HEAD-MOUNTED DISPLAY VISUALIZATIONS TO SUPPORT SOUND AWARENESS FOR THE DEAF AND HARD OF HEARING

Dhruv Jain^{1,2,5}, Leah Findlater^{1,5}, Jamie Gilkeson⁴, Benjamin Holland⁴, Ramani Duraiswami⁵, Dmitry Zotkin⁵, Christian Vogler³, Jon Froehlich^{1,5}









Montgomery Blair High School



DEAF AND HARD OF HEARING USE VISUAL SIGNALS

BODY LANGUAGE, FACIAL EXPRESSIONS, LIP MOVEMENT (SPEECHREADING)



DEAF AND HARD OF HEARING USE VISUAL SIGNALS

BODY LANGUAGE, FACIAL EXPRESSIONS, LIP MOVEMENT (SPEECHREADING)

Knowing where to focus visual attention is a prerequisite for effective speechreading





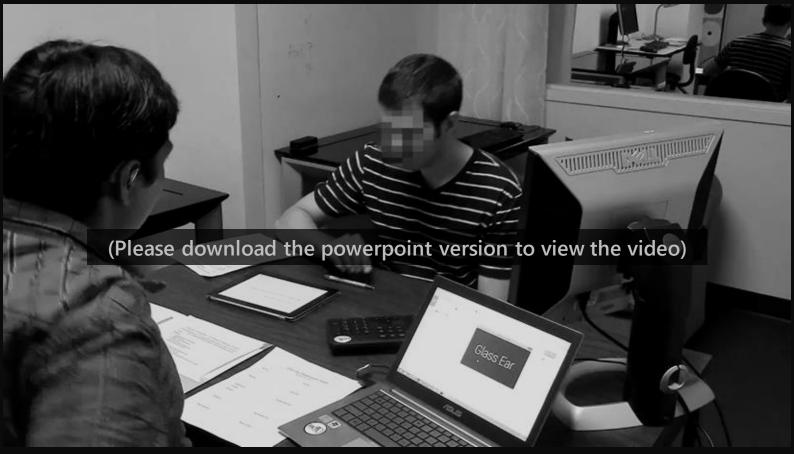


HEARING AID AND COCHLEAR IMPLANT DO NOT IMPROVE SOUND LOCALIZATION

COMMON PROBLEMS IN GROUP COMMUNICATION

COMMON PROBLEMS IN GROUP COMMUNICATION

1. Speaker Transition



Video from Study 1: Part 1 (Formative Interview)

COMMON PROBLEMS IN GROUP COMMUNICATION

Speaker Transition Inability To Follow Simultaneous Speakers



Video from Study 1: Part 1 (Formative Interview)

PARTICIPANTS RESPONSES FROM FORMATIVE STUDY

"I almost always interact with Deaf people. When I converse with hearing people it's usually 1:1 with interpreters." (P4)

"I usually avoid large groups" (P16)

"If one person finishes talking, I do not know who to look at next—that is my problem because hearing people can hear who the next person is, and what they are saying." (P20)

OUR AIM

Design and **evaluate** visualizations for spatially locating sound on a head-mounted display (HMD)





Traditional Techniques



Talking pillow....

Things

Pille

Talking pillow....

Ville

Talking pillow....

Finle Things

aker

Using interpreter....

Mohile Silver Bank

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Prior work on visual aids for persons with hearing loss has **focused largely on non-speech sounds** (e.g., an alarm or doorbell)

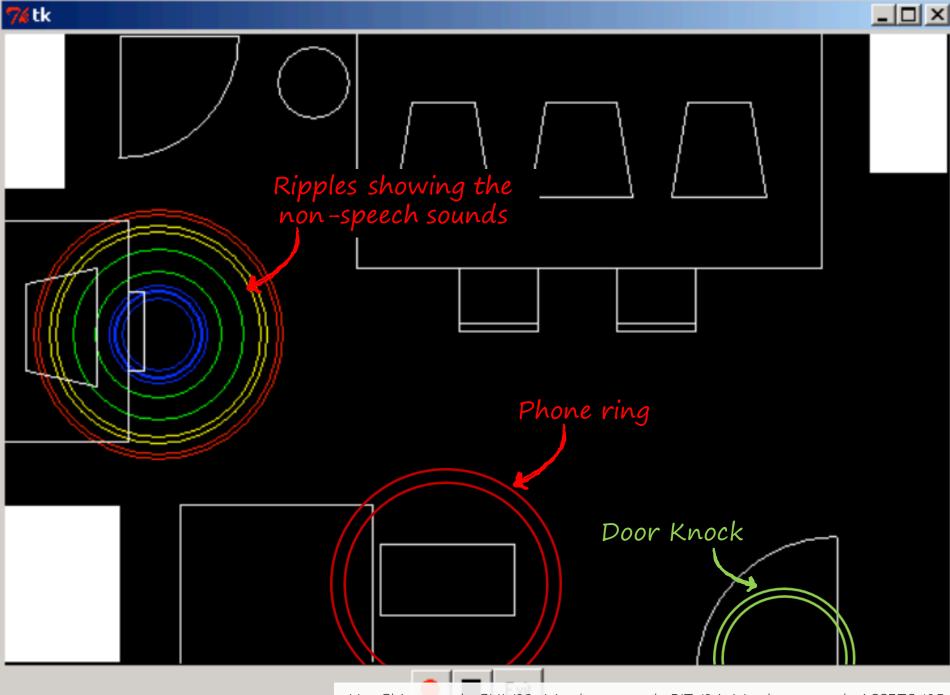










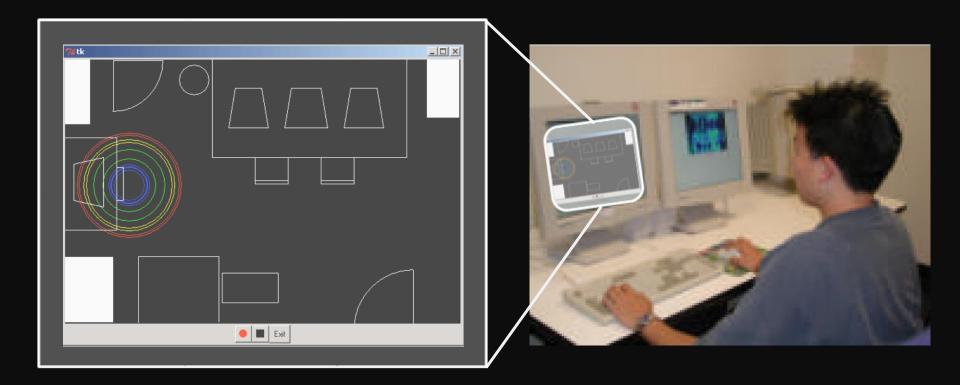


Ho-Ching et al., CHI '03; Matthews et al., BIT '04; Matthews et al., ASSETS '05

Prior work on visual aids for persons with hearing loss has **focused largely on non-speech sounds** (e.g., an alarm or doorbell)

These sounds are presented on **external displays or devices** such as desktops or mobile devices





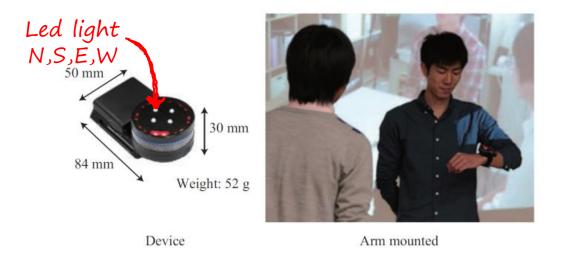
Prior work on visual aids for persons with hearing loss has **focused largely on non-speech sounds** (e.g., an alarm or doorbell)

These sounds are presented on **external displays** such as desktops or mobile devices

Moreover they **require sophisticated algorithms** to identify sounds, which is an open area of research

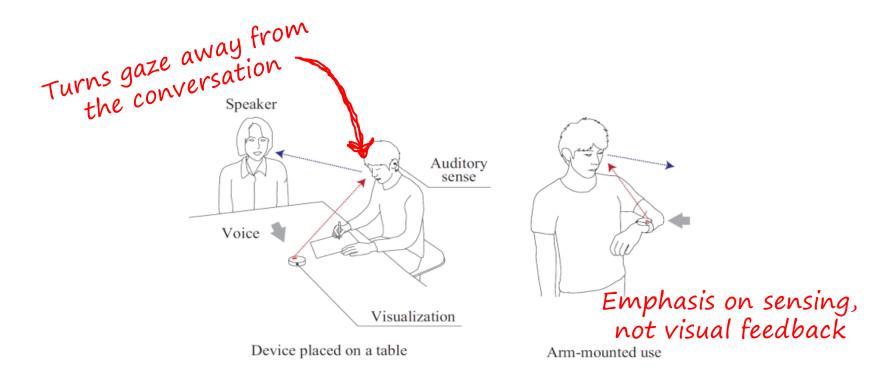
MOST RELEVANT WORK SOUND COMPASS - KANEKO ET AL., IEEE SMC '13

MOST RELEVANT WORK SOUND COMPASS - KANEKO ET AL., IEEE SMC '13



MOST RELEVANT WORK

Sound Compass - Kaneko et al., IEEE SMC '13



Our Approach: Sound Visualization on HMD

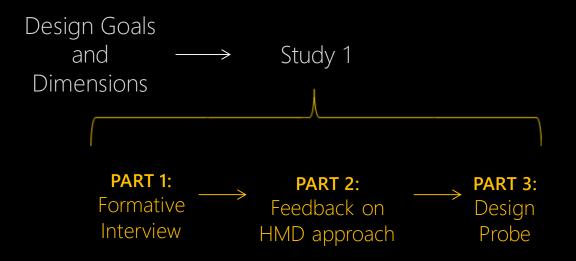
(Please download the powerpoint version to view the video)

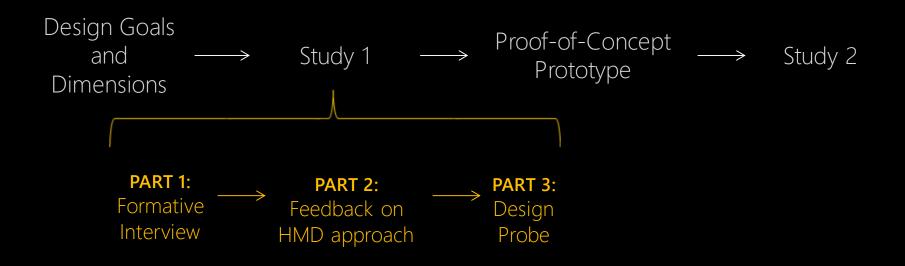
1 Increased Glanceability

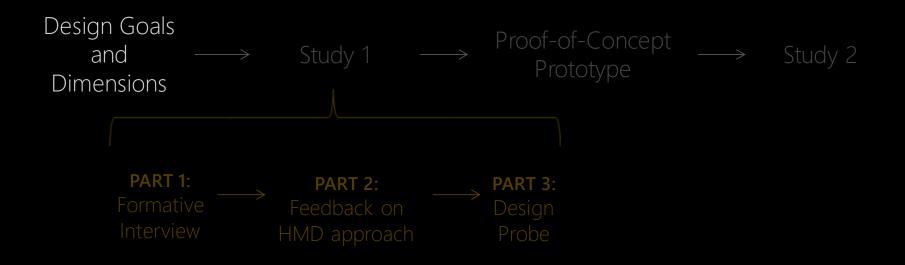
2 Privacy

3 Seamlessness

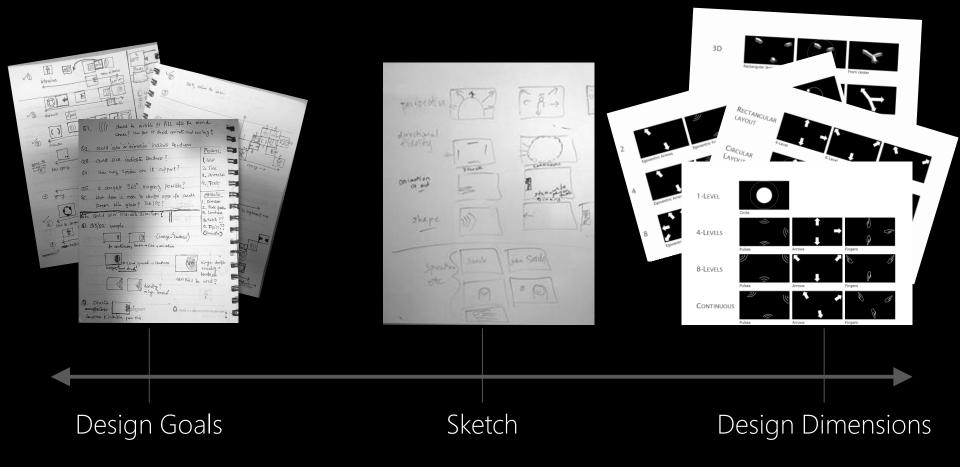
Design Goals and Dimensions







Iterative **Design Process**



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Design Goals

Localize sound
 Glanceable

Design Goals

Localize sound
 Glanceable

DESIGN GOALS

1. Localize sound:

The visualizations should provide unobtrusive and accurate indication of where the sound occurs

Design Goals

Localize sound
 Glanceable

Design Goals

Localize sound
 Glanceable

DESIGN GOALS

2. Glanceable:

The directional information should be easy-tounderstand at a glance

Design Goals

- 1. Localize sound
- 2. Glanceable
- 3. Responsive
- 4. Augment, not substitute
- 5. 360° sensing
- 6. Adaptable



How does one go about the process of **designing interfaces** for **sound visualization** for **head-mounted display**?

Design Inspirations

agenda























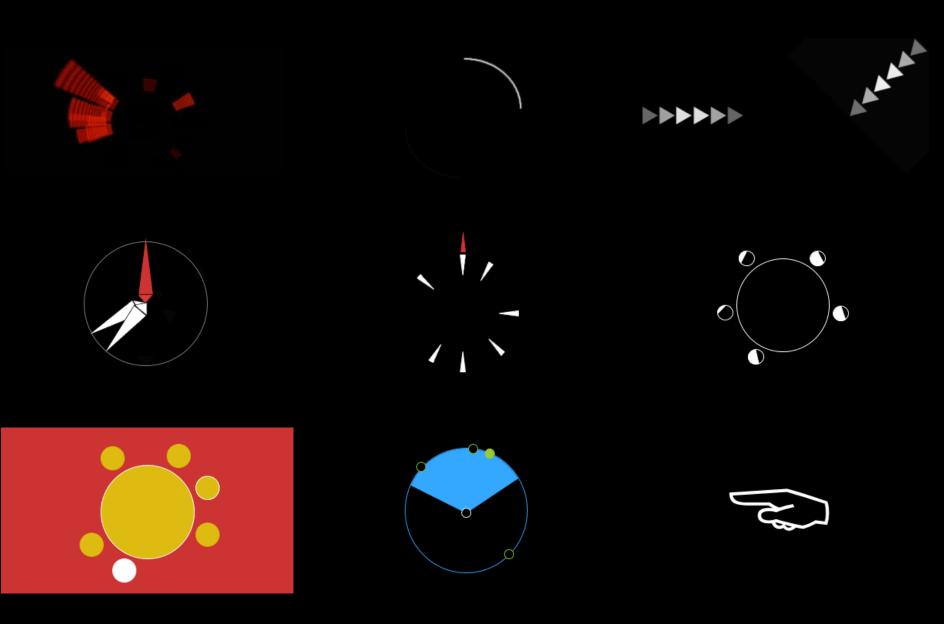
www.RampageCS.com











4 R perspective e ST. directional F Continuous Discrete animation or not stationerions N shape 3) John Sarah Sarah Speaker etc 8 (\bigcirc) Ø

8 DESIGN DIMENSIONS

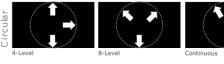
WEARER'S PERSPECTIVE





SCREEN LAYOUT cangula







Rectangular layout







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2 D



ЗD



From center

CONVEYING SOUND SOURCE



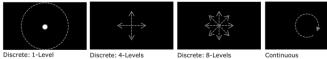
Inward





Egocentric

DIRECTIONAL GRANULARITY



LOUDNESS



MAXIMUM SIMULTANEOUS ICONS



you Exocentric Arrows











you



Exocentric Arrows

Exocentric Circles

AUTOMATIC SOUND RECOGNITION





Example: Speaker Identity

Example: Captions

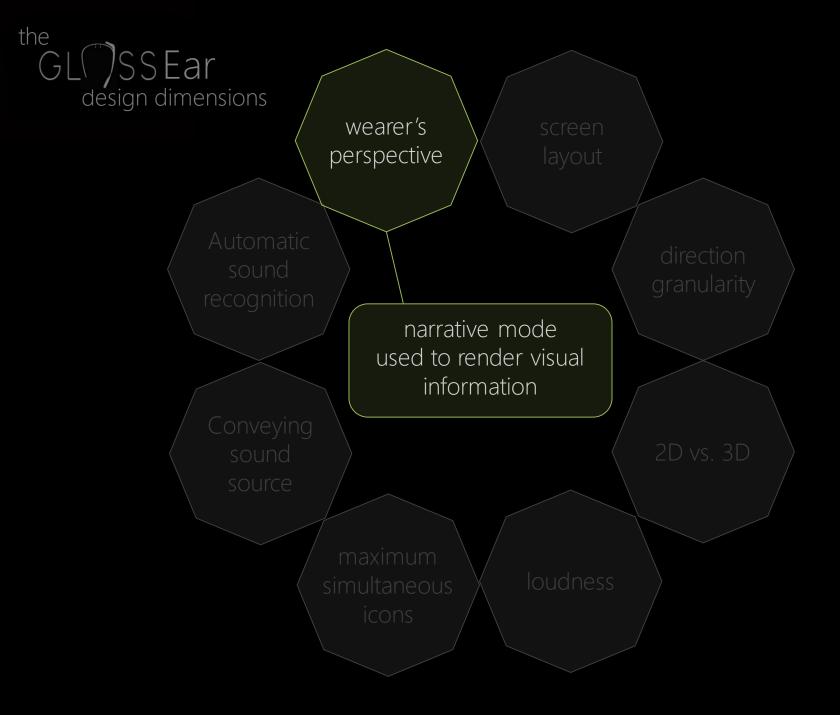
Example: Speech vs. Non-Speech Sounds

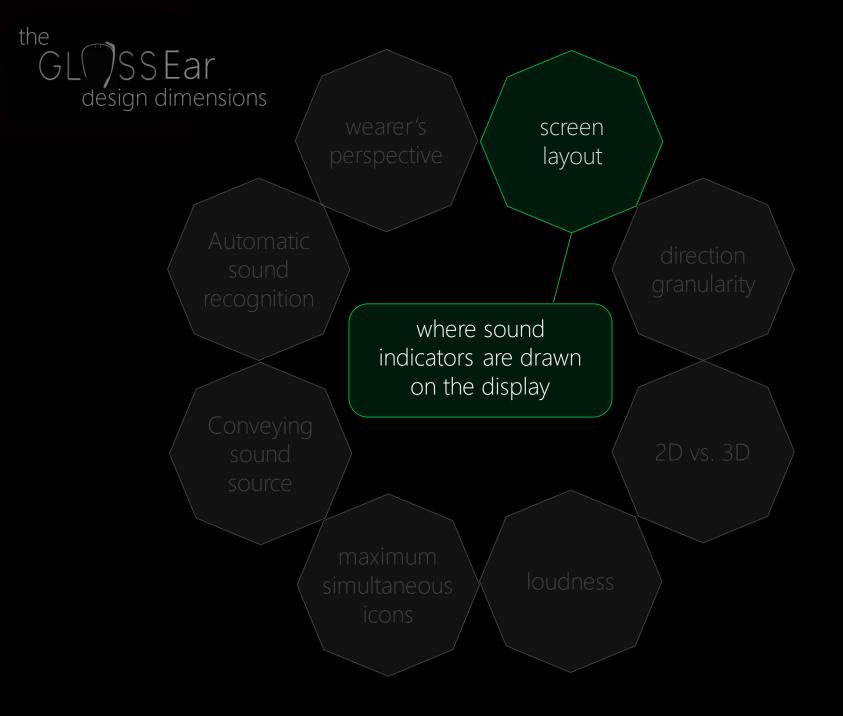


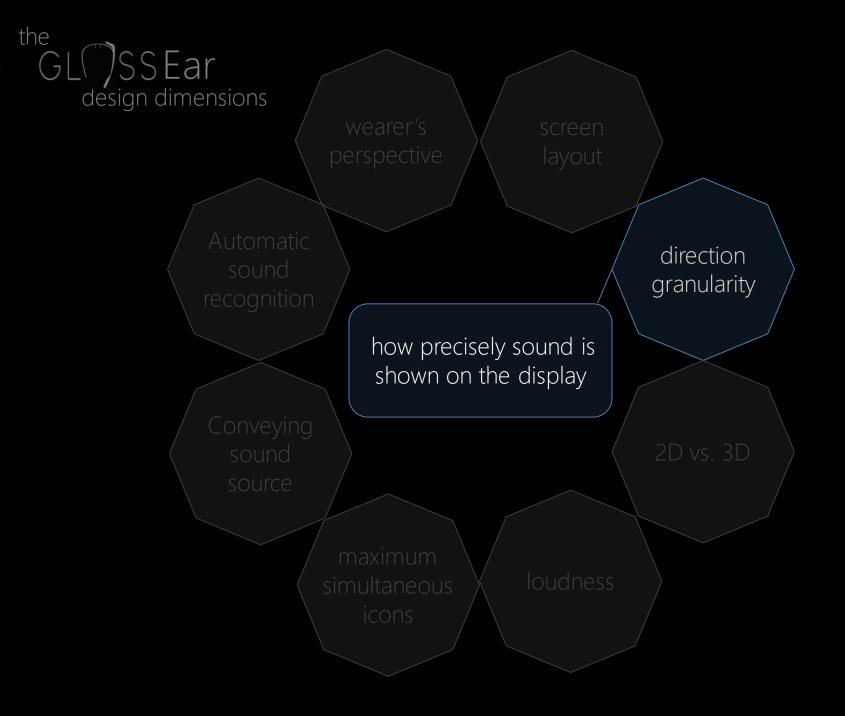


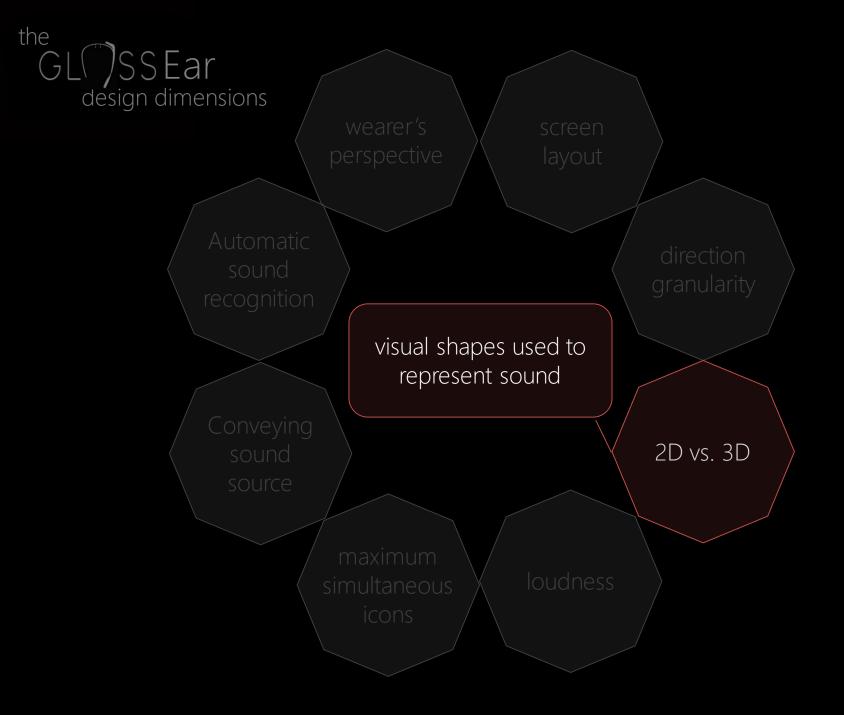
Example: Gender

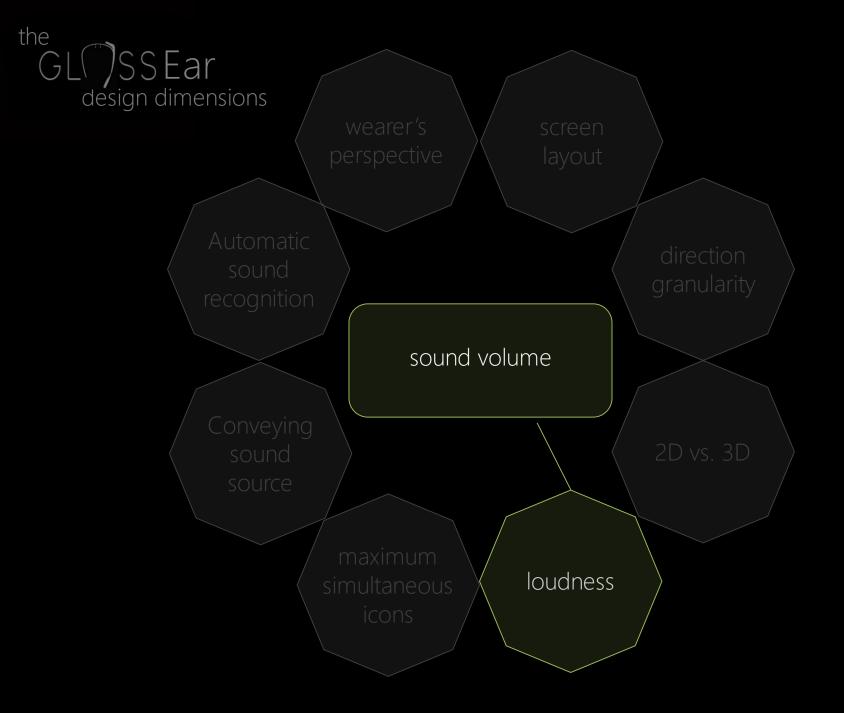


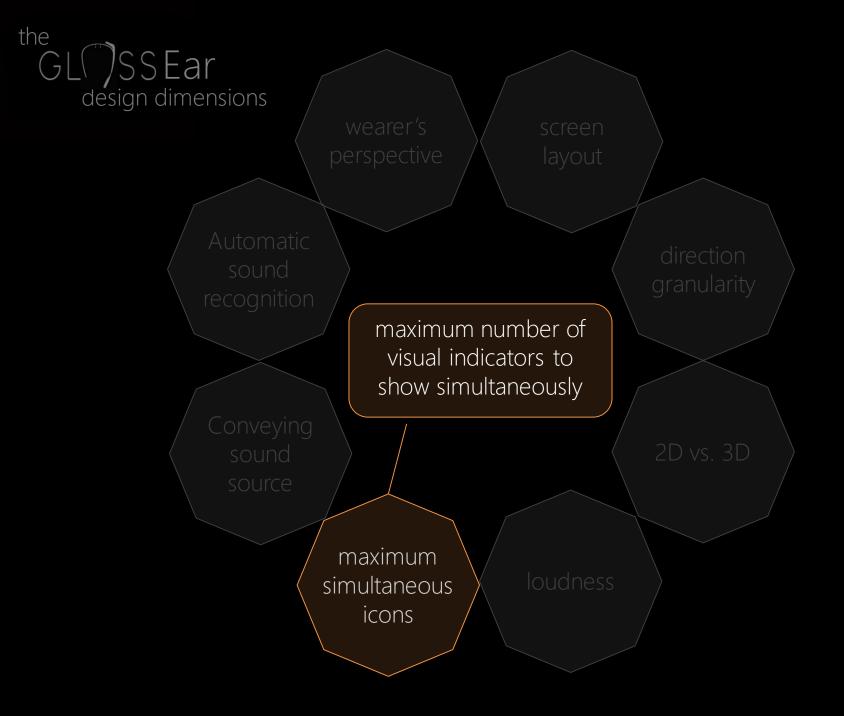


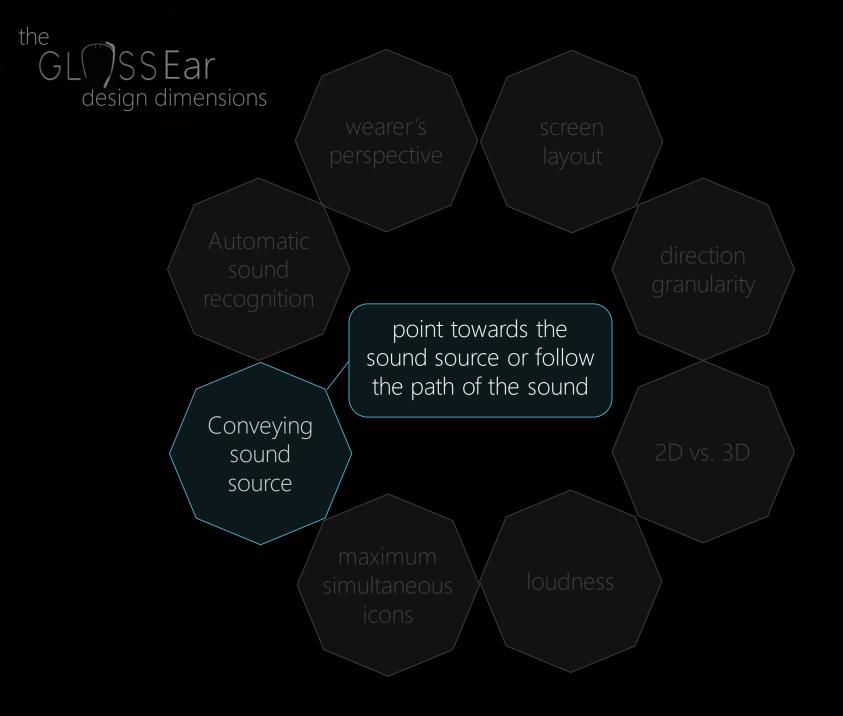


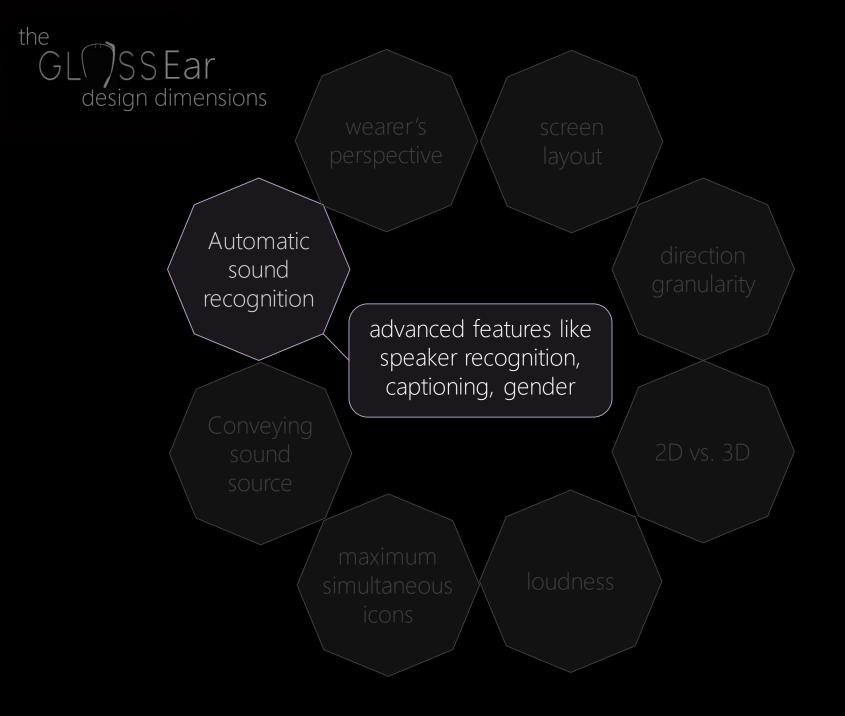






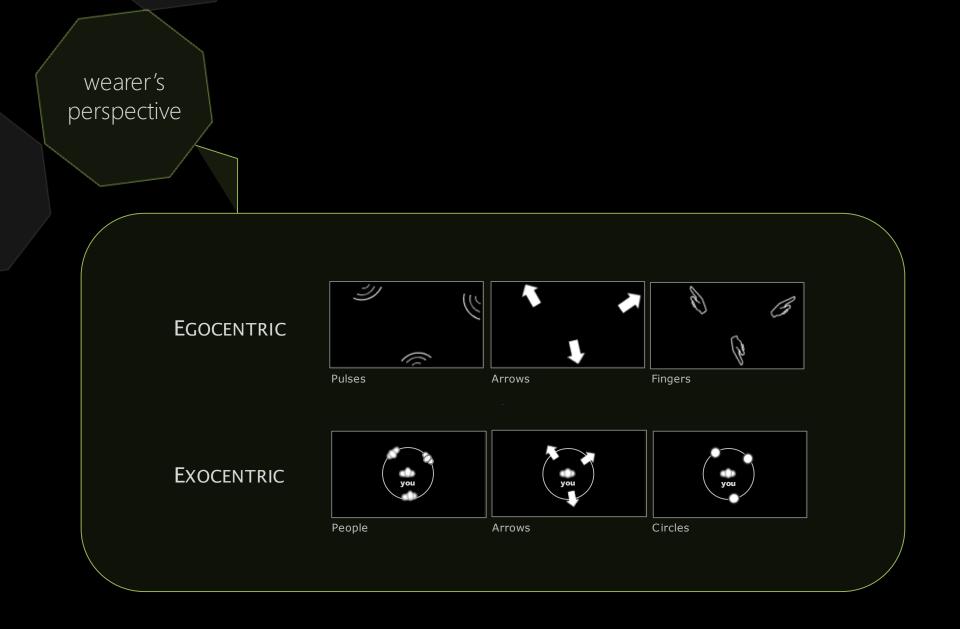


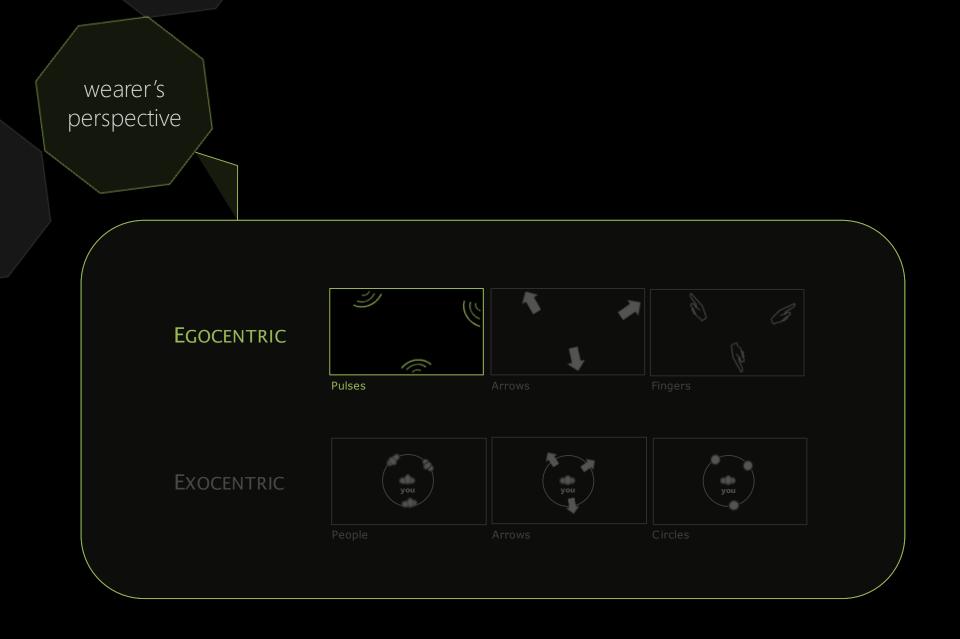








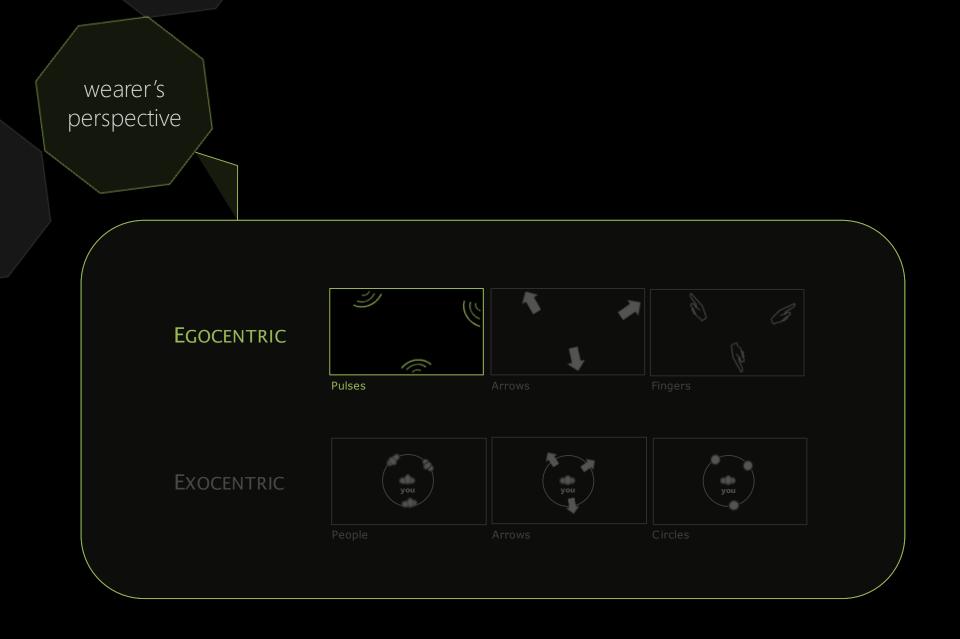


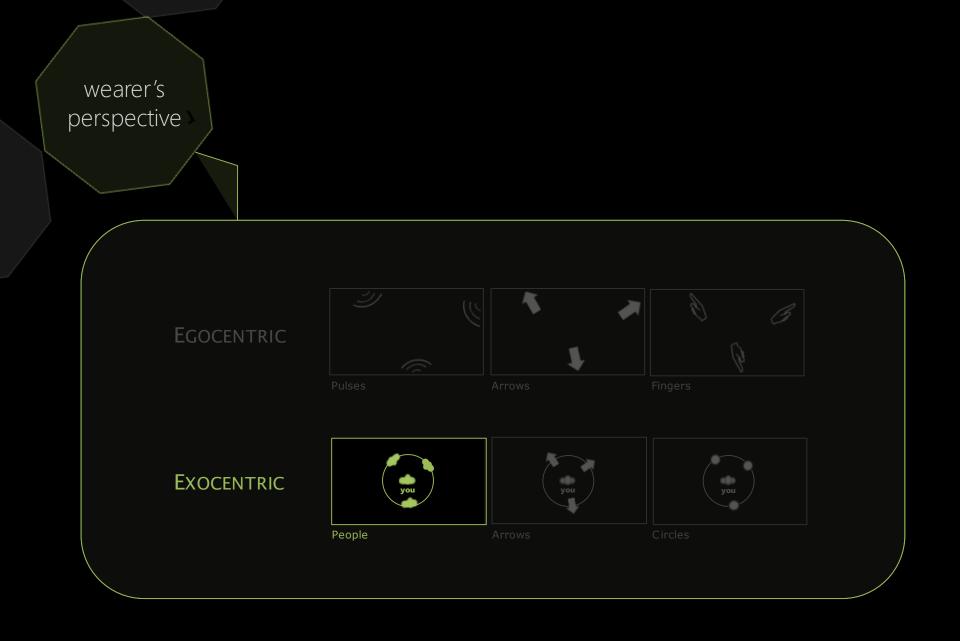


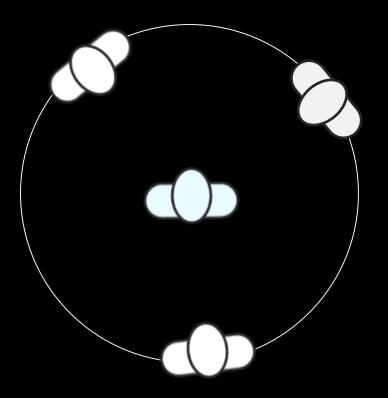






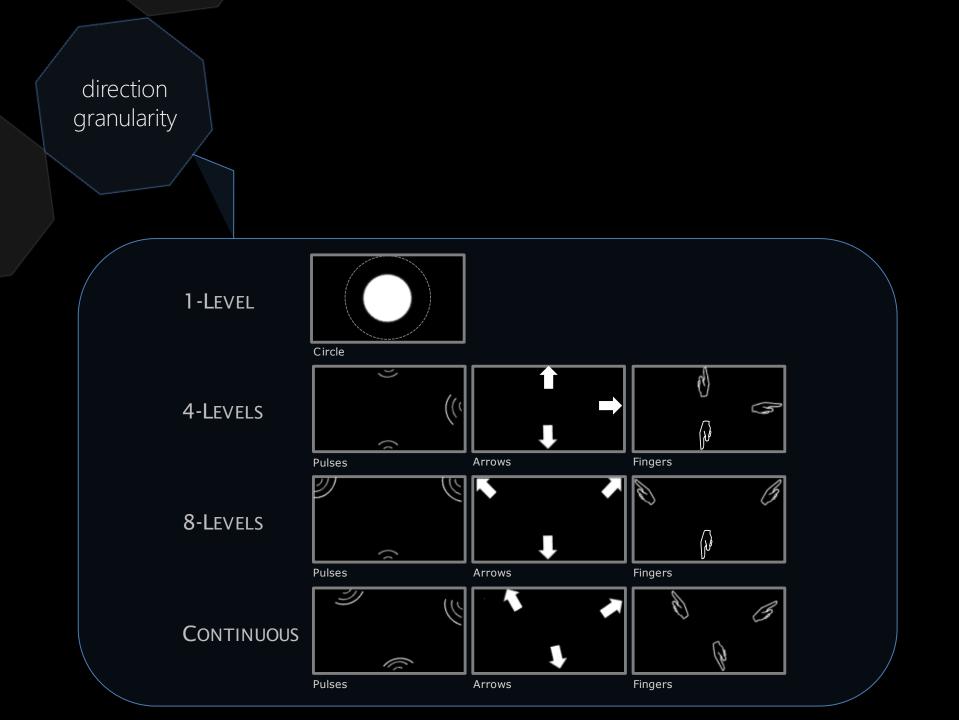






wearer's perspective wearer's perspective





DESIGN DIMENSIONS

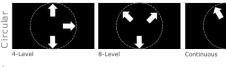
WEARER'S PERSPECTIVE





SCREEN LAYOUT cangula







2D vs. 3D



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Rectangular layout









CONVEYING SOUND SOURCE



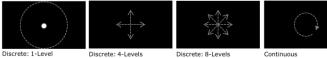
Inward





Egocentric

DIRECTIONAL GRANULARITY





MAXIMUM SIMULTANEOUS ICONS





Exocentric Circles

you







Egocentric Arrows

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Exocentric Circles



Egocentric Arrows Egocentric Pulses Exocentric Arrows Exocentric Circles

AUTOMATIC SOUND RECOGNITION





Example: Gender

Example: Speaker Identity

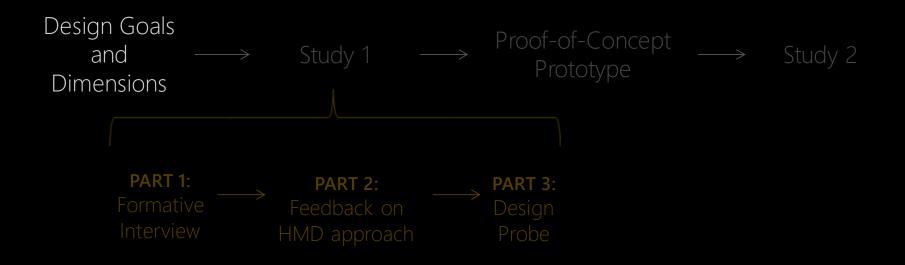
Example: Captions

Example: Speech vs. Non-Speech Sounds

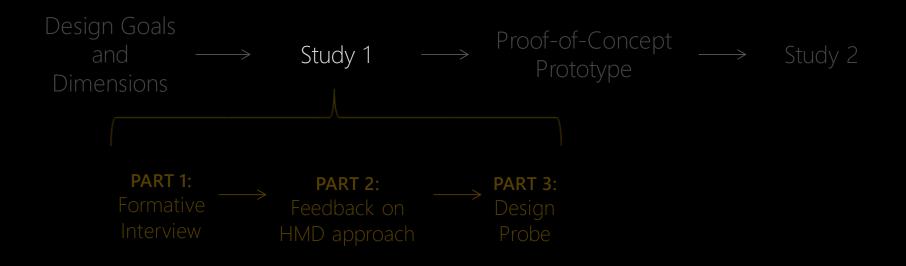




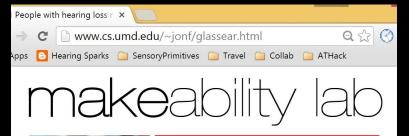
OUTLINE



OUTLINE



Study 1





People with Hearing Loss Needed for **Google Glass Study**

We received an overwhelming response and all spots are filled. If you are interested in participating in future similar studies (either online or in-person in the DC metro area), please fill out this 1-minute form

Are you deaf or hard-of-hearing? Do you lip read? We need your help designing the next generation of accessible heads-up display technology like Google Glass!



We are recruiting participants who are deaf or hard of hearing and 18 years of age or older. The study includes a hands-on activity with Google Glass where we will ask you for feedback on your experiences. We are also collecting basic demographic information and will briefly discuss your experiences with group conversations

Study sessions will be conducted at our lab on the University of Maryland, College Park campus. In rare circumstances, we may be able to arrange in-person sessions at a location that is more convenient to you in the DC metropolitan area (DC, Maryland, Virginia). The study will take up to 75 minutes and you will be compensated \$20 for your time. Participants will also receive \$30 toward transportation costs if the study session is at a location you would not normally visit, making the total compensation \$50

If you are interested in participating, please email Dhruv Jain (djain1@umd.edu) with the following information

- Degree of hearing loss.
- Two or three possible days/times to meet between now and August 8. We are available any day of the week including Saturday and Sunday. If you are interested in participating but not available until after August 8th, we'd still like to hear from you

Feel free to take a look at our lab's website to find out more about our research program http://www.cs.umd.edu/hcil/. This research is part of a larger investigation into wearables and accessibility led by Professors Leah Findlater, PhD and Jon Froehlich, PhD at the University of Maryland

Sincerely Dhruv Jain Department of Computer Science

Unversity of Maryland	
A.V. Williams Building, 4122	
College Park, MD 20742	
http://dhruvjain.info	

Recruitment

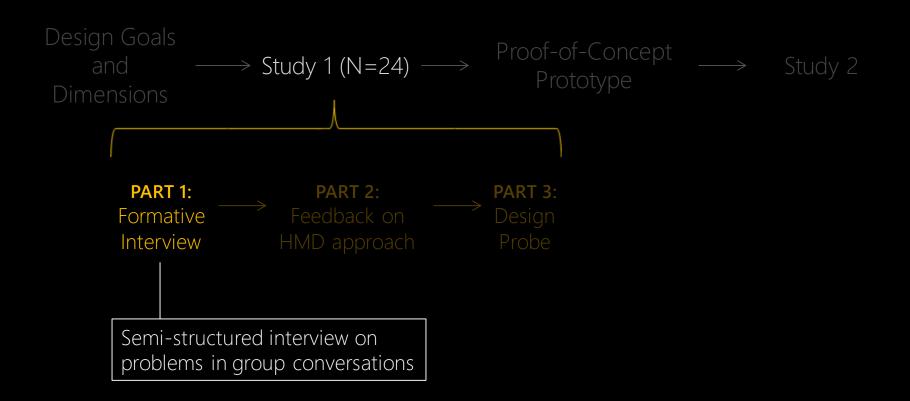
Online postings and social media Received ~300 responses, recruited 24 0

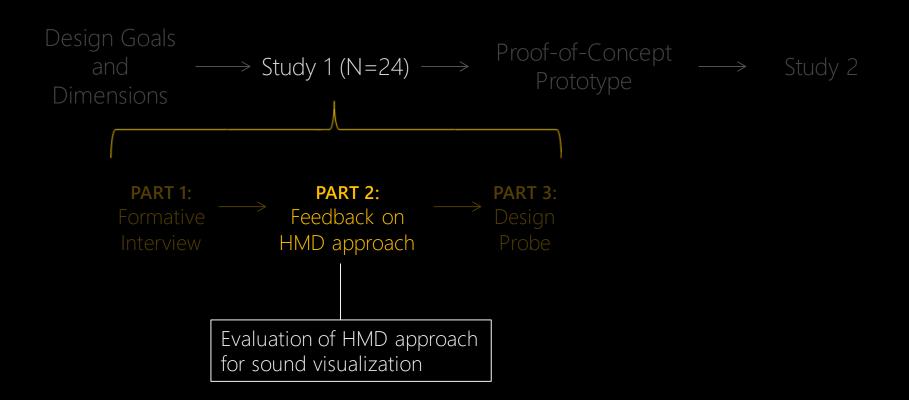
Study Method

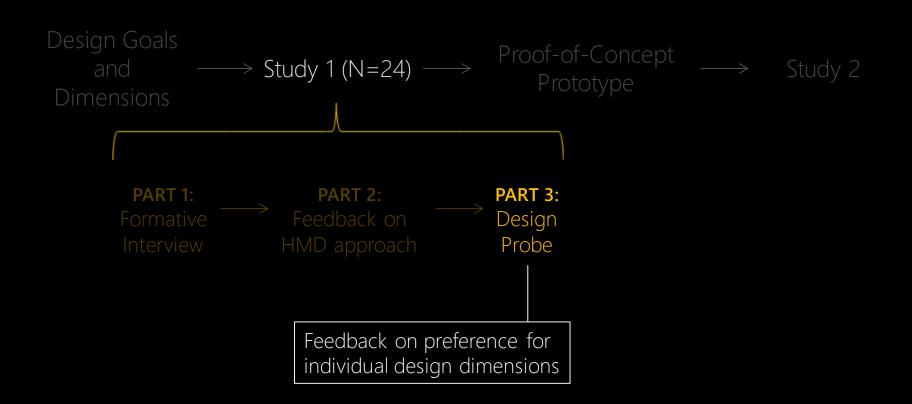
- Semi-structured interview, feedback on HMD \cap approach and design probe
- Average 67 minutes Ο
- Participated communicated verbally (N=9) or Ο by typing (N=15), according to preference

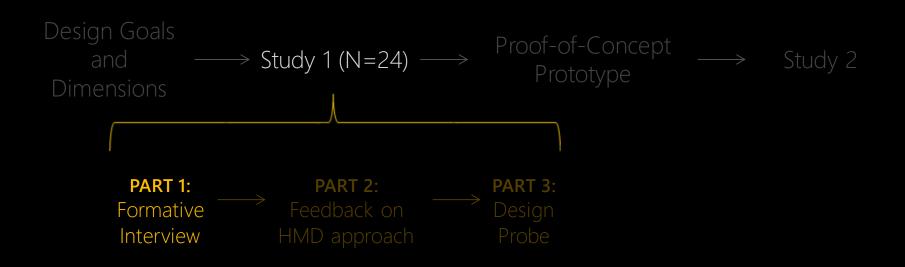
Participants

- 12 female/12 male \bigcirc
- 20 with profound, the remaining 4 had at Ο least moderate hearing loss
- 19 employed lip-reading during conversations Ο



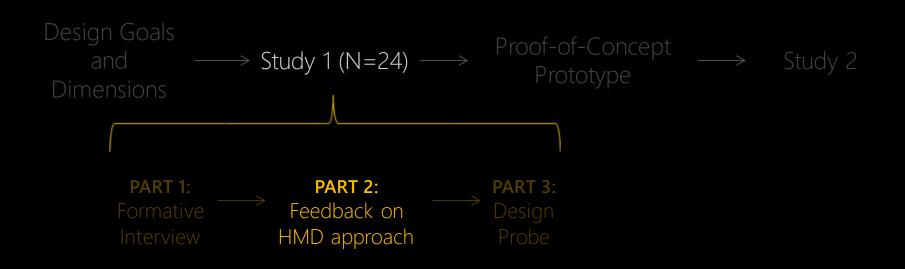






STUDY 1 PART 1: FORMATIVE INTERVIEW

- Problems encountered in group conversations
- How the participant accommodated those problems
- Prior experience with computing or mobile devices to support group conversation
- Ideas for future technology



Scenario One: Around a Table

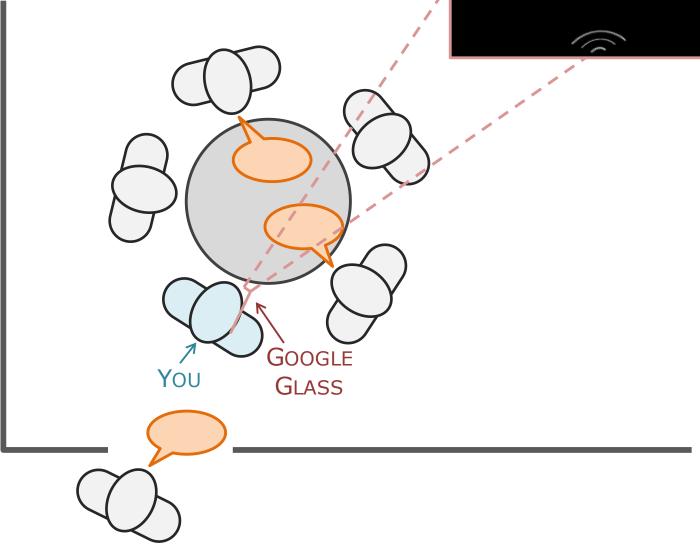
Initially, we described two scenarios to participants

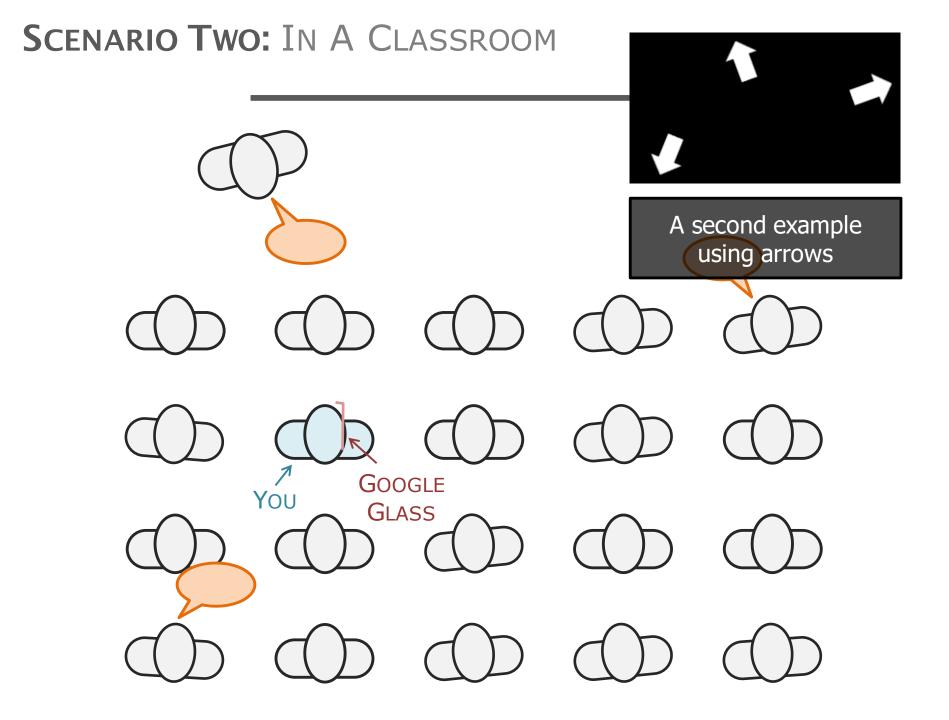
Participants also viewed the corresponding designs on Glass

GLASS

Scenario One: Around a Table







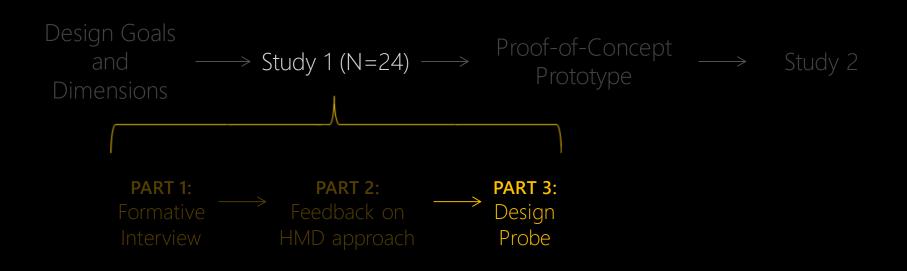
An example video shows a participant viewing the scenarios

Participant: P13 Moderate hearing loss

Exocentric

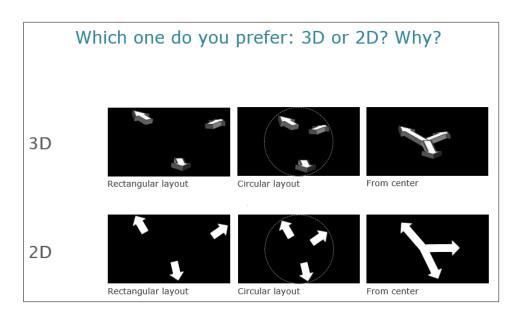
(Please download the powerpoint version to view the video)

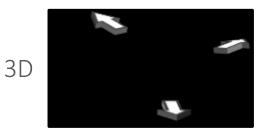
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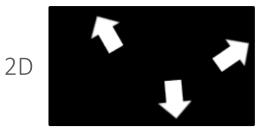




TWO VISUAL MEDIUMS

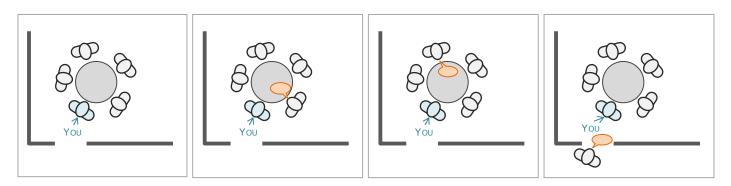




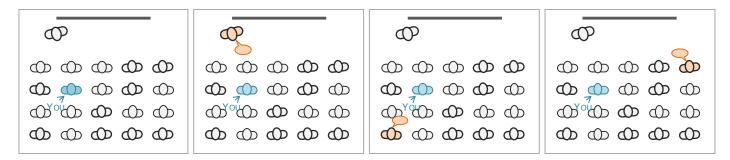


GLASS

iPad



SCENARIO 1: AROUND A TABLE

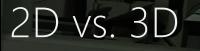


SCENARIO 2: IN A CLASSROOM

We **evaluated** the **design dimensions** by showing examples

We asked for **open ended feedback** and **specific preference** with **rationale**

Two example videos demonstrate this



Participant: P8 Profound hearing loss

(Please download the powerpoint version to view the video)

De

20

Sequence shown on Google Glass

Sequence shown on iPAD

Which one do you prefer: 3D or 2D? Why?

Participant: P8

3D



Rectangular layout



Circular layout

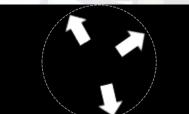


From center

2D



Rectangular layout

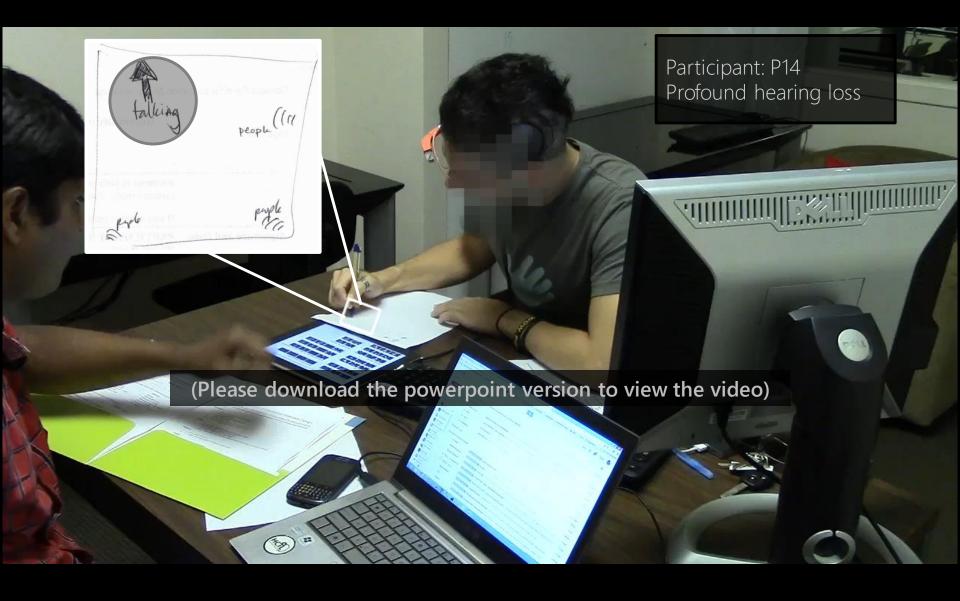


Circular layout



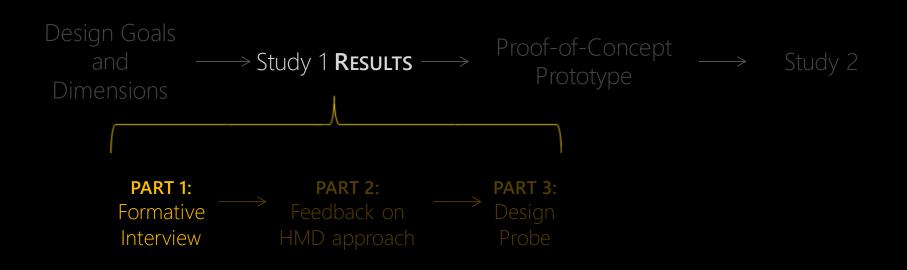
From center

When asked to sketch their own designs...



Results

Study 1: Evaluating Design Dimensions



Two researchers iteratively coded the formative interview

All 24 participants agreed that communicating in a group with hearing persons can be challenging

If one person finishes talking, I do not know who to look at next—that is my problem because hearing people can hear who the next person is, and what they are saying."

-P20, profound hearing loss

ADAPTIVE STRATEGIES FOR GROUP COMMUNICATION



Traditional techniques

Participants mentioned various strategies for group communication

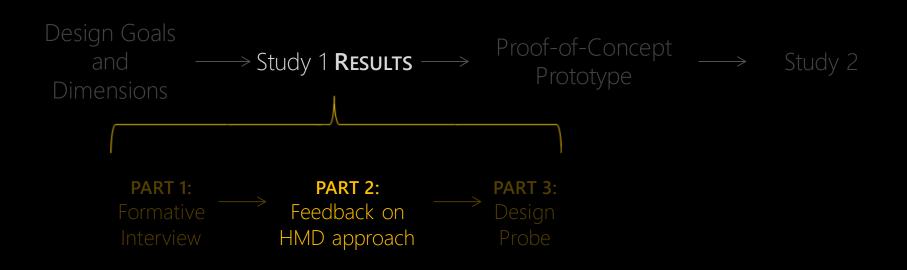


Low-fidelity adaptation Pen/Paper (7 Participants)

Use of technology iPhone/Computer (16 Participants)

RESULTS OF STUDY 1: PART 1 (FORMATIVE INTERVIEW)

7 participants mentioned maladaptive strategies, i.e. distract or prevent communication

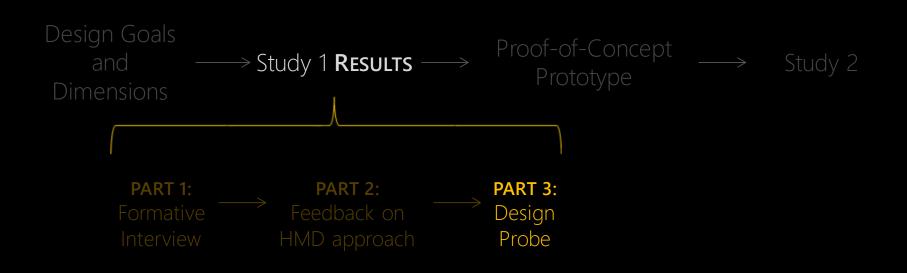


RESULTS OF STUDY 1: PART 2 (DESIGN PROBE)

All 24 participants thought the idea of head-mounted visualizations for sound awareness was useful

"I think it's a great idea, especially for those that can lip read at least above a functional level... It would reduce the amount of time and effort to find the individual speaking if I have information where the sound is coming from, which would lead to less content loss."

-P17, profound hearing loss



PREFERENCES FOR DESIGN DIMENSIONS

Which one do you prefer: 3D or 2D? Why?

3D

Recall that we asked participants about their preferences for each design dimension

2D



Rectangular layout

Circular layout

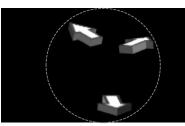


From center

Which one do you prefer: 3D or 2D? Why?



Rectangular layout



Circular layout

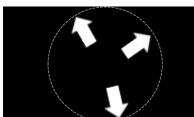


From center

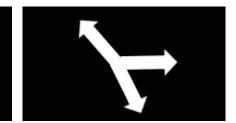




Rectangular layout



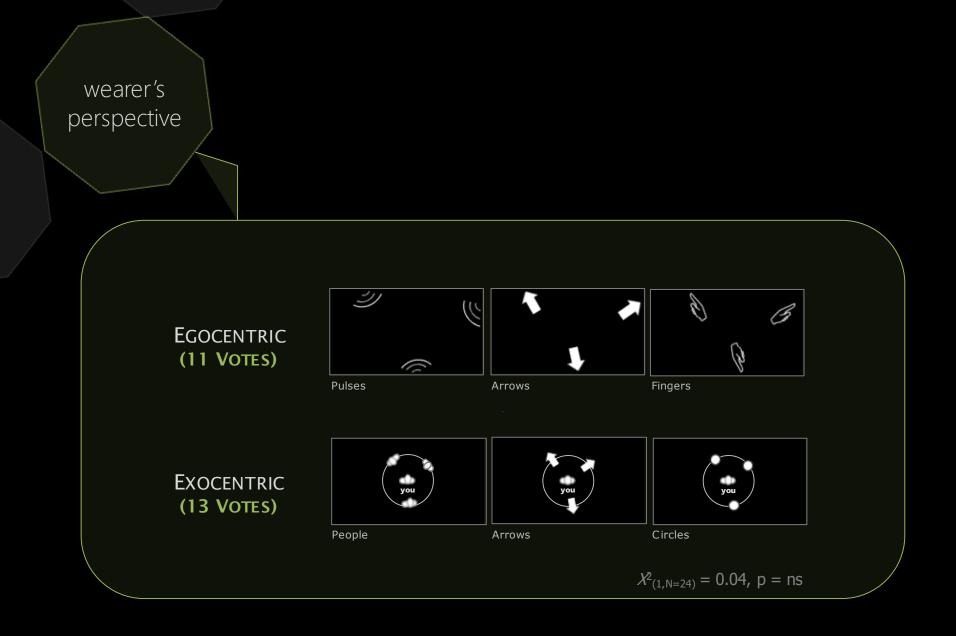
Circular layout

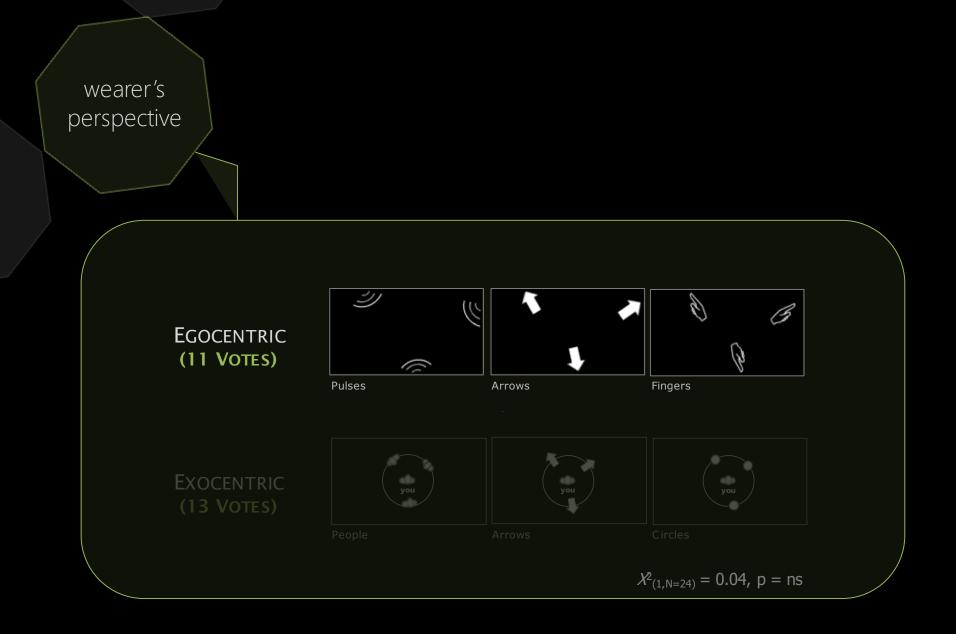


From center

Chi-Square Test on Distribution of Preference

One vote for "Yes" Zero vote for "No" 0.5 vote each for "Maybe", "I like both"





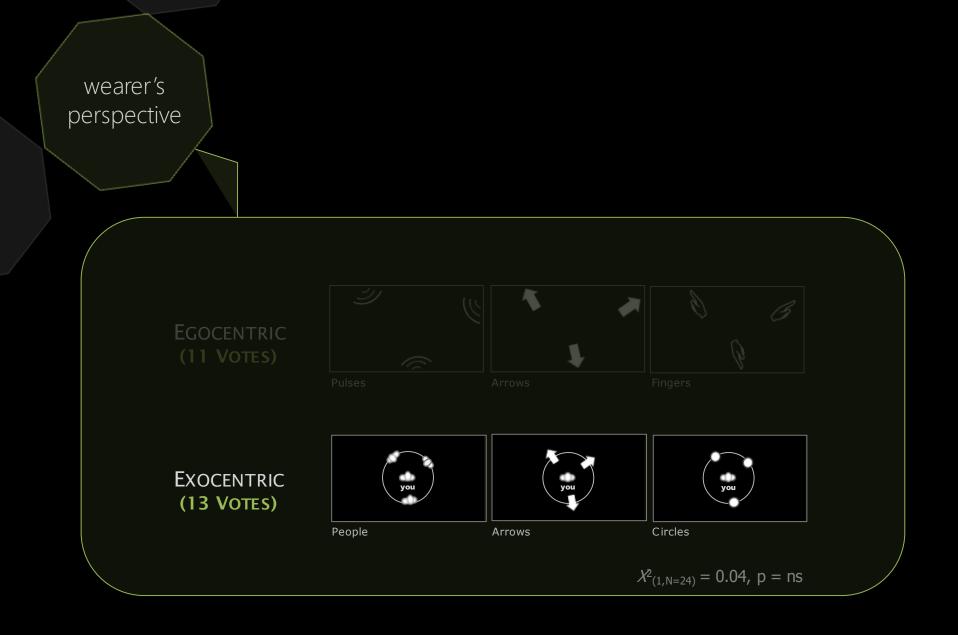
EGOCENTRIC PERSPECTIVE (11 VOTES)

Easier to interpret (4 Participants)

Less cluttered (3 Participants)







EXOCENTRIC PERSPECTIVE (13 VOTES)

Shows the location of the wearer (12 Participants)

"I can better judge the direction if I have a [top-down] reference to myself [exocentric]. Pointing to front and back are difficult in egocentric."

> Participant P15 Moderate to severe hearing loss Preferred exocentric perspective

Both egocentric and exocentric were well received, so **either could be used**

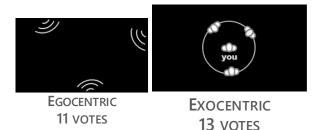




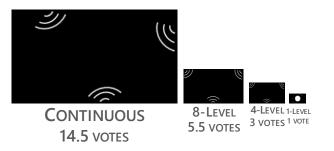
Precision is valued, use **high** directional **granularity**

PREFERENCES FOR SOME DESIGN DIMENSIONS

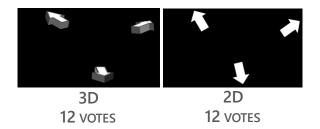
WEARER'S PERSPECTIVE



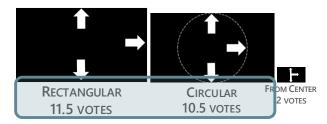
DIRECTIONAL GRANULARITY



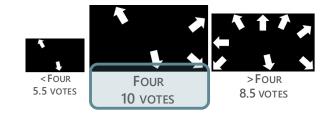
2D vs. 3D



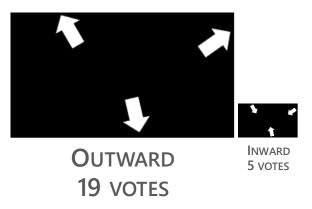
SCREEN LAYOUT



MAXIMUM SIMULTANEOUS ICONS



CONVEYING SOUND SOURCE



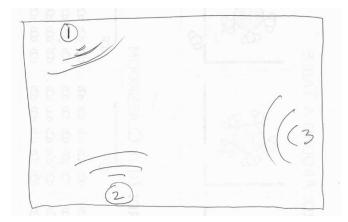
PREFERENCES FOR SOME DESIGN DIMENSIONS



19 VOTES

RESULTS OF STUDY 1: PART 3 (DESIGN PROBE)

DESIGNS SKETCHED BY PARTICIPANTS

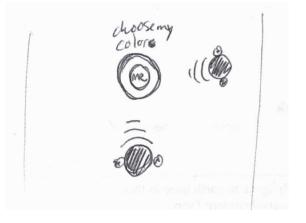


P19: Extended Egocentric Pulses To show recent speaking order

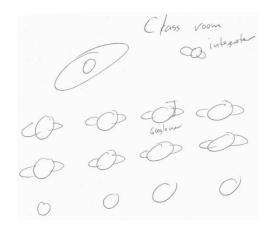


P14: Extended Egocentric Design

Pulses represent recent speakers, 3D arrow shows current speaker

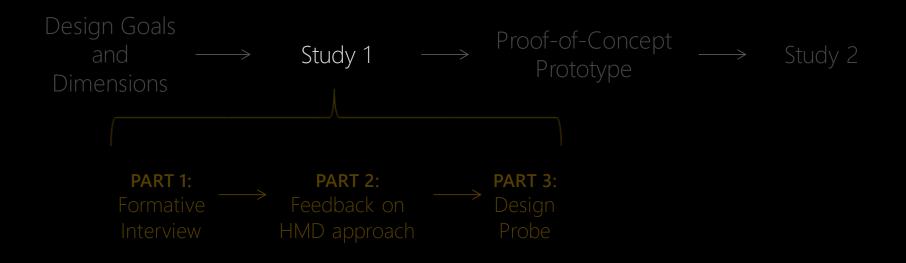


P14: Different Exocentric Design Visualize all potential speakers

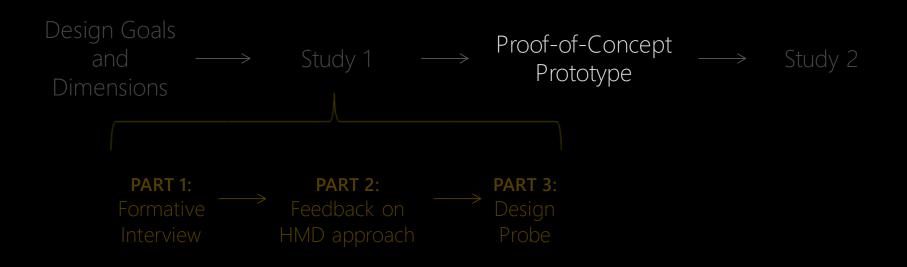


P7: Different Exocentric Design Room layout and people locations

OUTLINE



OUTLINE

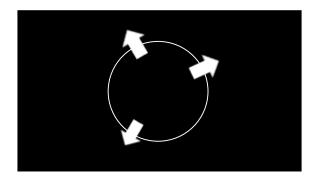




We implemented live versions of two popular designs:

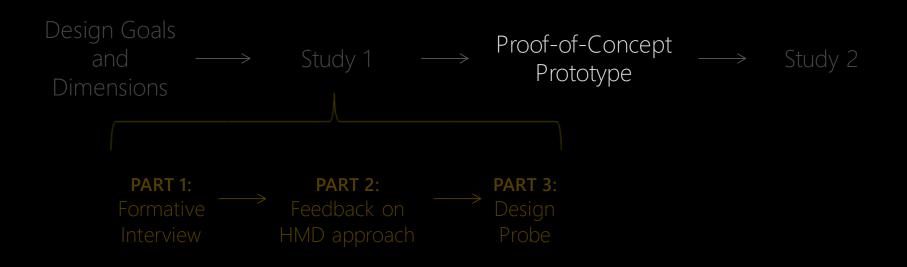


Egocentric Pulses

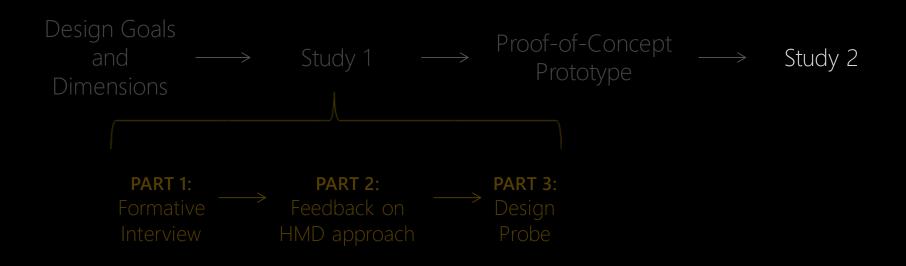


Exocentric Arrows

OUTLINE



OUTLINE



We implemented live versions of two popular designs:

STUDY 2
4 new participants
Two scripted conversations for each design
One open ended conversation for each design
Qualitative interview after each design

Script: Ghostbusters

(Please download the powerpoint version to view the video)

Preliminary Feedback

Study 2: Evaluating Proof-of-Concept Prototype

RESULTS OF STUDY 2

"This approach would be helpful because my sound processor is not able to point where the sound was from"

-R2, severe hearing loss

RESULTS OF STUDY 2

"I might not need it because they (hearing friends) would want me to understand better by real conversation rather than expecting to read from Google Glass."

> Participant R4 Profound hearing loss

RESULTS OF STUDY 2

Please refer to the paper for more details on "I might real-time implementation and evaluation (hearing friends) would want me to understand better by real conversation rather than expecting to read from Google Glass."

> Participant R4 Profound hearing loss

CLOSING THOUGHT FOR STUDY 2

Participant's Overall Experience With Prototype



Primary Contributions

- **First work** to design and evaluate sound visualizations on HMDs for the deaf and hard of hearing
- 2 Explored a broad range of **novel designs**
- 3 Implemented a preliminary working prototype

Reflections

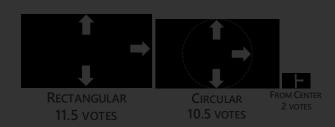
PREFERENCES FOR SOME DESIGN DIMENSIONS



2D vs. 3D



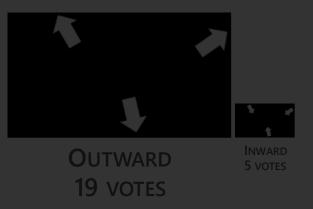
SCREEN LAYOUT

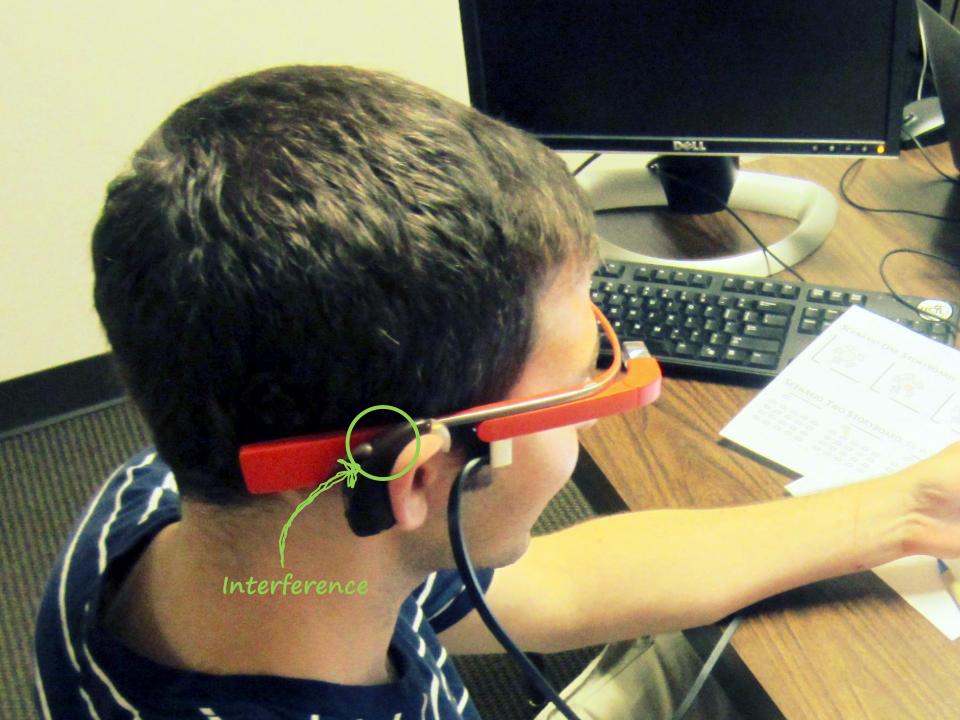


MAXIMUM SIMULTANEOUS ICONS



CONVEYING SOUND SOURCE



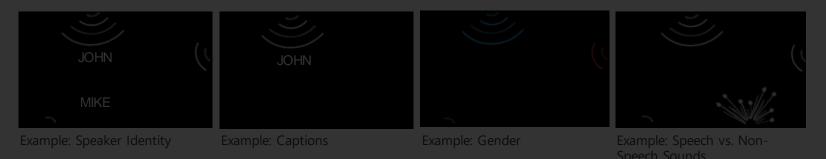


Ideal HMD for Sound Visualizations

accommodates existing hearing devices, is lightweight, comfortable, and accurate, and contain a large transparent display superimposed over the eye

Interferenc

MORE SOPHISTICATED SOUND PROCESSING



More Sophisticated Sound Processing

Automatic sound recognition, real-time captioning, gender identification

HMDs as **glanceable displays** offer an interesting opportunity

to

transform the auditory sense to the visual sense

leading to

new solutions for accessibility

HEAD-MOUNTED DISPLAY VISUALIZATIONS TO SUPPORT SOUND AWARENESS FOR THE DEAF AND HARD OF HEARING

Dhruv Jain^{1,2,5}, Leah Findlater^{1,5}, Jamie Gilkeson⁴, Benjamin Holland⁴, Ramani Duraiswami⁵, Dmitry Zotkin⁵, Christian Vogler³, Jon Froehlich^{1,5}









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