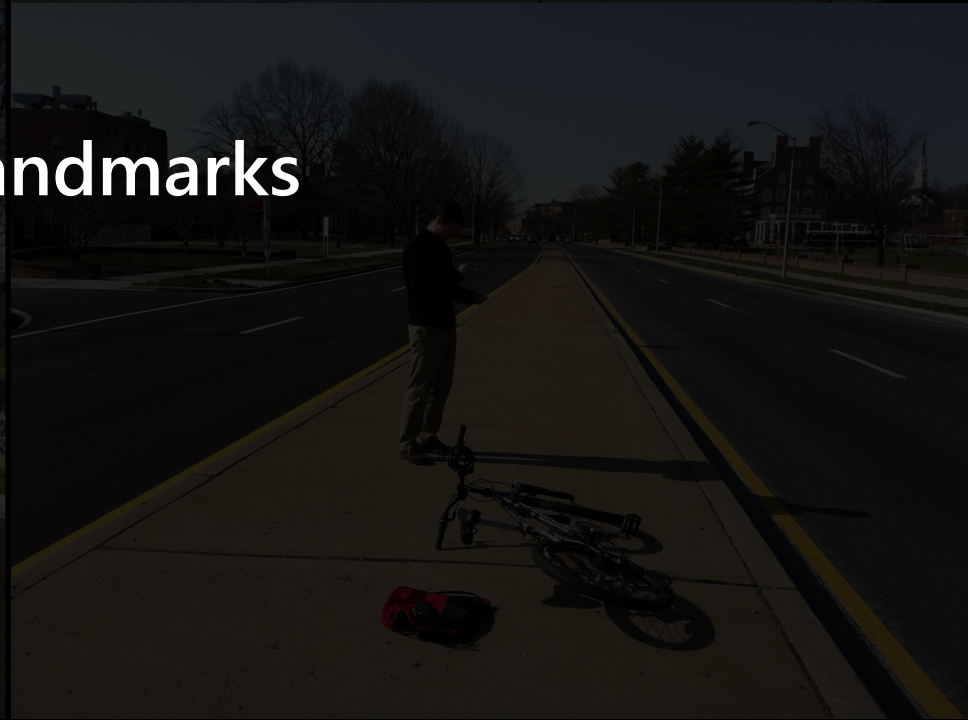
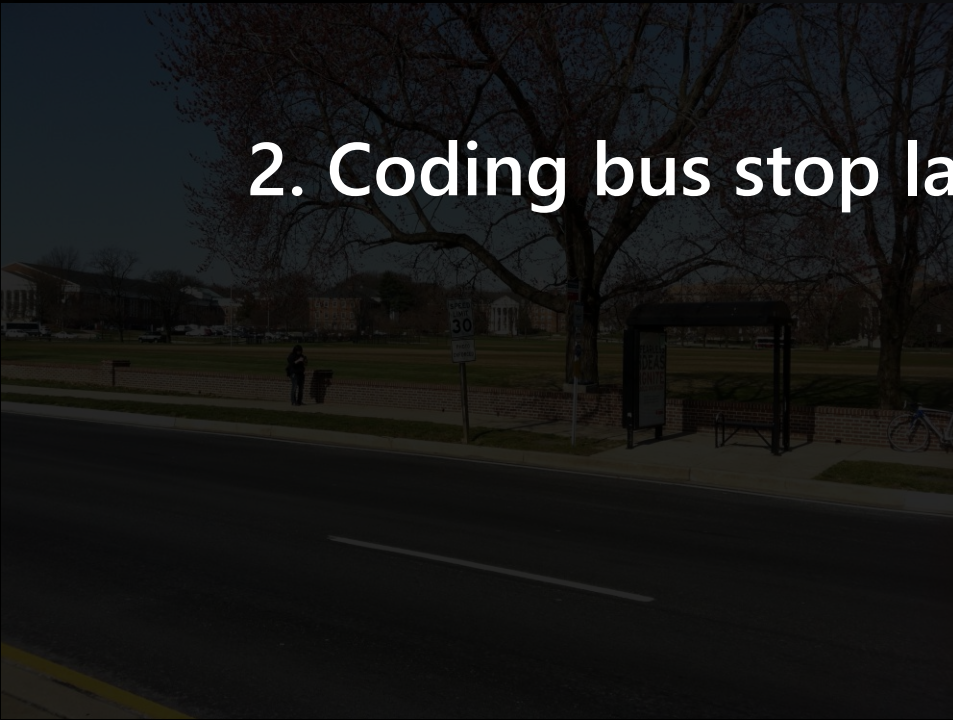
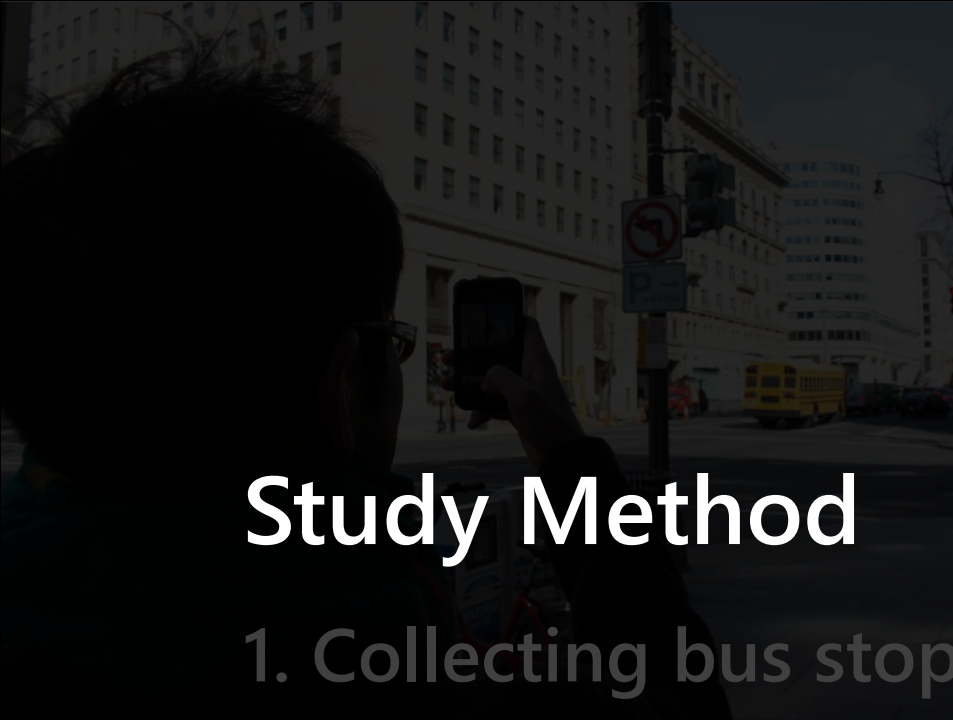
2. Coding bus stop landmarks



Study Method

1. Collecting bus stop pictures

2. Coding bus stop landmarks



Bus Stop Sign Bus Stop Shelter

Bench

Trash Can

Mail Box

Pole

Google Street View



Mission:

Your mission is to **find and label** a bus stop sign and landmarks near the sign.

Progress:

You have finished 0 out of 1.

Labeled Landmarks:

0	0	0
0	0	0

Qualifications:



Bus Stop Auditor



Bus Stop Explorer

Explore mode: Find the closest bus stop and label surrounding landmarks

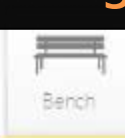


Count landmarks in Google Street View images

I cannot find any bus stop

Submit

Google Street View 1 1 1 2 0 1



Mission:
 Your mission is to **find and label** a bus stop sign and landmarks near the sign.

Progress:
 You have finished 0 out of 1.

Labeled Landmarks:

0	0	0
0	0	0

Qualifications:

Bus Stop Auditor Bus Stop Explorer



Please enter any comments about this bus stop that may affect people with visual impairment (optional)

I cannot find any bus stop

Submit



	Bus Stop Sign	Bus Stop Shelter	Bench	Trash Can	Mail Box	Pole
Physical Audit	1	1	1	2	0	1

Bus stop sign

Bus stop shelter

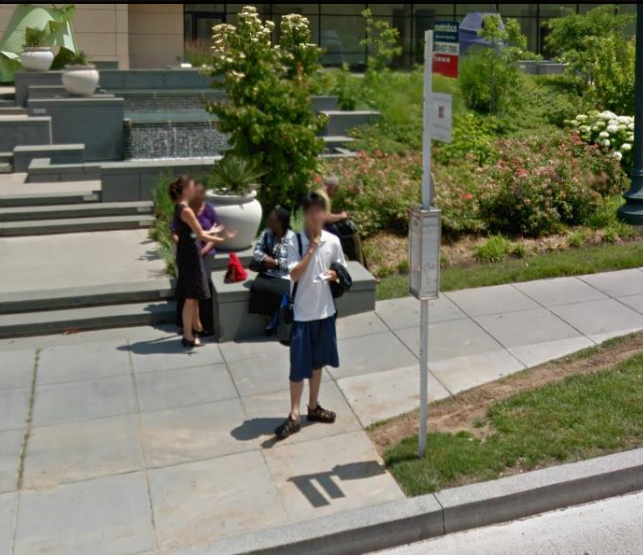
Trash cans

Pole

Bench

Count landmarks in **physical audit pictures**

Study 2: Bus Stop Audit. Concordance between Google Street View and Physical Audit Data



Bus Stop Sign



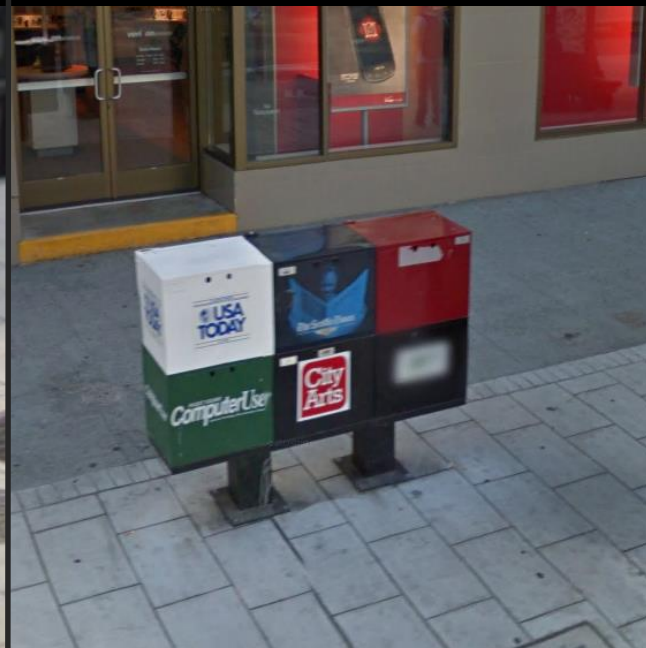
Bus Stop Shelter



Bench



Trash Can

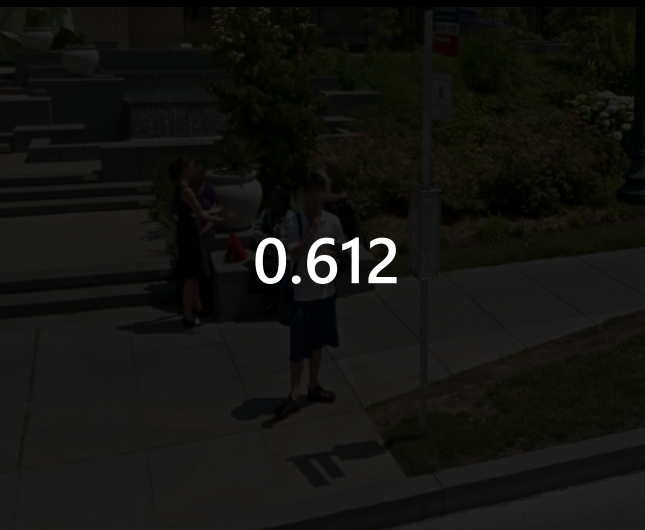


Newspaper Box



Traffic Sign

Concordance between physical and GSV data



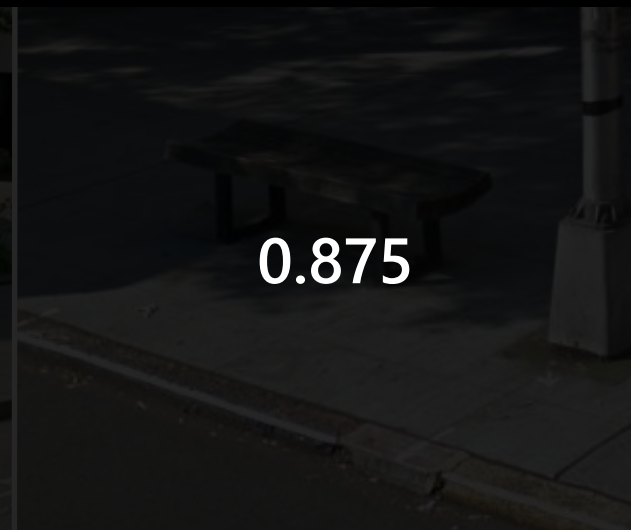
0.612

Bus Stop Sign



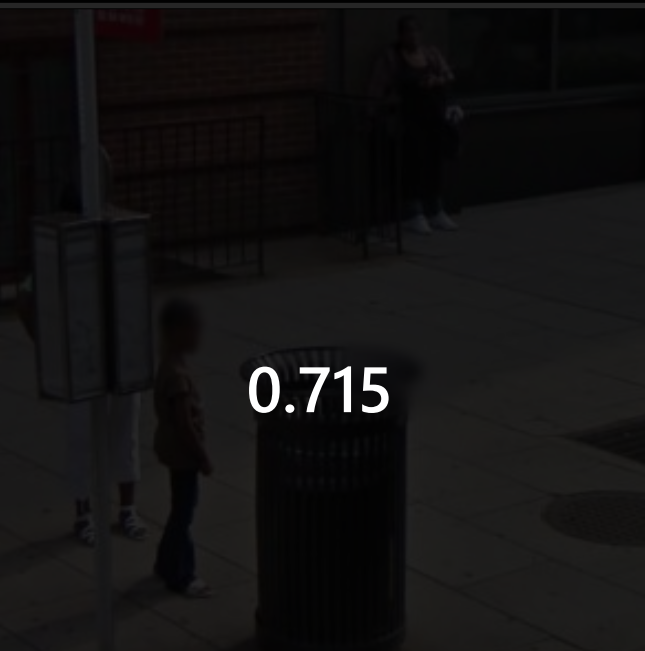
0.877

Bus Stop Shelter



0.875

Bench



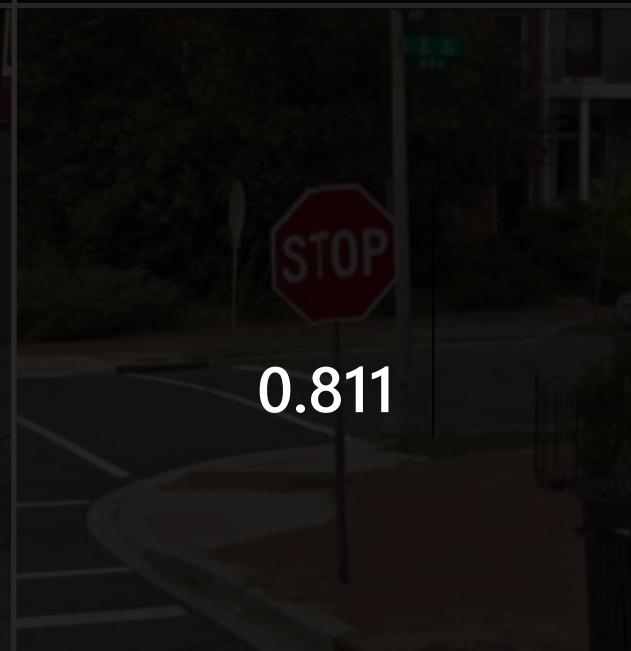
0.715

Trash Can



0.776

Newspaper Box



0.811

Traffic Sign

0.612

0.877

0.875

Bus Stop Sign
Trash Can

High concordance between
physical and Street View data

Bench
Traffic Sign

0.715

Key point: Google Street View is a viable data
source for **up-to-date** bus stop landmark info



Concordance between physical and GSV data

0.612

0.877

0.875

We will use landmarks counted by researchers in Google Street View as **ground truth** for Study 3: Mechanical Turk Study

0.715

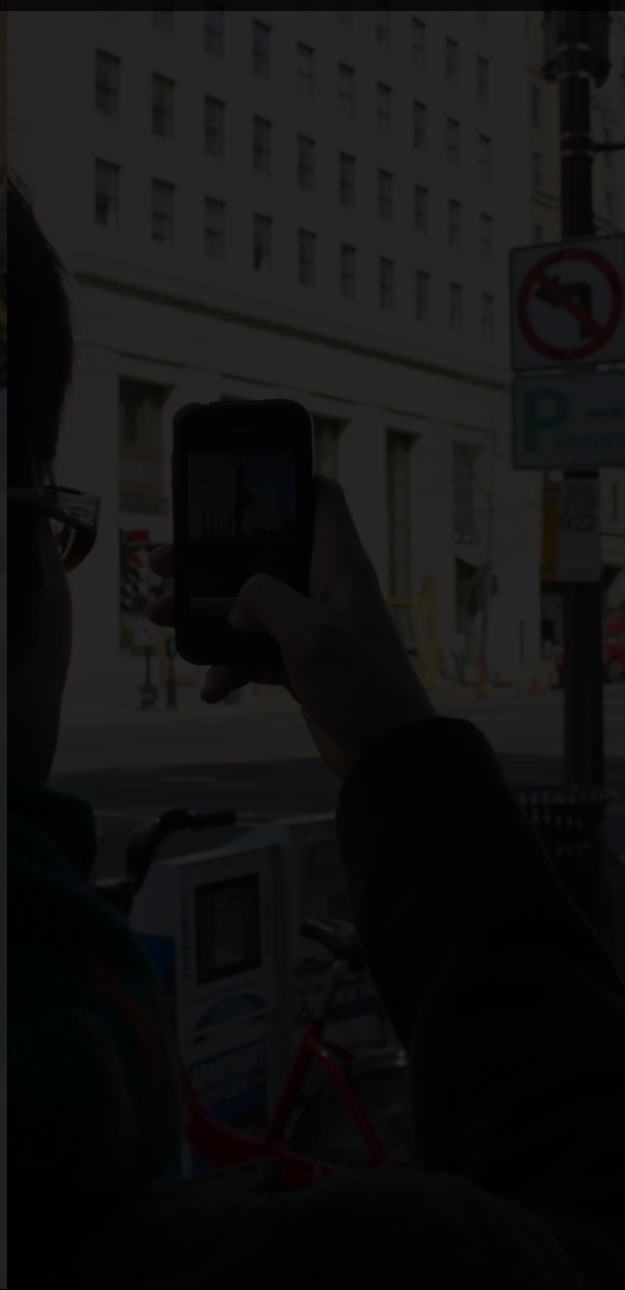
0.776

0.811

STUDY ONE:
FORMATIVE INTERVIEW STUDY



STUDY TWO:
BUS STOP AUDITING



STUDY THREE:
MECHANICAL TURK STUDY



Labeling Tool and Tasks

We asked turkers to complete 14-16 labeling tasks in one HIT

We paid \$0.75 for each HIT

We navigated first time worker to go through **four-stage interactive tutorial**

Street View Walker: 1st pri x


busstop.local/?/StreetViewLabeler/BusStopAuditor

Apps | Highlights | Facebook | Gmail | Google Calendar | Google Drive | Google Scho

Tutorial 1/4: Labeling Bus Stops

Your mission is to find and label bus stop landmarks in G collected labels prior to their travel and know what bus st sign. They can use such information to locate the exact p

You need to find and label the following bus stop la



Street View Walker: 1st pri x


busstop.local/?/StreetViewLabeler/BusStopExplorer

Apps | Highlights | Facebook | Gmail | Google Calendar | Google Drive | Google Scholar | YouTube | EZProxy (ter.ps) | Spotify Web Player | Other bookmarks

Tutorial 2/4: Explore the Street View Scene!

Sometimes, you have to **walk** to find a bus stop. In this scene, you cannot initially see any bus stop. Let's work on the tutorial and find where the bus stop is.

OK



Labeled Landmarks:
 0 0 0
 0 0 0

Qualifications:
 Bus Stop Auditor Bus Stop Explorer

Please enter any comments about this bus stop that may affect people with visual impairment (optional)

I cannot find any bus stop Submit

Street View Walker: 1st pri x


busstop.local/?/StreetViewLabeler/BusStopAbsenceReporter

Apps | Highlights | Facebook | Gmail | Google Calendar | Google Drive | Google Scholar | YouTube | EZProxy (ter.ps) | Spotify Web Player | Other bookmarks

Tutorial 3/4: Identify a Missing Bus Stop

Sometimes, bus stops are missing in Street View images because of inaccurate data. In this tutorial, you will learn how to report the missing bus stops in Street View images.

OK



Labeled Landmarks:
 0 0 0
 0 0 0

Qualifications:
 Bus Stop Auditor Bus Stop Explorer

Please enter any comments about this bus stop that may affect people with visual impairment (optional)

I cannot find any bus stop Submit

Street View Walker: 1st pri x


busstop.local/?/StreetViewLabeler/BusStopLandmarkAuditor

Apps | Highlights | Facebook | Gmail | Google Calendar | Google Drive | Google Scholar | YouTube | EZProxy (ter.ps) | Spotify Web Player | Other bookmarks

Tutorial 4/4: Labeling Bus Stop Landmarks

In this final tutorial, you will learn all categories of landmarks that you have to find and label.

OK



Labeled Landmarks:
 0 0 0
 0 0 0

Qualifications:
 Bus Stop Auditor Bus Stop Explorer

Please enter any comments about this bus stop that may affect people with visual impairment (optional)

I cannot find any bus stop Submit

Explore mode: Find the closest bus stop and label surrounding landmarks

Study Method

We used 150 out of 179 bus stops we visited

We used ground truth labels that we generated in the Study 2 to assess quality of turkers' labels

We evaluated turker labels based on presence and absence of label types

Explore mode: Find the closest bus stop and label surrounding landmarks

Assessing Label Quality

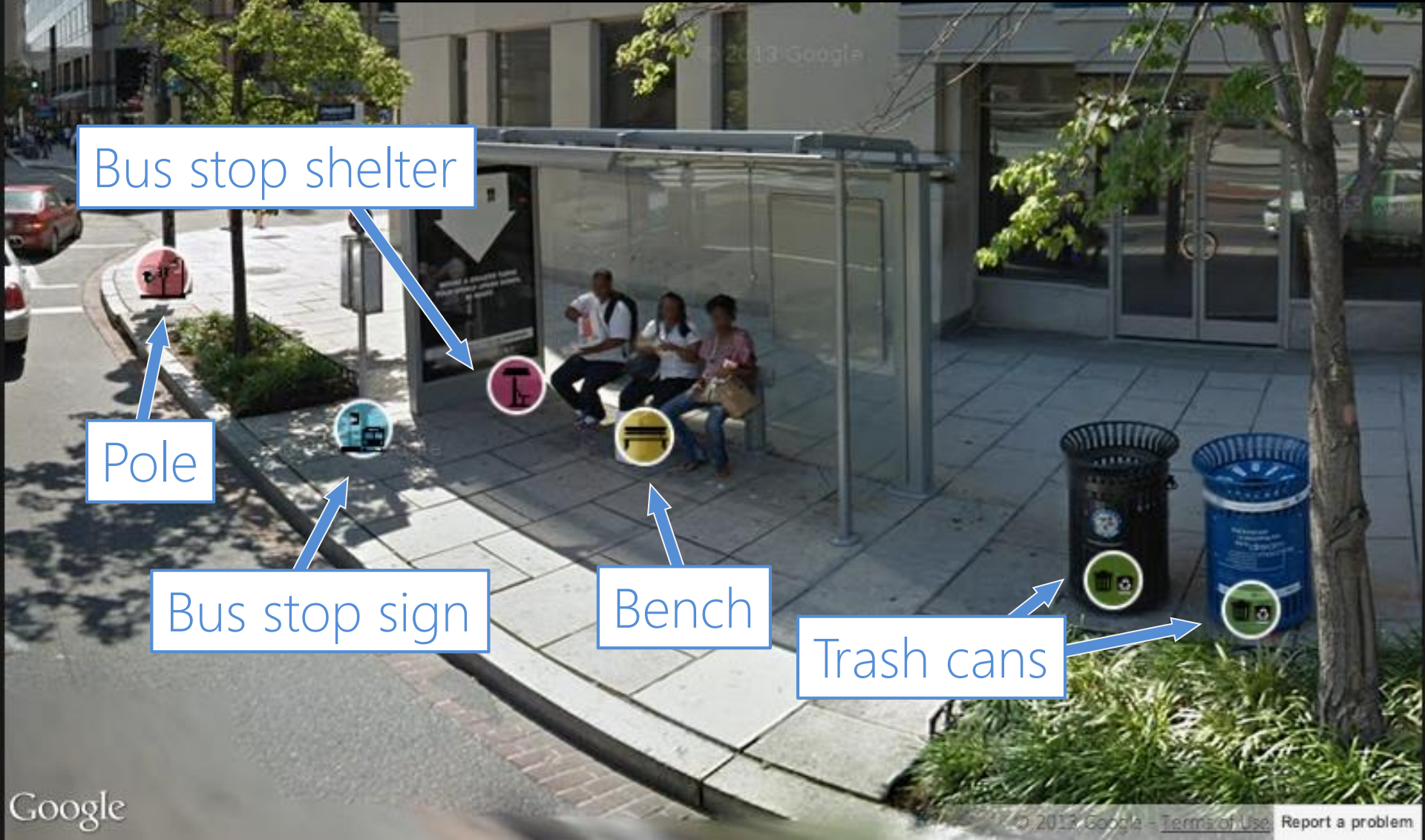
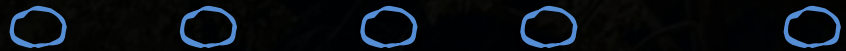
Ground Truth Labels



Explore mode: Find the clo

Bus Stop Sign Bus Stop Shelter Bench Trash Can Mail Box Pole

Ground Truth Labels



Bus stop shelter

Pole

Bus stop sign

Bench

Trash cans

Explore mode: Find the closest bus stop and label surrounding landmarks

Assessing Label Quality

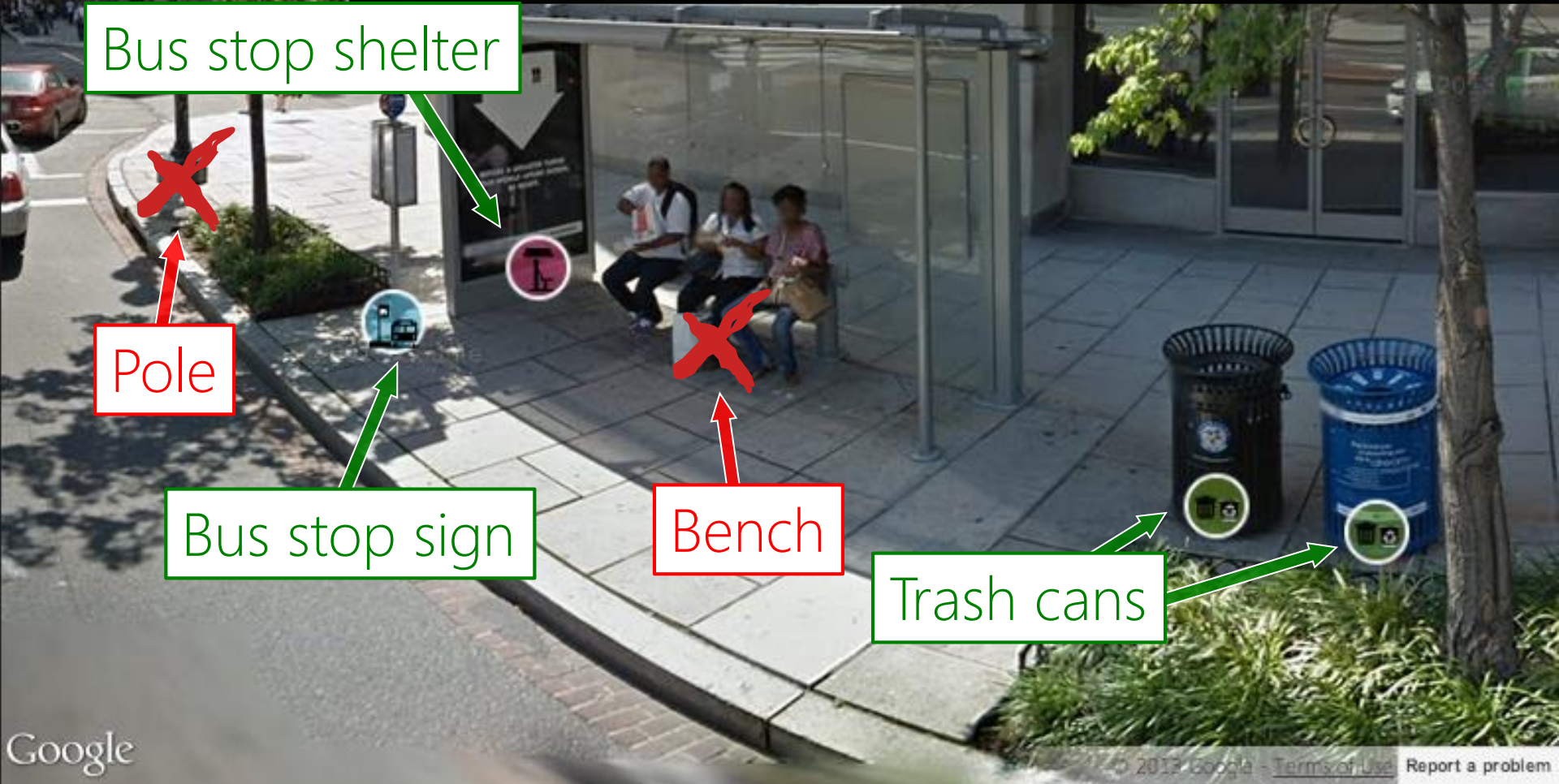
Turker Labels



Explore mode: Find the clo



	Bus Stop Sign	Bus Stop Shelter	Bench	Trash Can	Mail Box	Pole
Ground Truth Labels						
Turker Labels						



Explore mode: Find the closest bus stop and label surrounding landmarks



	Bus Stop Sign	Bus Stop Shelter	Bench	Trash Can	Mail Box	Pole
Ground Truth Labels						
Turker Labels						

Bus stop shelter

4/6 correct overall

Pole

Bus stop sign

Bench

Trash cans

Results

153 distinct turkers completed 3,534 labeling tasks

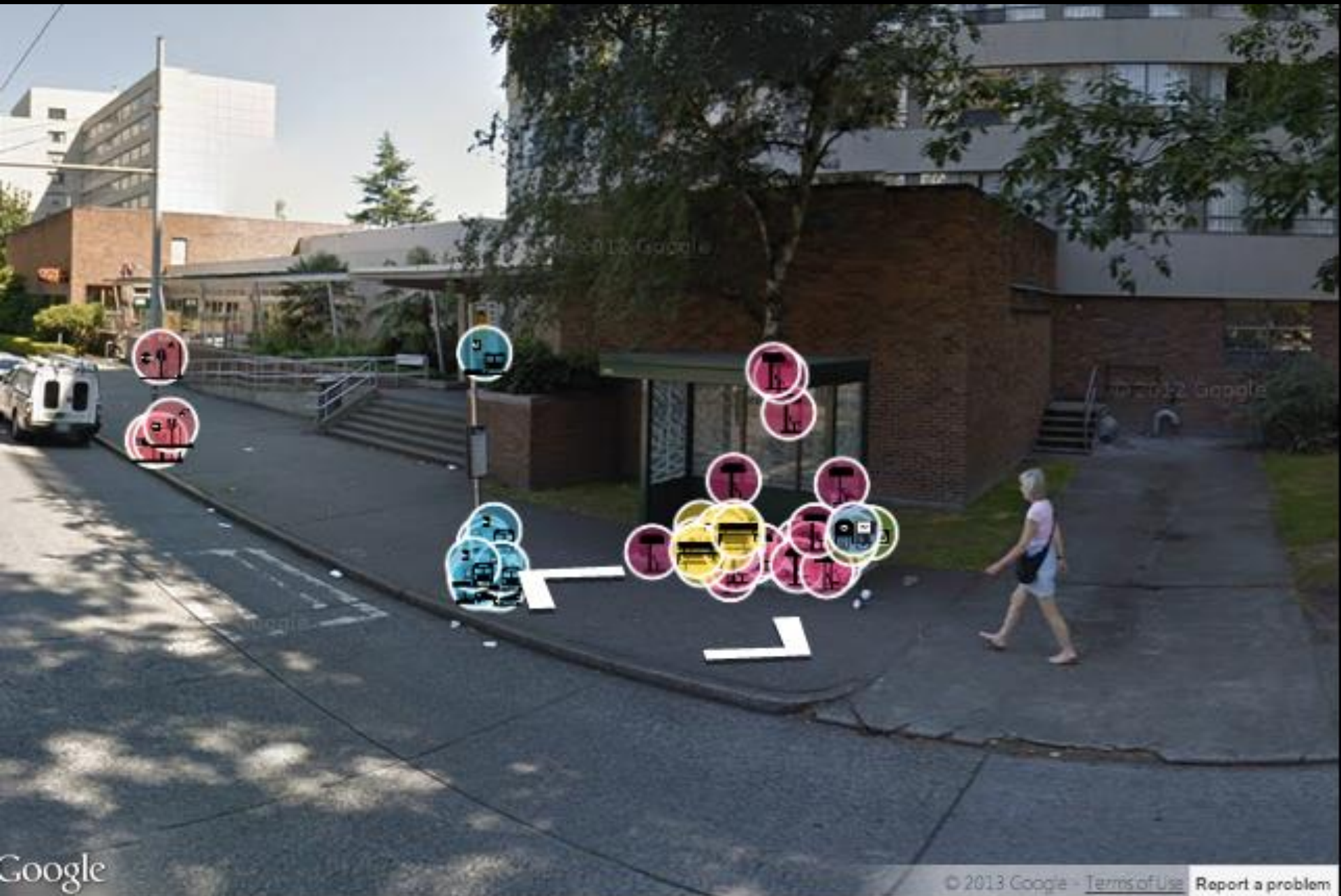
Each bus stop was labeled by at least 21 distinct turkers

The median labeling time per task was 44.7s

The average number of labels per task was 3.15

When compared with our ground truth dataset,
overall turker **accuracy was 82.5%**






“Technically” correct but not part of the bus stop.



Turker Majority Vote Group

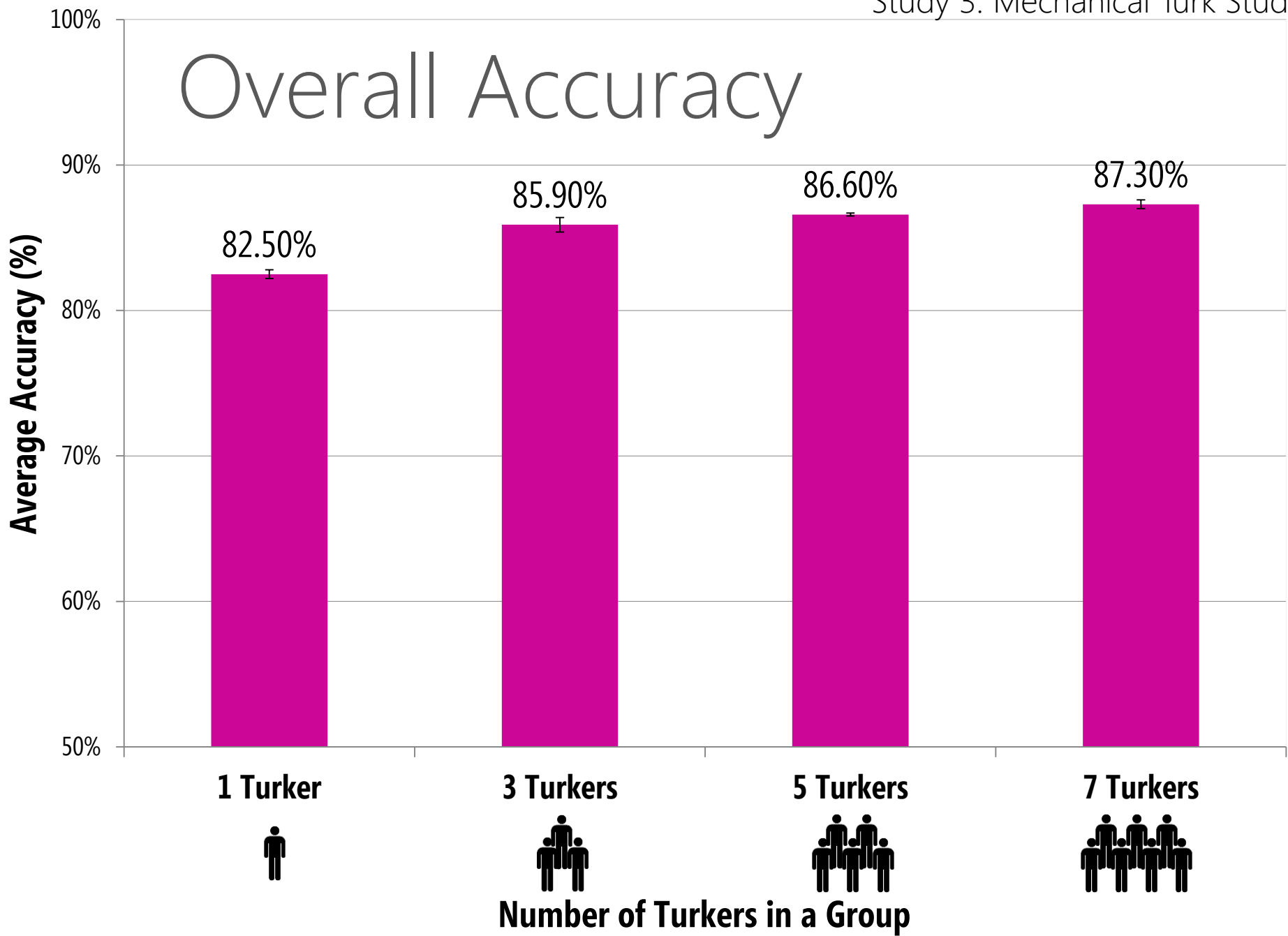
Group of **1** turker 

Group of **3** turkers 

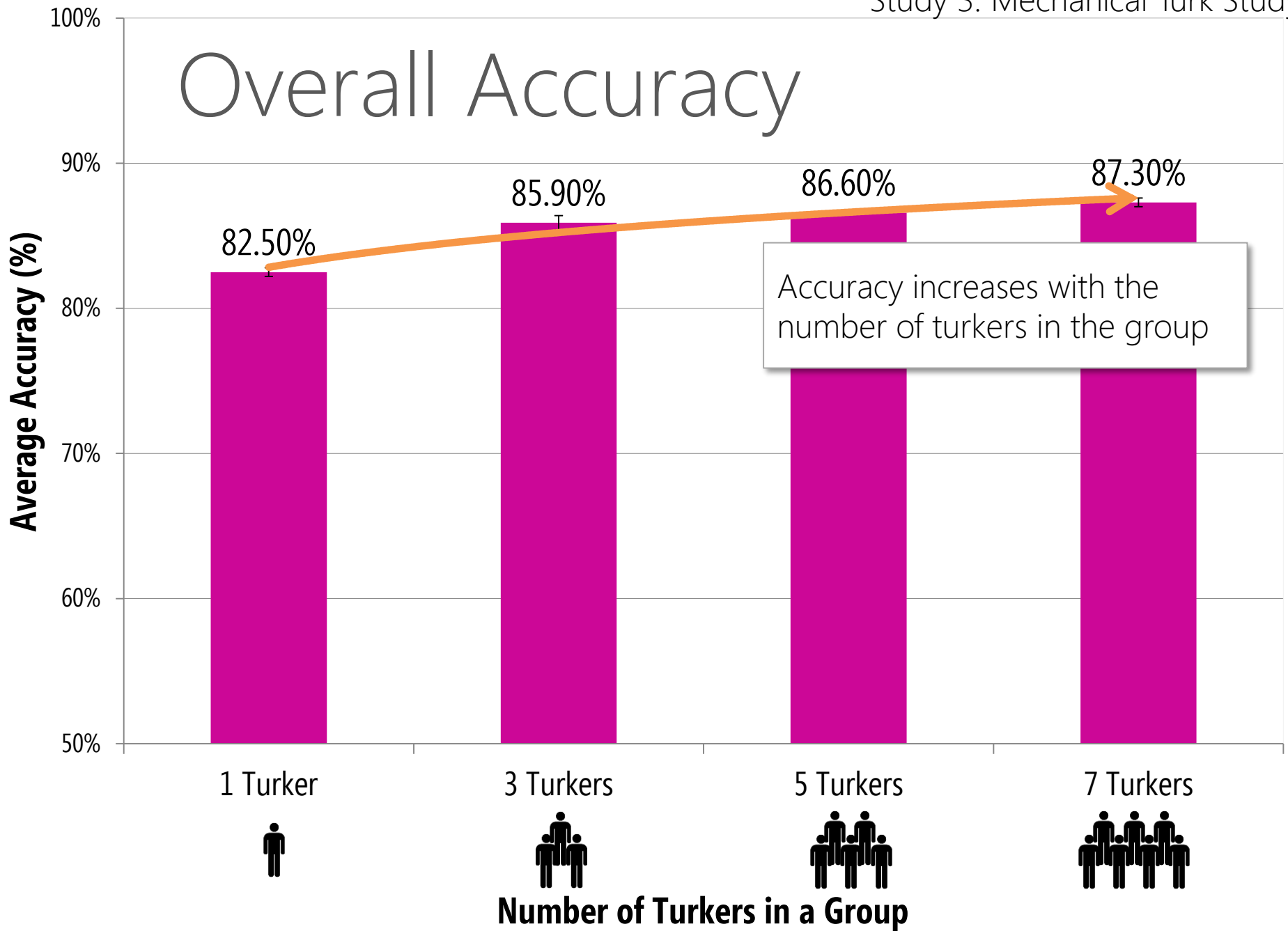
Group of **5** turkers 

Group of **7** turkers 

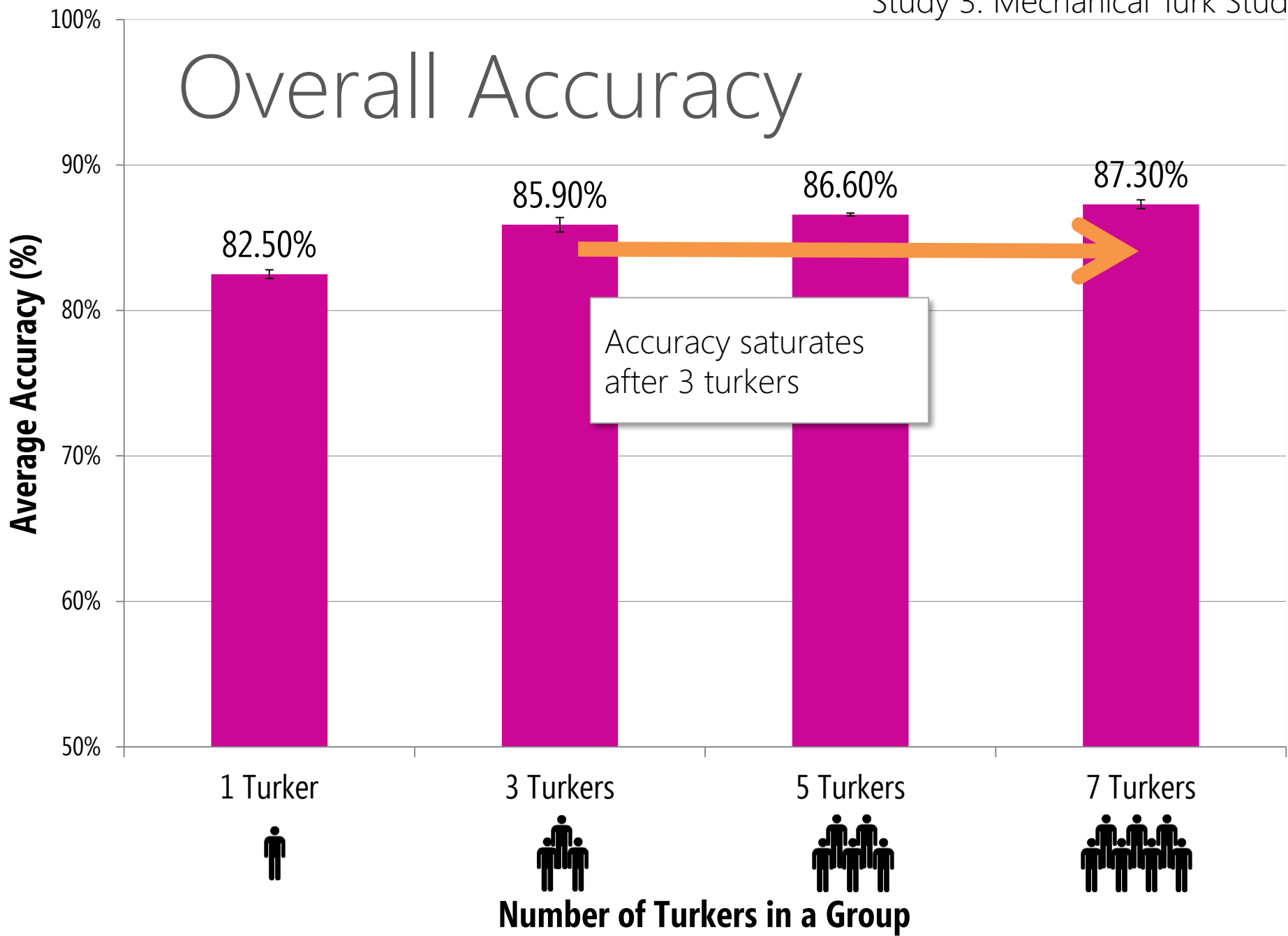
Overall Accuracy



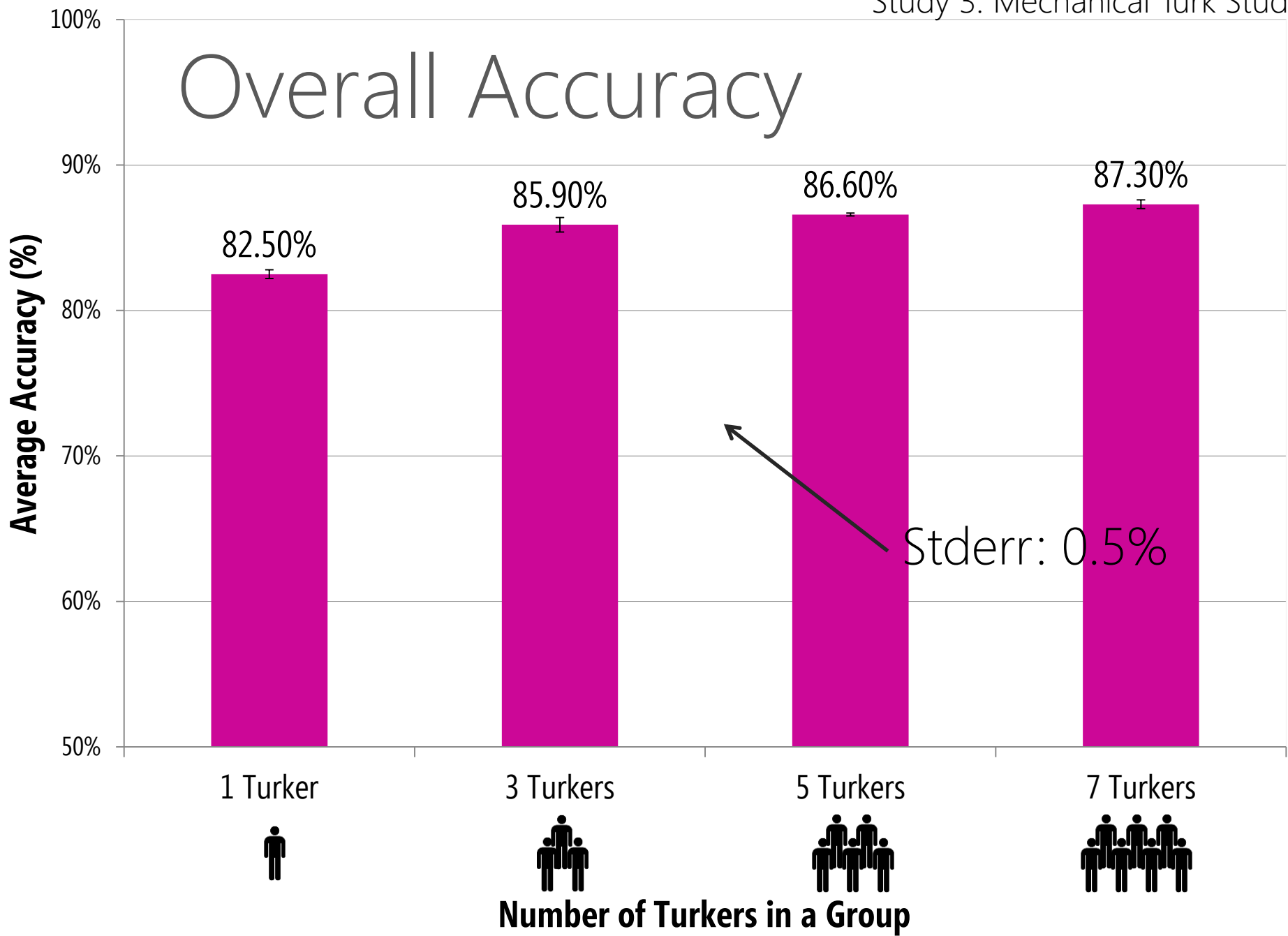
Overall Accuracy



Overall Accuracy



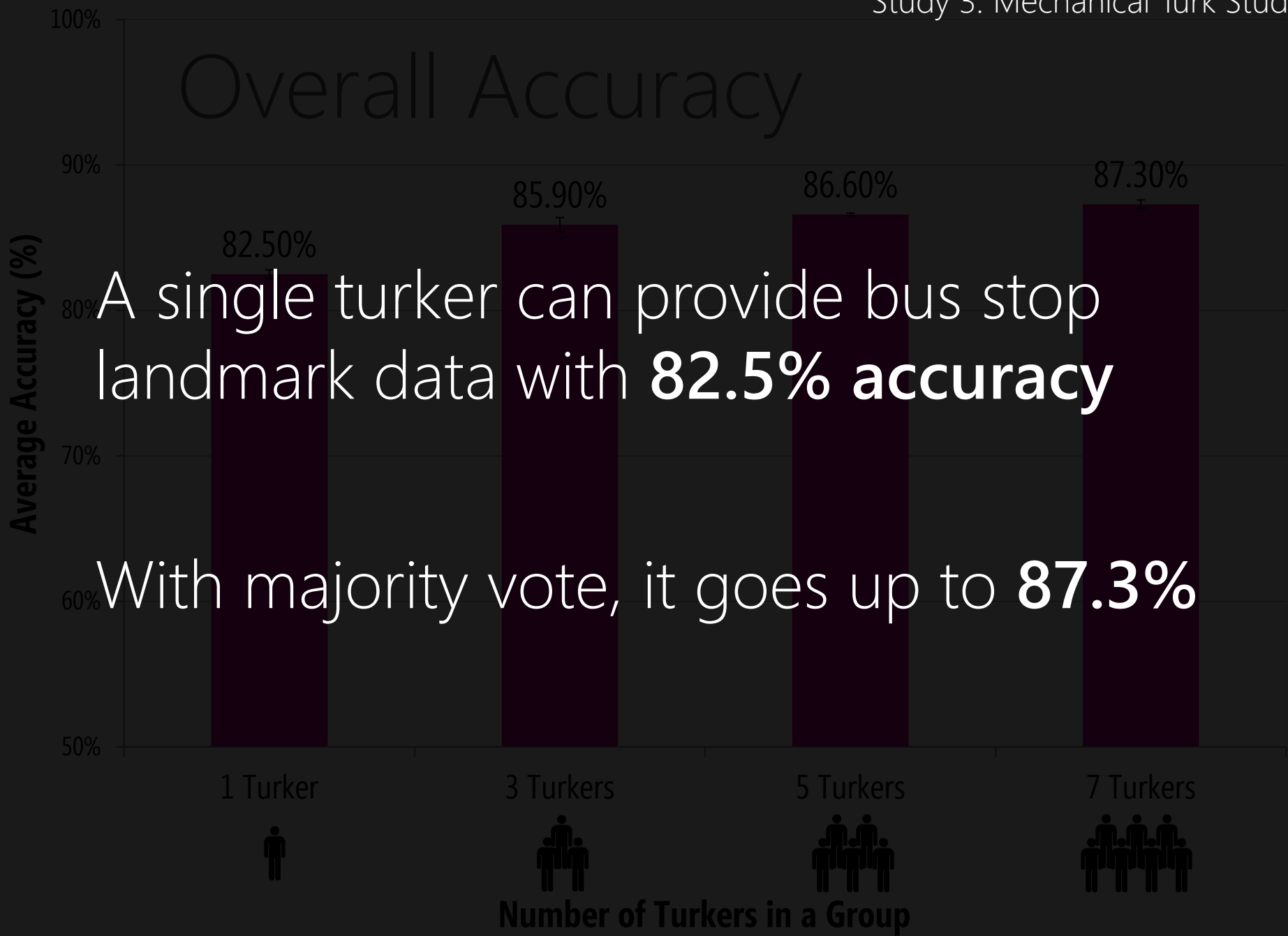
Overall Accuracy



Stderr: 0.5%

Number of Turkers in a Group

Overall Accuracy



A single turker can provide bus stop landmark data with **82.5% accuracy**

With majority vote, it goes up to **87.3%**

Number of Turkers in a Group

Limitation and Future Work



We counted these labels as "mistakes".

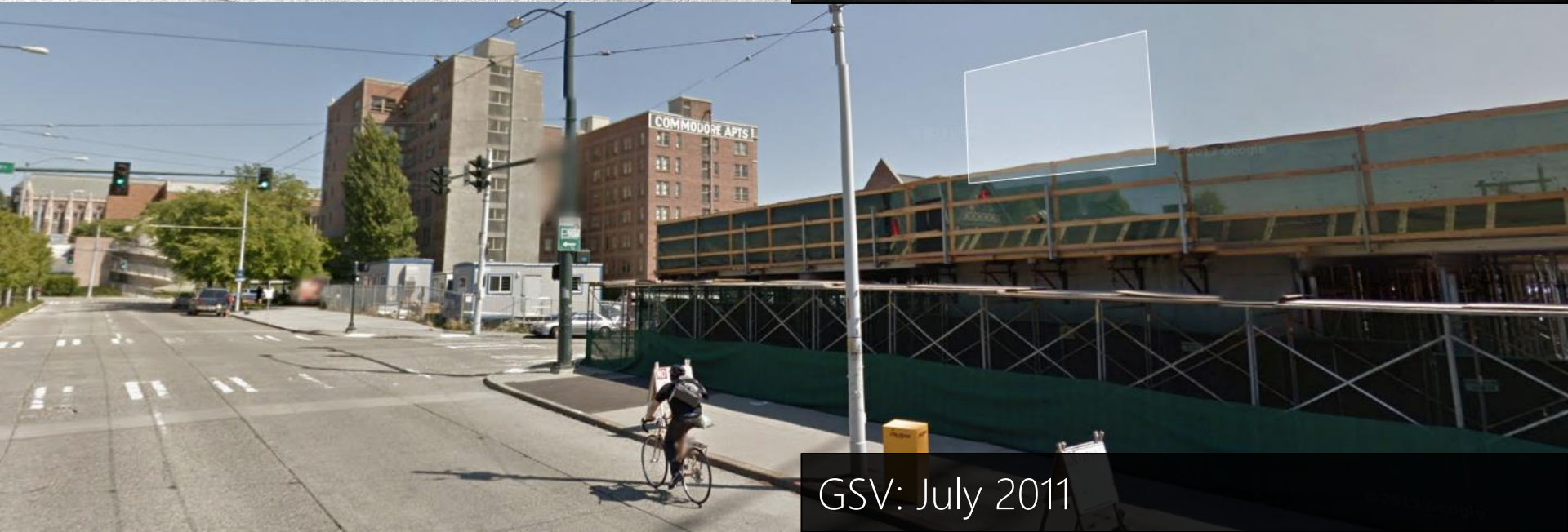


Label Placement



Image Age

Physical Audit: March 2013



GSV: July 2011



Difficult Scenes

Lighting/Shadow and Blur

Summary

Bus stop landmarks such as bus stop shelters help people with visual impairment to locate bus stops

Turkers can find bus stop landmarks with **82.5%** accuracy from Google Street View



This work is supported by

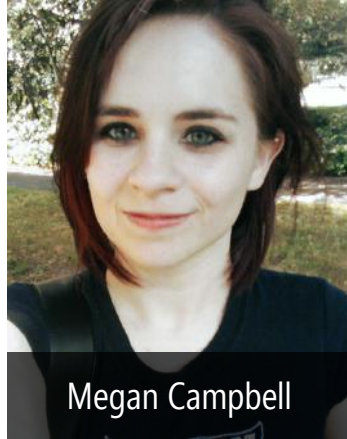




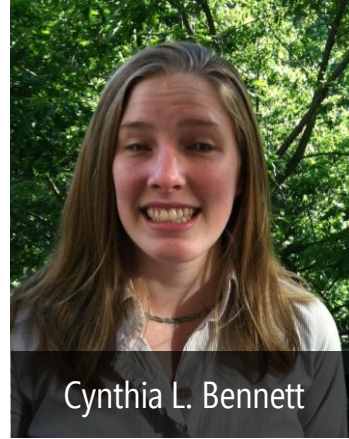
Kotaro Hara
@kotarohara_en



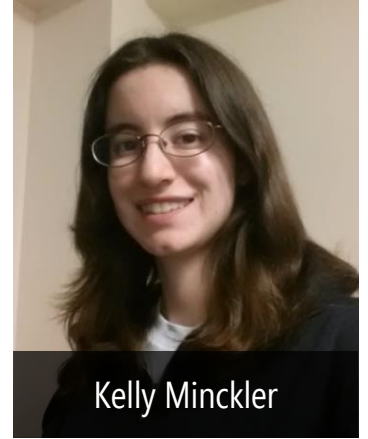
Shiri Azenkot
@shiriazekot



Megan Campbell



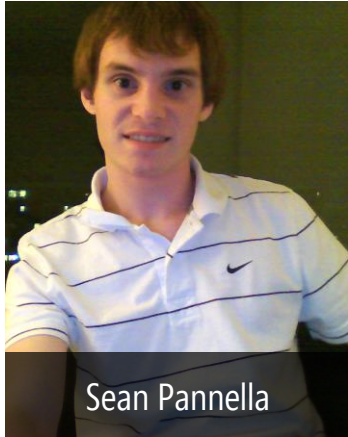
Cynthia L. Bennett



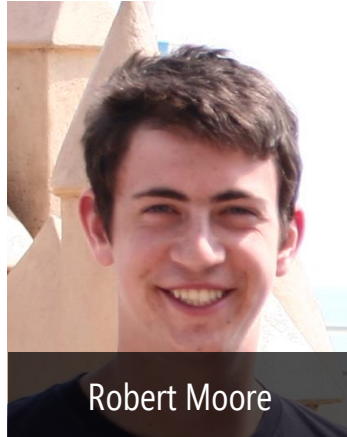
Kelly Minckler



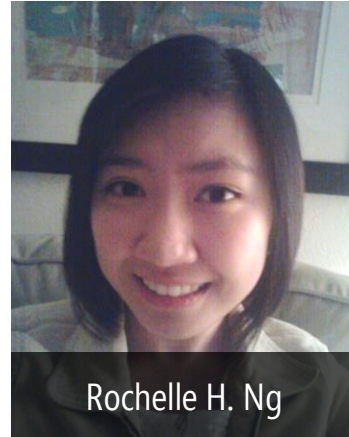
Vicki Le
@vicnle



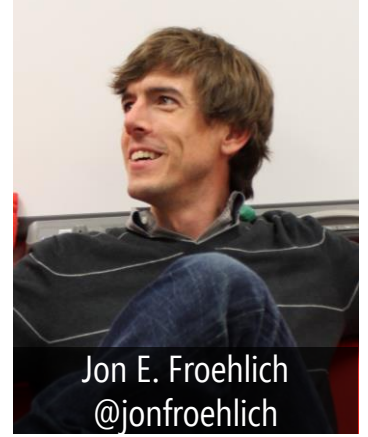
Sean Pannella



Robert Moore



Rochelle H. Ng



Jon E. Froehlich
@jonfroehlich

Questions?

Improving Public Transit Accessibility for Blind Riders by Crowdsourcing Bus Stop Landmark Locations with Google Street View

Kotaro Hara, @kotarohara_en

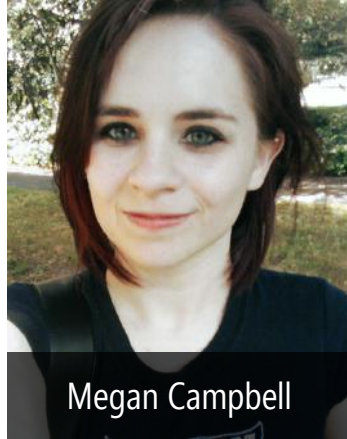




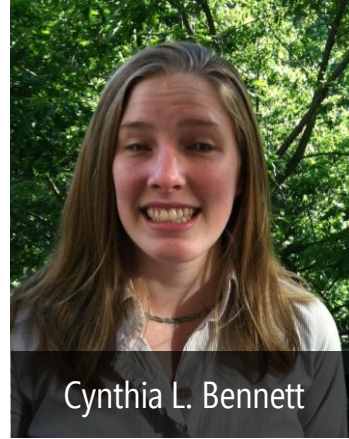
Kotaro Hara
@kotarohara_en



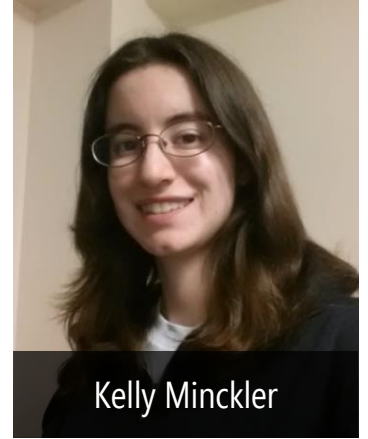
Shiri Azenkot
@shiriazekot



Megan Campbell



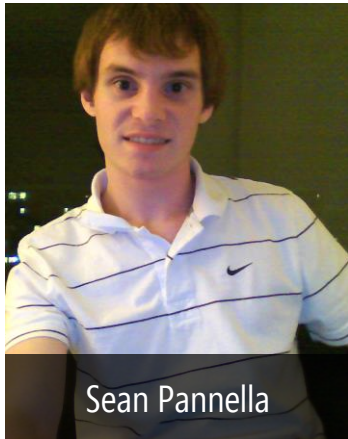
Cynthia L. Bennett



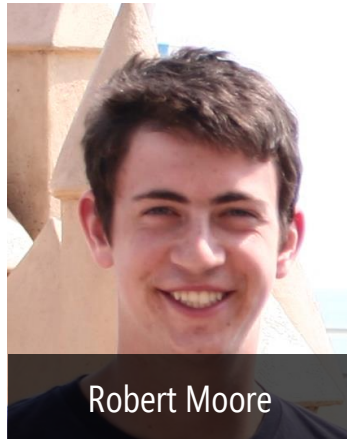
Kelly Minckler



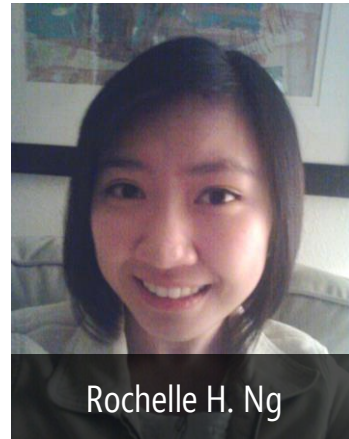
Vicki Le
@vicnle



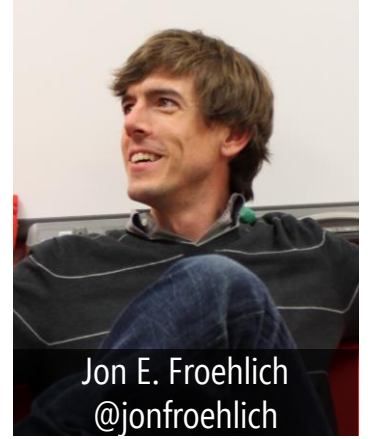
Sean Pannella



Robert Moore



Rochelle H. Ng



Jon E. Froehlich
@jonfroehlich



UNIVERSITY OF
MARYLAND



COMPUTER SCIENCE
UNIVERSITY OF MARYLAND



makeability lab

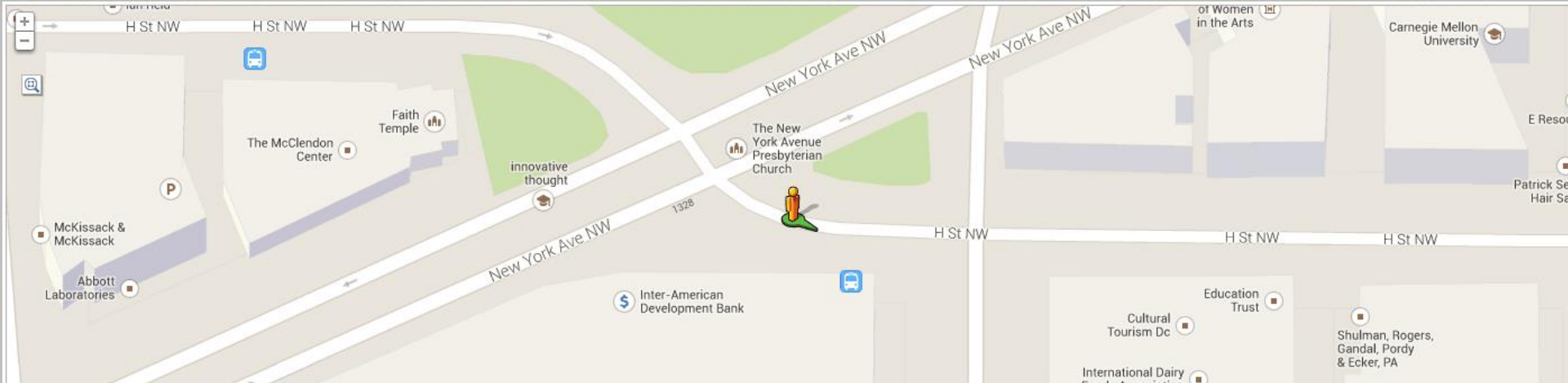
dub

UNIVERSITY of
WASHINGTON

Google dc

Inaccurate Bus Stop Locations

H Street Northwest, Washington, D.C., District of Columbia, United States
Address is approximate



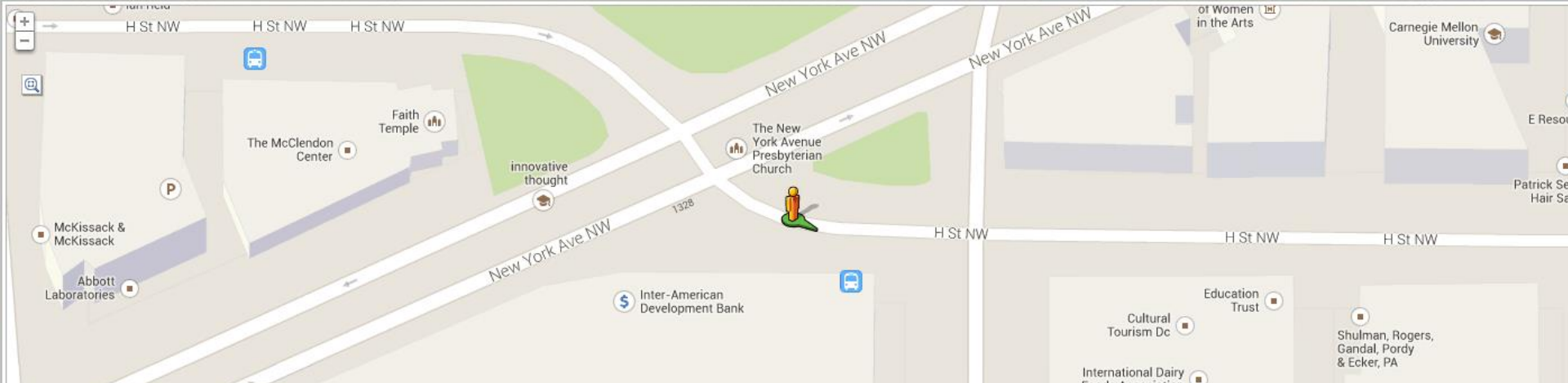


dc

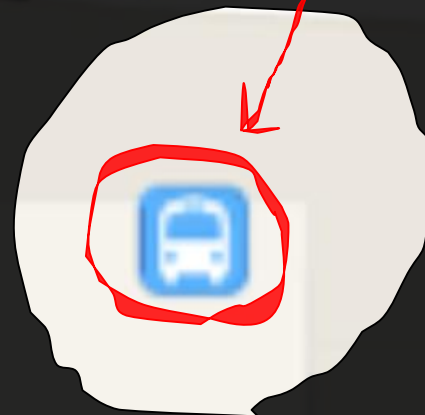
H Street Northwest, Washington, D.C., District of Columbia, United States
Address is approximate



© 2013 Google. Image Date: June 2011



We collect bus stop locations from Google's Transit data, and automatically drop turkers to nearby locations.



 Inter-American
Development Bank

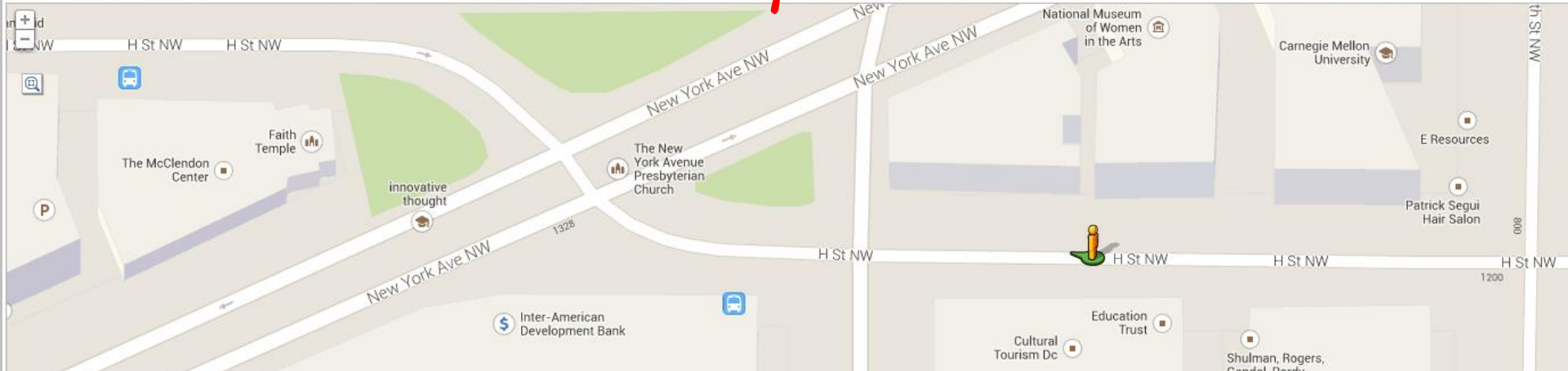


dc

1250 H Street Northwest, Washington, D.C., District of Columbia, United States
Address is approximate



Bus stop



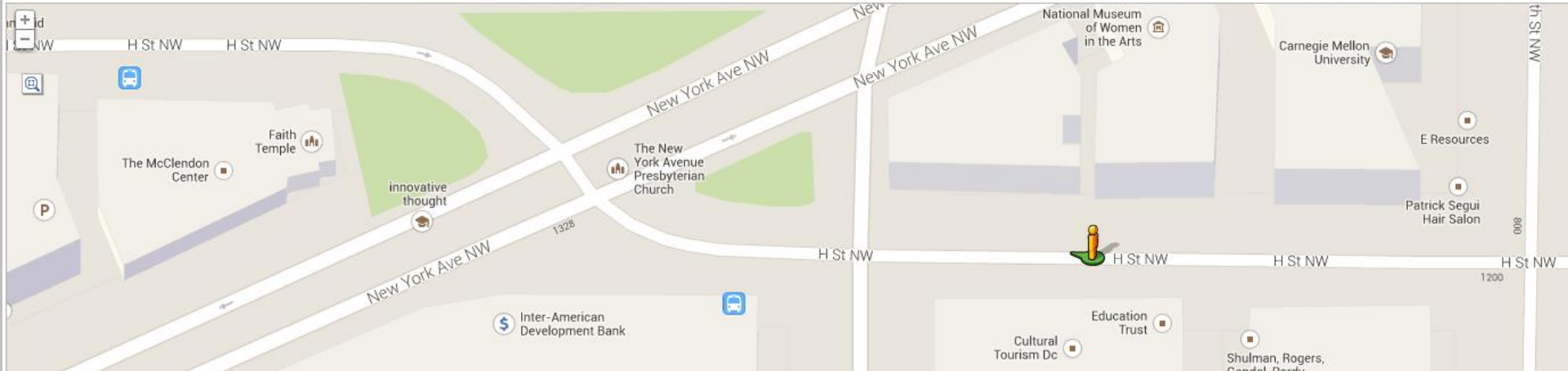


dc



1250 H Street Northwest, Washington, D.C., District of Columbia, United States
Address is approximate

© 2013 Google Image Date: July 2011



The McClendon Center

Faith Temple

innovative thought

The New York Avenue Presbyterian Church

National Museum of Women in the Arts

Carnegie Mellon University

E Resources

Patrick Segui Hair Salon

Inter-American Development Bank

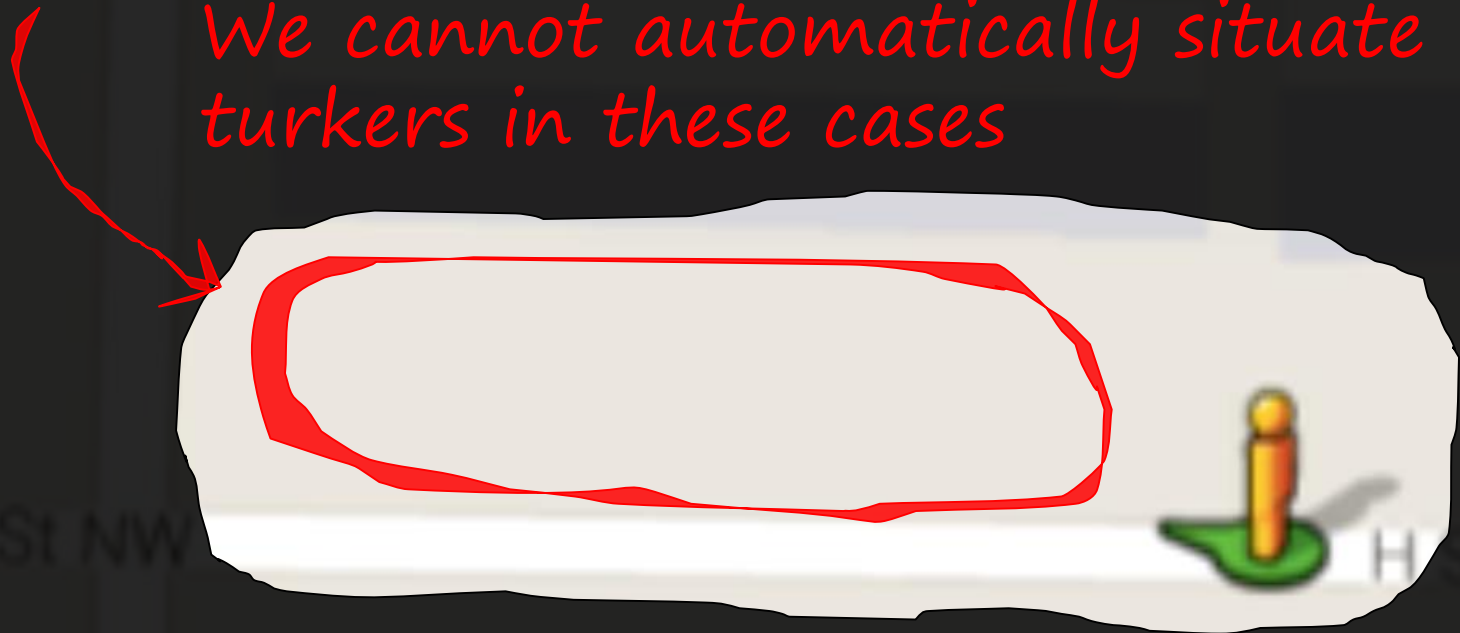
Cultural Tourism Dc

Education Trust

Shulman, Rogers, Cranford, Beach

Sometimes bus stop locations are missing

*We cannot automatically situate
turkers in these cases*



Bus Stop Signs

Bus Stop Signs in
Physical Audit Data

Bus Stop Signs in
GSV Images

R1

R2

R3

R1

R2

R3



1

1

1

1

1

1



1

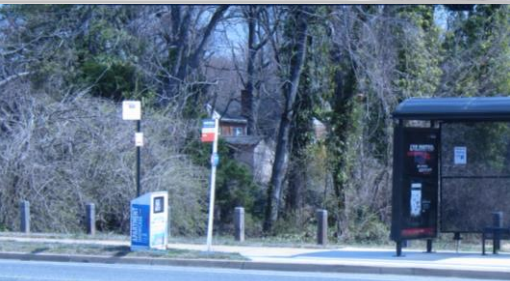
1

1

1

1

1



1

1

1

1

1

2



⋮

Krippendorff's $\alpha = 0.937$

⋮

$\alpha = 0.761$

Bus Stop Signs

Bus Stop Signs in Physical Audit Data

Bus Stop Signs in GSV Images

R1

R2

R3

R1

R2

R3



1

1

1

1

1

1



1

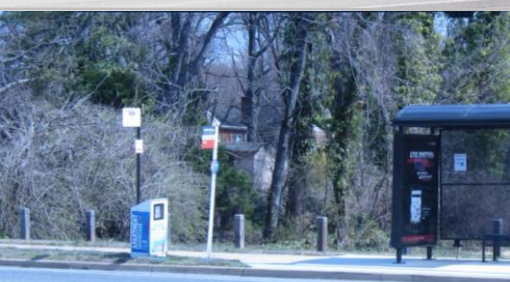
1

1

1

1

1



1

1

1

1

1

2



⋮

Krippendorff's $\alpha = 0.937$

⋮

$\alpha = 0.761$

Alpha below 0.8 is not satisfactory

Take 2

Bus Stop Signs in
Physical Audit Data

Bus Stop Signs in
GSV Images

R1

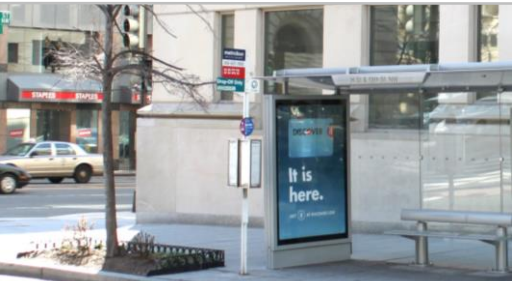
R2

R3

R1

R2

R3



1

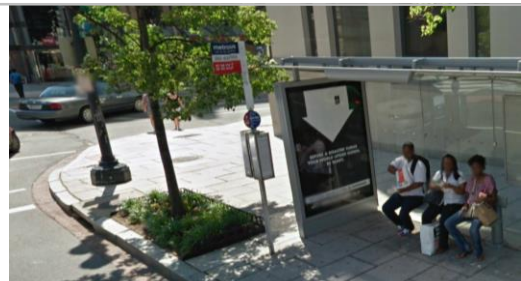
1

1

1

1

1



1

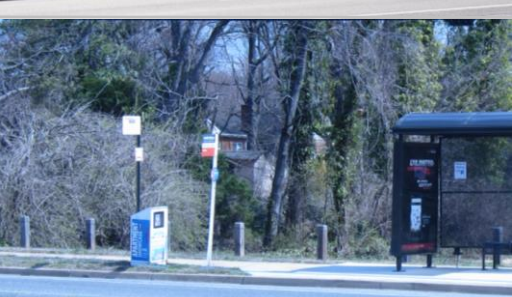
1

1

1

1

1



1

1

1

1

1

1



⋮

$\alpha = 0.972$

⋮

$\alpha = 0.916$



Bus Stop Sign



Bus Stop Shelter



Bench



Trash Can

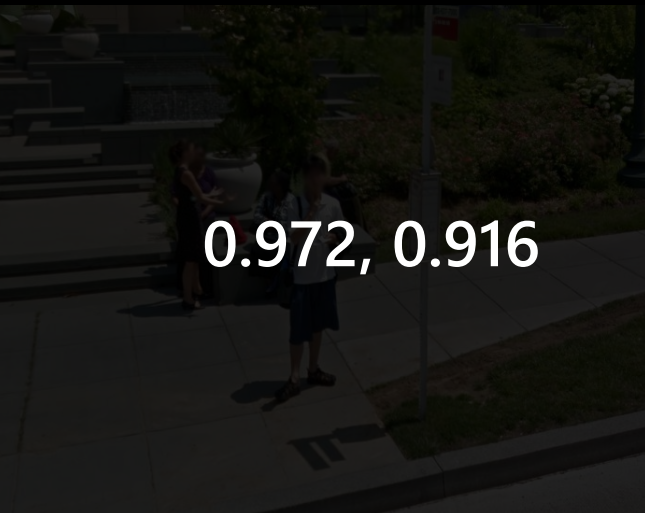


Newspaper Box



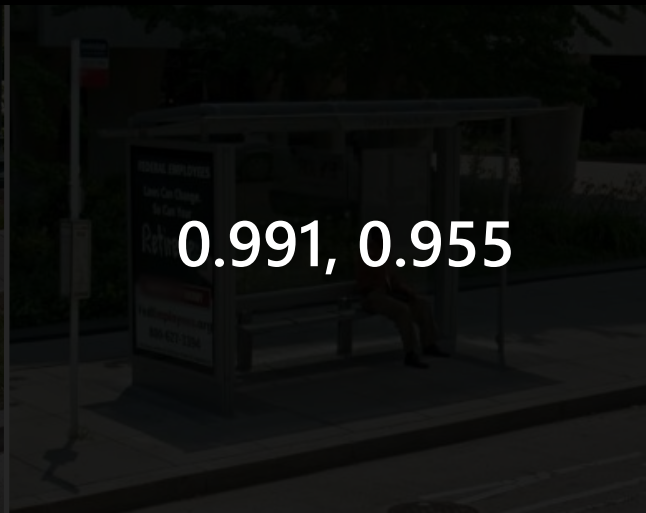
Traffic Sign

(α Physical Audit, α GSV)



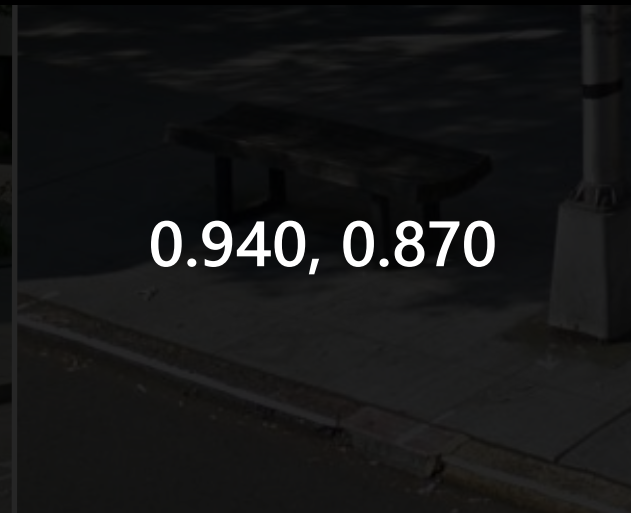
0.972, 0.916

Bus Stop Sign



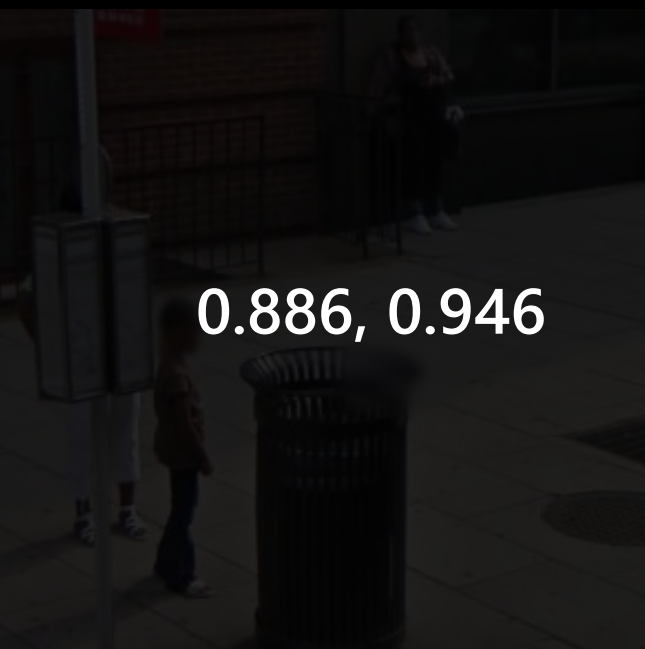
0.991, 0.955

Bus Stop Shelter



0.940, 0.870

Bench



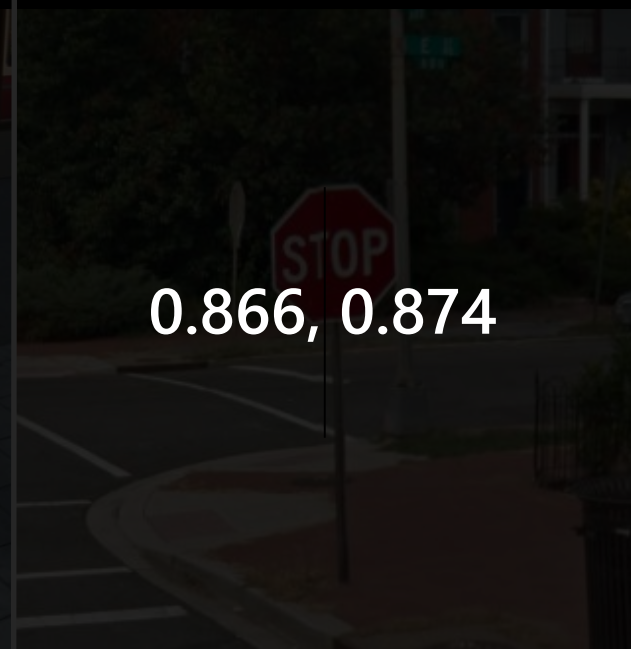
0.886, 0.946

Trash Can



0.957, 0.938

Newspaper Box



0.866, 0.874

Traffic Sign

Result

We obtained **high quality landmark count data** for both GSV and physical audit data ($\alpha > .866$)

Bus Stop Sign
Trash Can

Bus Stop Shelter
Newspaper Box

Bench
Traffic Sign